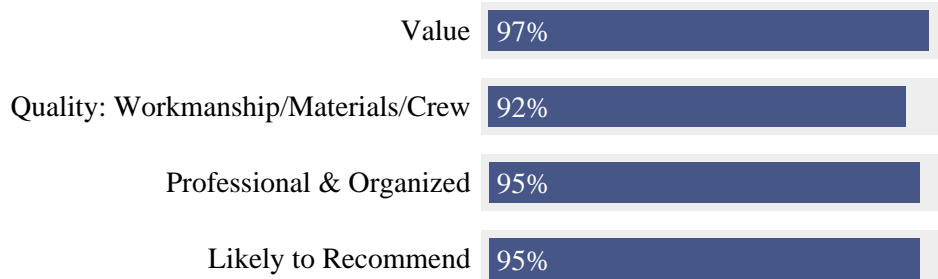


# J&S Siding, INC



## Customer Feedback Summary

Of 94 customers surveyed, 41 responded



2940 44th St. #C  
Grandville, MI 49418  
(616) 262-1959

### GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, J&S Siding, INC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of J&S Siding, INC in Spring Lake, MI; Grand Rapids, MI; Holland, MI; Ada, MI; East Grand Rapids, MI; Grand Haven, MI; Richland, MI; Hudsonville, MI; St. Joseph, MI; Sparta, MI; and 19 other cities in Michigan.

In this report, J&S Siding, INC has published a summary of the customer feedback they've received since they joined GuildQuality in January 2011. In that time, 41 out of 94 customers (44%) responded to a GuildQuality satisfaction survey, with the most recent response in March 2019.

## Recent Reviews & Published Comments

### REVIEW

Paul S.  
Kalamazoo, MI  
Mar 04, 2019



These guys did a awesome remodel and made our home look incredibly good!!!

### REVIEW

Paul S.  
Kalamazoo, MI  
Jul 30, 2018



very, very good experience

### REVIEW

Kathy S.  
Rockford, MI  
Aug 31, 2016



J&S did a very good job on our project. They listened to our design ideas and saw our vision. The crew worked very well together and the project turned out wonderfully.

### REVIEW

Lori D.  
Grandville, MI  
Jan 05, 2016



The two contractors who worked at our house were incredibly helpful, polite, and very meticulous.

### REVIEW

Jarrod D.  
grand rapids, MI  
Oct 28, 2015



I love Steve Hunderman!

CUSTOMER FEEDBACK REPORT *for*  
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- COMMENT  
Additional Comment  
Nov 22, 2013  
It looks great.
- COMMENT  
Additional Comment  
Nov 22, 2013  
I heard about them on the Hardie website.
- COMMENT  
Additional Comment  
Sep 11, 2013  
I would like to recognize Josh for his service.
- COMMENT  
Additional Comment  
Sep 11, 2013  
I was most satisfied with the communication. It was easy to communicate with the guys in what was needed and needed to be done.
- COMMENT  
Additional Comment  
Sep 11, 2013  
They are a Hardy preferred installer and we got their name directly from James Hardy.
- COMMENT  
Additional Comment  
Aug 14, 2013  
We are exceptionally pleased with the results of the job. The house looks great.
- COMMENT  
Additional Comment  
Aug 14, 2013  
The installation crew was exceptional.
- COMMENT  
Additional Comment  
Aug 14, 2013  
No, they did a great job and we are exceptionally pleased with the results.
- COMMENT  
Additional Comment  
Aug 14, 2013  
They went above and beyond the call of duty in order to get this job done the way we wanted it.
- COMMENT  
Additional Comment  
Aug 14, 2013  
The project manager gets a four plus.
- COMMENT  
Additional Comment  
Jul 31, 2013  
I would recognize Josh.
- COMMENT  
Additional Comment  
Jul 31, 2013  
I thought the whole experience was very well done.

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- COMMENT  
Additional Comment  
Jul 31, 2013  
We submitted bids through an architect. J&S Siding, INC were also a preferred James Hardie company.
- COMMENT  
Additional Comment  
Mar 09, 2013  
I would like to recognize Jeremy. He was very good.
- COMMENT  
Additional Comment  
Mar 09, 2013  
I was most satisfied with the installation. They did a great job. My husband was very satisfied.
- COMMENT  
Additional Comment  
Feb 13, 2013  
The head installer did a good job and always ahead of the game and always called before he needed something and we always worked together on that.
- COMMENT  
Additional Comment  
Feb 13, 2013  
I think that overall it was very satisfactory.
- COMMENT  
Additional Comment  
Jan 16, 2013  
I was most satisfied with the quality of the product.
- COMMENT  
Additional Comment  
Nov 14, 2012  
They did a great job. Thank you.
- COMMENT  
Additional Comment  
Jul 24, 2012  
Joel Bass, who put up the siding, provided exceptional service, as did Steve, the owner. Steve was very personable and gave a really good presentation, and the product matched his promise.
- COMMENT  
Additional Comment  
Jul 24, 2012  
I was most satisfied with the quality of the product, the communication, and their ideas.
- COMMENT  
Additional Comment  
Jun 18, 2012  
I was most satisfied with the overall appearance of my job, and their efficiency in getting everything done.
- COMMENT  
Additional Comment  
Dec 07, 2011  
I am most satisfied with the overall look of the work.

CUSTOMER FEEDBACK REPORT *for*  
**J&S Siding, INC**



COMMENT                    The lead installer was excellent.  
Additional Comment  
Oct 28, 2011

COMMENT                    The installer did a great job.  
Additional Comment  
Oct 28, 2011

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