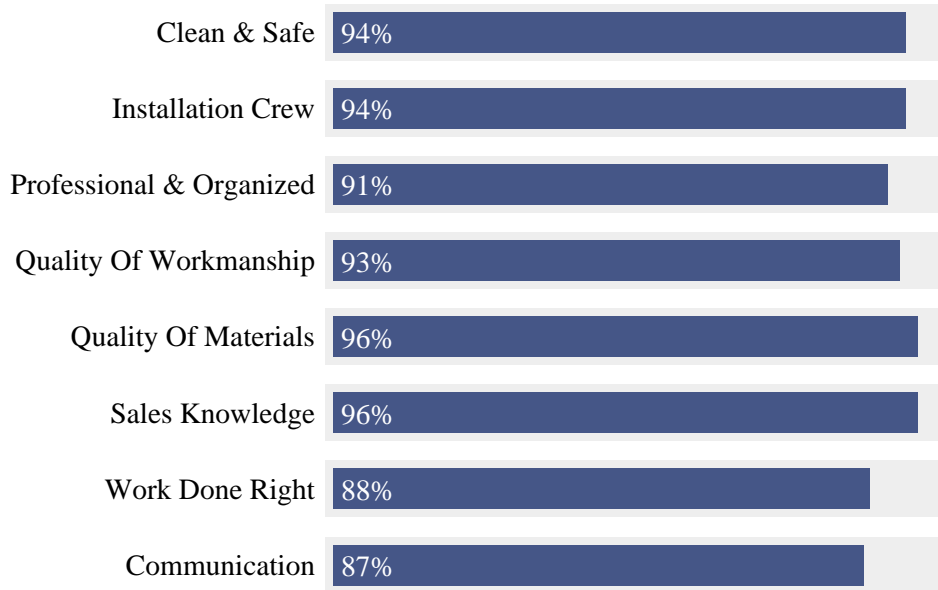


Waddle Exteriors

Customer Feedback Summary

Of 1,292 customers surveyed, 693 responded



130 W. Broad St.
Story City, IA 50248
(877) 733-6400
www.waddleexteriors.com

GUILDMEMBER SINCE 2013

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Recent Reviews & Published Comments

REVIEW

Norma H.
Omaha, NE
May 22, 2019



I was very satisfied and I appreciated their hard work and neatness.

COMMENT

Additional Comment
Apr 18, 2019

I would recognize everyone I dealt with for their exceptional service.

COMMENT

Additional Comment
Apr 18, 2019

I was most satisfied with the final product because it looks great.

CUSTOMER FEEDBACK REPORT *for*

Waddle Exteriors

REVIEW

Howard M.

Ames, IA

Apr 18, 2019



They were friendly and courteous and did the work in a timely manner. Everything was great.

Comment from Waddle Exteriors

Thank you for the feedback, it was great working with you!

COMMENT

Additional Comment

Apr 11, 2019

I was most satisfied with the quality of the workmanship.

REVIEW

Angie S.

Story City, IA

Jan 23, 2019



The new windows look great!

Comment from Waddle Exteriors

We are so happy to hear you are enjoying the new windows.

COMMENT

Additional Comment

Sep 26, 2018

The way they treated me as a customer was nice.

REVIEW

Angela K.

Dyersville, IA

Sep 24, 2018



I was very happy and satisfied with the work done.

The look of the gutter toppers is great as it blends with the color of the roofs shingles.

Comment from Waddle Exteriors

Angela, you are correct, so many customers are shocked at how well it blends!



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REVIEW

Galen D.
Ames, IA
Sep 20, 2018



The Waddle installation crew were very well organized. They worked very hard and effectively. The finished roof looks great from ground level and I expect that it looks the same from the roof. I was extremely pleased with the cleanup work before they left for the day and when they left the job. I...

Comment from Waddle Exteriors

Thank you for the beautiful review, we are so happy to hear you had a great experience.

COMMENT

Additional Comment
Aug 24, 2018

There were several contractors in our area at the time of this hailstorm, and we chose Waddle Exteriors because they were from a city we use to live in.

COMMENT

Additional Comment
Aug 24, 2018

I was most satisfied that they came to work and every person who was here knew how to work. They did a super job!

