

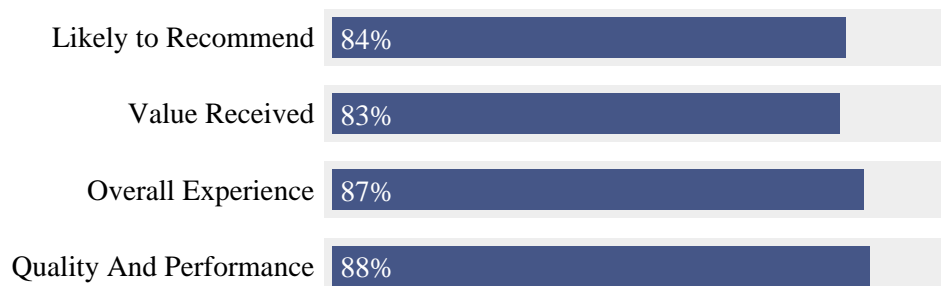
CUSTOMER FEEDBACK REPORT *for*

# Aging In The Home Remodelers



## Customer Feedback Summary

Of 4,433 customers surveyed, 2,203 responded



3900 South Wadsworth Blvd. Ste 200  
Lakewood , CO 80235  
(720) 477-1621  
[www.aihremodelers.com](http://www.aihremodelers.com)

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Aging In The Home Remodelers relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Aging In The Home Remodelers in Las Vegas, NV; Houston, TX; Colorado Springs, CO; Tucson, AZ; San Antonio, TX; Albuquerque, NM; Wichita, KS; Denver, CO; Phoenix, AZ; Henderson, NV; and 4387 other cities in Illinois, Colorado, Washington, Texas, Idaho, and 42 other states.

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## Recent Reviews & Published Comments

### REVIEW

James L.  
Mauldin, SC  
Mar 15, 2019



Our installer, Stone was just outstanding! I have never seen anyone who worked as hard, efficiently, and as skillfully as he did!

### REVIEW

Gary G.  
Houston, TX  
Mar 13, 2019



My wife and I are extremally satisfied. Everything went just it was supposed to.

### COMMENT

Additional Comment  
Mar 13, 2019

I was most satisfied with the installation crew. They were extremally knowledgable and neat. They came in and gave us a quality job well done. I would and have already recommended them to friends and family.

### COMMENT

Additional Comment  
Mar 13, 2019

We really like the elevator.

### COMMENT

Additional Comment  
Mar 13, 2019

The two guys that installed were on time, clean and courteous.

### COMMENT

Additional Comment  
Feb 22, 2019

I was most satisfied with the guy who did the installation. He was professional, kind, able to explain as he was going through it, and an extremely hard worker.

Visit [www.guildquality.com](http://www.guildquality.com) to learn more about the customer feedback in this report. Visit [www.aihremodelers.com](http://www.aihremodelers.com) for more about Aging In The Home Remodelers.

# Aging In The Home Remodelers



COMMENT

Additional Comment  
Feb 22, 2019

Everything is great! it is such a "lift" off of my back. I got it put in for my mother and it is great! They did a great demo.

REVIEW

William N.  
Kennett Square, PA  
Feb 20, 2019



The installer was very professional and talented. He had many diverse skills

COMMENT

Additional Comment  
Feb 06, 2019

The lead installer was exceptional.

COMMENT

Additional Comment  
Feb 06, 2019

I don't need to walk up and down the steps anymore. I am much more comfortable.

COMMENT

Additional Comment  
Feb 06, 2019

I thought they were great, and I'm very satisfied.

REVIEW

Patricia H.  
Lauder Hill, FL  
Feb 06, 2019



Anybody that needed the aids of a stair step should definitely not hesitate, because it really does save you a lot of anxiety.

COMMENT

Additional Comment  
Feb 06, 2019

I think I was most satisfied with the installer. The installer was extremely educated and explained everything. He worked by himself very quickly, very efficiently, and was done in much less time than I thought it would take.

COMMENT

Additional Comment  
Jan 28, 2019

The service provided was courteous and as expected. The Easy Climber Elevator has been a blessing from God for us because neither I nor my husband can climb up the stairs easily in our home.

COMMENT

Additional Comment  
Jan 28, 2019

I am extremely satisfied with my experience with Aging In The Home Remodelers - Easy Climber Elevator. The way that the elevator works is so amazing.

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REVIEW

Susan G.  
Montoursville, PA  
Jan 25, 2019



I am very happy with it. It's just what I wanted, it's so much easier to get in and out of and I am very happy with it.

COMMENT

Additional Comment  
Jan 23, 2019

I am just glad that I had the elevator installed. It gets me from my third floor to my car so I can go to church.

REVIEW

Janie S.  
Indianapolis, IN  
Jan 23, 2019



It is important for me to have my own transportation. Aging in The Home Remodelers made that easy for me.

COMMENT

Additional Comment  
Jan 23, 2019

This was my first experience with getting an elevator in my home. It has proved to be very important to me.

COMMENT

Additional Comment  
Jan 16, 2019

I would like to recognize everyone who worked in my home for their exceptional service.

REVIEW

Barbara M.  
Modesto, CA  
Jan 16, 2019



Aging In The Home Remodelers needs to advertise better. They were a little hard to track down. They do a great job and more people do need to know about them.

COMMENT

Additional Comment  
Jan 16, 2019

I was most satisfied with the salesman being prompt and having all of his supplies to demonstrate. I really liked that he was ready to print out a contract and get me started to live in my home more comfortably. He did not push me to buy he just knew his stuff. The installation crew was also very polite, clean and professional. They made it easy to trust them with my home. I am very glad I went with them.

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REVIEW

Roger M.  
Lenoir, NC  
Dec 05, 2018



Jim was nice and professional. I highly recommend him.

COMMENT

Additional Comment  
Dec 05, 2018

They did a wonderful job.

COMMENT

Additional Comment  
Dec 05, 2018

I had no problems with anyone that I got involved with. Everything was good.

COMMENT

Additional Comment  
Dec 05, 2018

I was most satisfied with everything, from the day that I called until the day they left my house. Everything was really nice.

REVIEW

Ron M.  
Clifton, NJ  
Dec 01, 2018



I am satisfied with the chair, just not the design because we had to remove the handrail from the wall. Maybe if the back of the chair was shorter by an inch or if there was another inch of clearance, then we would not have had that problem.

COMMENT

Additional Comment  
Nov 28, 2018

I would like to recognize the salesman and construction guys for their exceptional service.

REVIEW

Charles W.  
Santa Maria, CA  
Nov 28, 2018



Everything went as planned. I am very pleased with the overall performance.

COMMENT

Additional Comment  
Nov 26, 2018

I would really recommend the shower to anyone. It is a good investment to make. They are very professional, cleaned up well, were on time and didn't leave a mess.

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