

CUSTOMER FEEDBACK REPORT *for* Fresh Coat Painters of Fishers

REVIEW

Jane G.
Indianapolis, IN
Apr 11, 2019
★★★★★

Honest, commitment fulfilling company with a heart for serving people. Love seeing a company that is respectful and does great work. Wonderful faith based company.

Comment from Fresh Coat Painters of Fishers

Thank you Jane. We loved getting to work with you and your family. So happy to help you enjoy your home again.

Indianapolis , IN 46256
(317) 548-6287

GUILDMEMBER SINCE 2017

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REVIEW

Jacquelyn A.
Noblesville, IN
Feb 28, 2019
★★★★★

We've now hired them three times. One of my golf buddies told us about them after they did their custom deck, so we tried them out in a guest room. Since then they've been our go to painter. They help me knock out the honey do list. The quality of the work is second to none. They are timely, clean, and trustworthy.

Comment from Fresh Coat Painters of Fishers

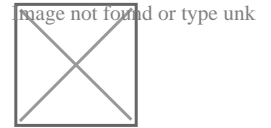
Thank you Mr. Allison. We've loved working on your home. It is beautiful, and it is wonderful working with you and your family.

COMMENT

Additional Comment
Feb 25, 2019

Loved that the owner was here daily for the painting and repairs. We live far outside of their territory, but we received the same level of communication, contact, care, and concern for us and our home.

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COMMENT

Additional Comment
Feb 25, 2019

They tarped everything, laid plastic, and floor runners down. And even helped move furniture for us. I pinched a nerve in my back the night before trying to move things. When I called Alisa she explained it was no problem and they would happily take care of it. Which they did. They even put things back in place when they cleaned up too.

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COMMENT

Additional Comment
Feb 25, 2019

Alisa for being kind hearted and caring for your customers like family. Danny for the great work and leadership you showed while working in my home.

COMMENT

Additional Comment
Feb 25, 2019

My daughter and son in law hired them shortly after they finished our house. They did a great job in their home too.

REVIEW

Eric E.
Rushville, IN
Feb 25, 2019
★★★★★

Impeccable service. The sales lady listened to our needs, and provided us with the right paints, colors, schedule, and budget to fit what we were looking for. The painters were spectacular. True masters of their trade. Polite and kept us informed the whole way. They went above and beyond helping us move furniture before and after the job. Owner stopped by daily, and followed up with a hand written card. Old time service.

Comment from Fresh Coat Painters of Fishers

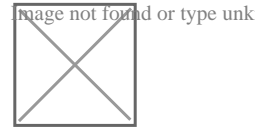
Thank you Mr. Elwell. We are so happy you are delighted with our services. Best of luck selling your home.

COMMENT

Additional Comment
Feb 25, 2019

We are impressed with the skill they used when repairing the old plaster and lathe walls. Most basic mud patches are evident due to the different textures. They truly are a top notch repair team.

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COMMENT
Additional Comment
Oct 16, 2018
Small delay, but due to weather. They communicated any weather concerns immediately.

COMMENT
Additional Comment
Oct 16, 2018
They tarped off the ground to catch all the paint chips, and cleaned up daily.

COMMENT
Additional Comment
Oct 16, 2018
Good communications, good workers, great finished product.

COMMENT
Additional Comment
Oct 16, 2018
Referred them to a few neighbors, and the HOA website.

REVIEW
Matthew J.
Indianapolis, IN
Oct 16, 2018
★★★★★
Great workers and company. They did a great job preping the home and using the right products for the job.

Comment from Fresh Coat Painters of Fishers

Thank you, we have a great team of painters. And we take pride in offering you a few different options that will fit your needs for your painting project. Not just offering paint.

REVIEW
Herb G.
Indianapolis, IN
Oct 04, 2018
★★★★★
The quality of work they performed was spectacular. They did several little things around the house for us. We were blown away with them.

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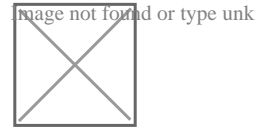
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REVIEW

Marlene M.
Zionsville, IN
Aug 29, 2018



A business ran with honesty and integrity. We've hired dozens of painters over the decades. We were personally blown away by the knowledge, communication, and true heart shown to us by the whole team. They felt like an extension to our family. Taking the time to ensure we were completely comfortable. Meetings, phone calls, and emails to reassure and calm my indecisions. They went a million times above what was expected.

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REVIEW

Michele B.
Fishers, IN
Aug 21, 2018



They made it easy. Called for a quote, and they came out the next day. They worked around my moving schedule. Picked some great accent colors, that scared me at first, but I've had a million compliments on. I am so thankful for Alyssa, and her eye for color. They were easy to contact, and great follow up. Plus she referred me to a great handyman!!!

