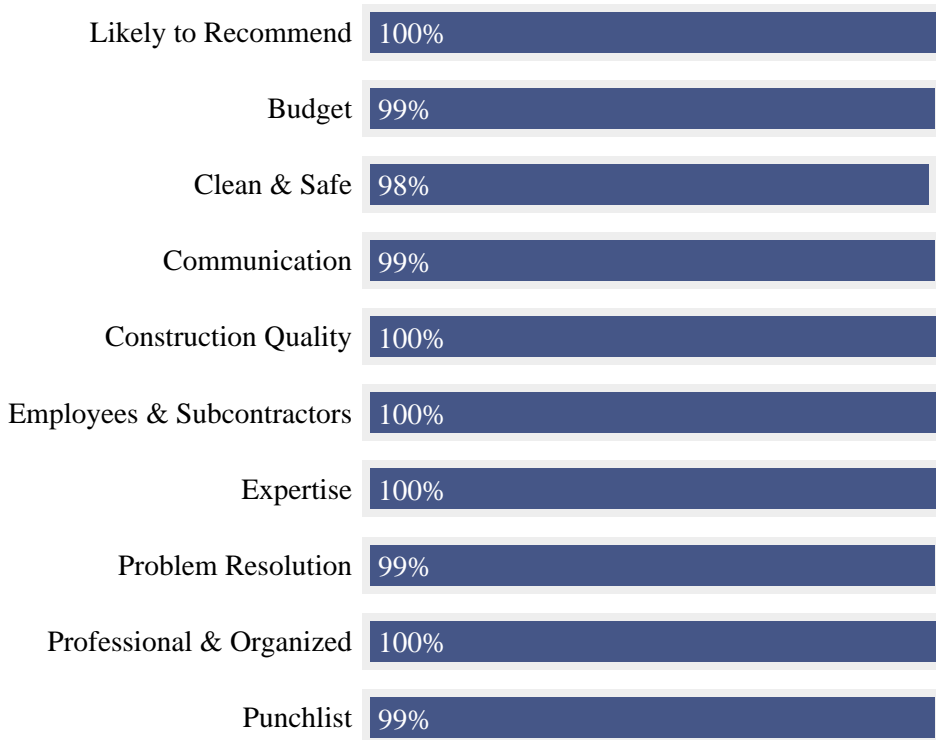


CUSTOMER FEEDBACK REPORT *for*  
**Eberle Remodeling**

## Customer Feedback Summary

Of 275 customers surveyed, 250 responded



## Recent Reviews & Published Comments

COMMENT

Additional Comment  
Aug 24, 2019

Totally respectful, professional and kind employees who knew their stuff and were a pleasure to work with

COMMENT

Additional Comment  
Aug 05, 2019

Eberle Remodeling has a great design/build concept. From the planning of my remodel, to the choosing of all the materials and on to the day-to-day process of the remodeling process itself--everything was well-organized and the communication between myself and the Eberle team kept things going smoothly. As the job progressed, there were some little things I wanted to add to the job and these were quickly addressed and incorporated to the rest of the job.



7958 Entrance Street  
Fair Oaks , CA 95628  
(916) 369-6518  
[www.eberleremodeling.com](http://www.eberleremodeling.com)

### GUILDMEMBER SINCE 2005

As a GuildQuality Guildmember, Eberle Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Eberle Remodeling in Sacramento, CA; Carmichael, CA; Fair Oaks, CA; Elk Grove, CA; Granite Bay, CA; Folsom, CA; Roseville, CA; Rocklin, CA; Gold River, CA; Rancho Murieta, CA; and 16 other cities in California.

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COMMENT  
Additional Comment  
Jul 31, 2019

Adherence to timeline, professionalism of staff and subs, and quality of execution

COMMENT  
Additional Comment  
Jul 31, 2019

Having seen your signs in the neighborhood and spying a homeowner standing by one on her property, I took the opportunity to talk to her about her Eberle experience. That was all it took; that, and seeing the quality of her Jerry King cabinets...

COMMENT  
Additional Comment  
Jun 29, 2019

Excellent, clear and prompt communication. Quality workmanship

COMMENT  
Additional Comment  
Jun 19, 2019

Professionalism, courtesy, respectful and friendly

COMMENT  
Additional Comment  
May 15, 2019

Professional, courteous, on-time, organized and experienced...Eberle Remodeling is all of those things and more.

COMMENT  
Additional Comment  
May 01, 2019

This is our second project with Eberle Remodeling. They are very professional, extremely responsive, and totally trustworthy. We would not even consider using another contractor for future projects.

COMMENT  
Additional Comment  
Apr 10, 2019

Everyone on the team is knowledgeable, personable and takes pride in their work. Everyone worked hard and kept to the timeline and budget originally decided on. We couldn't be happier with the results and we will continue to recommend Eberle Remodeling to everyone! Thank you!!