REVIEW

Willard O.
Ames, IA
Aug 24, 2018



It was very hot when they were at our place; I do not know how anyone could do what they did. It almost appeared as if, when they got up on the roof someone took the ladder down. They just stayed right there and worked very hard. They did excellent work!

REVIEW

Jim K.
Ames, IA
Aug 19, 2018



The guys did a nice fast job of installing my gutter toppers, and I'm looking forward to no more trips up the ladder to do that messy job of cleaning out the gutters!

Comment from Waddle Exteriors

Thank you for the kind review, and yes-high five on no more trips up ladders to clean gutters! ~Audrey



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REVIEW

Tim S.
Ames, IA
Aug 15, 2018



Everyone at Waddle was very professional, helpful, and patient with my changing mind. The entire transaction was smooth from start to finish and we couldn't have asked for better service or work. We were thoroughly impressed with the crews hard work, keeping the site debris contained, and doing a great...

Comment from Waddle Exteriors

Thank you for the feedback, our team appreciated you trusting us with your home projects, thank you as well for the referrals!

COMMENT

Additional Comment
Aug 14, 2018

We were especially impressed when they finished their work by using a big magnet and gathered up dropped screws around the house and garage areas so we won't end up with a lot of flat tires.

COMMENT

Additional Comment
Aug 14, 2018

Audrey was very helpful. We would also like to say that the crew that showed up at our house were exceptional. They knew exactly what they had to do and got right to work and did it. They were very professional and courteous.

REVIEW

Scott L.
Nevada, IA
Aug 14, 2018



There were there when they said they would be , stayed in contact with me the whole time to see how things were going!

Comment from Waddle Exteriors

Thank you for the kind words, it was a pleasure working with you.

COMMENT

Additional Comment
Aug 13, 2018

I was most satisfied with the communication.



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Waddle Exteriors



COMMENT
Additional Comment
Aug 13, 2018

Larry did a great job keeping me informed and getting our roof done ahead of schedule.

COMMENT
Additional Comment
Aug 04, 2018

I was most satisfied with their professionalism and that they kept the site clean. They were very nice men who did the job. It was an A-plus job from start to finish.

COMMENT
Additional Comment
Jul 31, 2018

Nate Ante - Did everything he could to earn our business - thank you! Logan Ante - Great communication and when out of his way to make sure we were satisfied - thank you!

COMMENT
Additional Comment
Jul 31, 2018

Very good communication with Logan. The project was completed in a nice timely manner. Waddle wanted our business and earned it for sure! Competitive price for the work.

REVIEW
Andrew P.
Ames, IA
Jul 31, 2018
★★★★★

Waddle Exteriors provided an excellent product in a timely manner when we resided our house. They went out of their way to accommodate our wishes and the house looks great! Communication was often and informative about the project as it progressed. Thanks Waddle Exteriors!

Comment from Waddle Exteriors
Thank you so much for the kind words.

COMMENT
Additional Comment
Jul 31, 2018

I was most satisfied. They were very kind and listened to us. Also, they were very professional in how the handled things.

COMMENT
Additional Comment
Jul 30, 2018

Eric did a good job explaining, what was a happening. They have had good communication, though out the job.

COMMENT
Additional Comment
Jul 27, 2018

I would like to recognize everyone I dealt with.

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CUSTOMER FEEDBACK REPORT *for*

Waddle Exteriors

COMMENT

Additional Comment
Jul 27, 2018

I was most satisfied with just the way they did the work, and when I asked them about other things, they were very cooperative.

REVIEW

Gregory G.
Story City, IA
Jul 19, 2018



They did a great job. They left the yard and everything as clean as it was before they came.

Comment from Waddle Exteriors

Thank you for the feed back, we take our clean up efforts very seriously so appreciate you mentioning this!

REVIEW

Belinda S.
Nevada, IA
Jul 06, 2018



They moved me up on the schedule because my roof was in such bad shape. I don't know what I would have done because the next rain that we had could have destroyed the roof and house. They knew better than I did what needed to be done.

REVIEW

Shirley H.
Williams, IA
May 30, 2018



We were very satisfied with their good work.

Comment from Waddle Exteriors

Thank you for the kind words!



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