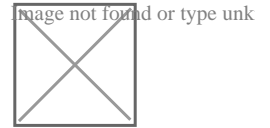
REVIEW

James P.
Indianapolis, IN
Aug 15, 2018



Quality all around. They were the most professional team I have ever worked with. All of the team was well informed, knowledgeable, and friendly. From the quoting experience, which is very professional, and in depth compared to others. The owner Alyssa spent the time to ensure my project was done correctly, above my expectations, and kept me informed the whole way through. From helping me pick paints, colors, to sending me update photos. I can't begin to praise them enough.

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REVIEW

Jessica
Fishers, IN
Jul 25, 2018



Great Company will continue to do business with them. Have used them several times in the last two years. Love that they work with our schedule, and are willing to break projects up into individual rooms instead of all at once. It makes it liveable and affordable for us to make our home HOME, and do it in our budget.

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REVIEW

Susan L.
Indianapolis, IN
Jul 22, 2018



After a great experience using them the first time. We decided to get more work done! They did a fantastic job, we have wood paneling in the den. They did a whitewashing technique on it, making it look like the new trendy shiplap stuff you see on TV. Couldn't be happier with the end result.

COMMENT

Additional Comment
Jul 12, 2018

When removing the wallpaper they found mold. Luckily they are licensed to handle it, so it didn't delay the process too much. As odd as it sounds I'm glad they found it, because when they did, they also discovered a roof leak that we thought we had fixed a few years ago. They were upfront, walked us through each step, and communicated the whole way thru.

COMMENT

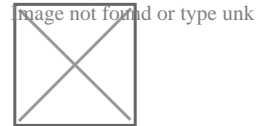
Additional Comment
Jul 12, 2018

They brought all issues to our attention immediately. The changes that had to be made, they called their boss, and she came out within the hour, had us an estimate for the repairs from the leak/mold, and were able to keep the job moving forward.

COMMENT

Additional Comment
Jul 12, 2018

Dan did great work. Alyssa was always available when we needed her, great communicator.



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REVIEW

Susan L.
Indianapolis, IN
Jul 12, 2018
★★★★★

If you want respectful, hard working painters this is the company for you. The owner is a perfectionist, and noticed things we never would have, she had them fix it right then and there. The team went above and beyond the original scope of the job, to ensure our satisfaction. Dan and Tonya both did a fantastic job, as did the rest of the team.

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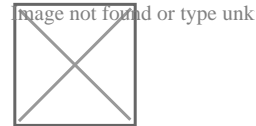
Additional Comment
Jul 12, 2018

When they found the mold/leak, we ended up tearing down a door way and partial wall. They did a fantastic job, refinishing the wall, putting up new drywall (mold resistant!), and did a fablous job painting it. Such a small change, but a huge impact the room looks so much larger.

REVIEW

Kathy L.
Fishers, IN
Jul 11, 2018
★★★★★

Pain free, anxiety free process. I've had issues in the past with other contractors scamming us, misleading, over promising, and taking their sweet time to jack up our costs. Working with Fresh Coat and Alissa was much different than anything I've ever experienced. They were upfront about everything, providing us with options, recommendations, and full pricing broken down room by room item by item. Allowing us to design the project how we wanted, making sure it fit our budget. Not just a lump some. The painters did a great job, left the home spotless. We got so many compliments on the work they did at the housewarming party we had. And to finish a perfect storybook ending they sent a hand written Thank You card to us, signed by the whole team. Little touches like that, show they truly care. I can't begin to praise them enough.



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REVIEW

Denis S.
Indianapolis, IN
May 22, 2018
★★★★★

Our painters were very professional and they did excellent work at a fair price.

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REVIEW

Andrew D.
Indianapolis, IN
Feb 17, 2018
★★★★★

I've worked with many contractors, but Fresh Coat is simply the best. The craftsmen ship is superb and the level of care shown by management is something you could only dream of.

REVIEW

Jennifer P.
Indianapolis , IN
Jan 18, 2018
★★★★★

We use them to paint our rental properties. I love how flexible they are with their scheduling, they are very accommodating of our quick turn around times. It helps us get new renters in quicker, so we aren't losing money.

COMMENT

Additional Comment
Jan 02, 2018

They finished on time, and slightly ahead of schedule. They even did a final walk through with us. Asking if we saw any issues. We didn't but it was very appreciated.

COMMENT

Additional Comment
Jan 02, 2018

They cleaned daily, my house was cleaner than normal. It made my wife so happy and relieved that the remodel process wasn't a huge mess, and the kids were safe.