COMMENT  
Additional Comment  
Mar 09, 2019

The team!! Contractors, subcontractors, etc. were ALL pleasurable, trustworthy and professional. Quality is so consistent with Eberle Remodeling!

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COMMENT  
Additional Comment  
Feb 04, 2019

The planning process was a strong point. Going through details up front with Kent was very helpful. We also learned a lot from selecting products from the designated vendors. The quality of the work was excellent. Shannon, the Project Manager did a great job of keeping the schedule moving and was responsive to all of our questions. Shannon is also very knowledgeable and we were able to work with him to address small issues that always pop up in a remodel like ours. There were no big surprises in terms of costs. We had a few change orders but we initiated all but one of those. All of the Eberle staff were skilled professionals, courteous, and hard working. The vendor staff also did good quality work.

COMMENT  
Additional Comment  
Dec 08, 2018

If you are looking for any type of remodeling, check out Eberle Remodeling. See him first or see him last. The important thing is to hire him before you hire any contractor. You will not be disappointed and the investment you make in your project is worth your time and hard earned money. Richard and Pat Fosha

COMMENT  
Additional Comment  
Dec 08, 2018

We didn't find any shortcomings. We are extremely satisfied in the extent of the entire origination and professionalism of the company

COMMENT  
Additional Comment  
Dec 08, 2018

We would have to say that ALL the workers were very professional. They knew their duties and performed to the highest level of their profession. No shortcomings on material or craftsmanship on the cabinetry, quality painting, tile, counter tops, plumbing and appliances from the recommended suppliers.

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COMMENT  
Additional Comment  
Dec 08, 2018

We were looking to remodel our kitchen and dining room. We met Kent at the Home and Garden Show in January 2018. We were very impressed with the work he had on display and of course his friendly personality,

COMMENT  
Additional Comment  
Nov 06, 2018

I know this probably sounds too good to be true, but if I ever have another project, I will not even consider anyone else to do the work. I have heard many horror stories about remodeling but my experience was great. When I mentioned to my friends that I am having a remodel project done, they all said "Oh, you poor thing." I am sure I could have had the work done for less money, but I am also sure I would have had a horror story of my own. Good value for the work and my peace of mind in my opinion.

COMMENT  
Additional Comment  
Nov 06, 2018

I loved doing business with this company. The project was well planned so there were very few glitches which were resolved quickly. The quality of the work is outstanding. Every time I walk into the remodeled area I am very happy and pleased.

COMMENT  
Additional Comment  
Oct 31, 2018

Eberle Remodeling exceeds expectations. The most professional team we have ever worked with.

COMMENT  
Additional Comment  
Oct 31, 2018

Cant pick one. Every aspect from feasibility, design and planning, through product selection, logistics, demo, coordination with subs, daily cleanup, finish work and follow up was above and beyond what might reasonably be expected of a construction. Each individual a courteous, friendly professional.



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**Eberle Remodeling**

COMMENT  
Additional Comment  
Oct 02, 2018

Eberle Const. Did a fine job on our new kitchen. Every attention to detail was considered to Keep the integrity & charm of our 1910 Craftsman home. The remodel is perfect, it dovetails with the rest of the house perfectly. Kent is a true professional, I couldn't have asked for a better contractor. I wouldn't hesitate to recommend his company with a smile on my face!!!

COMMENT  
Additional Comment  
Oct 02, 2018

The competence of his crew & so accommodating .Just really nice guys.

COMMENT  
Additional Comment  
Aug 20, 2018

Overall a great experience!

COMMENT  
Additional Comment  
Jul 05, 2018

Thanks to Eberle Remodeling for a gorgeous new bathroom!

COMMENT  
Additional Comment  
Jul 05, 2018

The overall quality of the job is awesome!

COMMENT  
Additional Comment  
Jul 05, 2018

Saw signs in the neighborhood (Land Park) for Eberle jobs, made inquiries of the homeowners and received A+ comments.

COMMENT  
Additional Comment  
Apr 22, 2018

I would recommend Eberle Remodeling to others without hesitation.

COMMENT  
Additional Comment  
Apr 22, 2018

The employees were very courteous and professional, very easy to have around the house all day every day!

COMMENT  
Additional Comment  
Apr 18, 2018

Our experience with Eberle Remodeling over the past several years has been nothing but fabulous. The work ethic of Kent Eberle and his employees is amazing, and we highly recommend them.



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COMMENT  
Additional Comment  
Apr 18, 2018

The quality of work is excellent. The Eberle Remodeling employees are all hard working, extremely friendly, and fun to be around; we looked forward to seeing them almost every day, and we really miss them now that our project is completed.

COMMENT  
Additional Comment  
Apr 18, 2018

Eberle Remodeling did two prior remodeling projects for us in 2015 and 2016. We originally learned about this company at a home show at Cal Expo. After reviewing their website and reading reviews, we knew this was the remodeling company that we would use for our whole house remodeling projects.



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