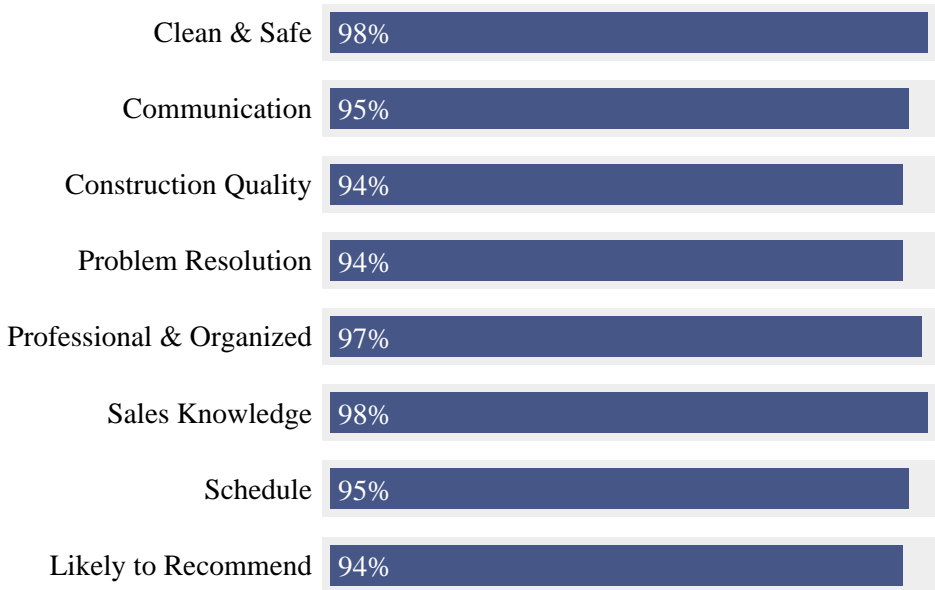


Quillen Bros. Windows

Customer Feedback Summary

Of 822 customers surveyed, 545 responded



677 North Main Street
Bryan , OH 43506
(800) 216-8311
www.quillenbrosinc.com

GUILDMEMBER SINCE 2017

As a GuildQuality Guildmember, Quillen Bros. Windows relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Quillen Bros. Windows in Bryan, OH; Lima, OH; Defiance, OH; Fort Wayne, IN; Napoleon, OH; Goshen, IN; Elkhart, IN; Shipshewana, IN; Montpelier, OH; Middlebury, IN; and 201 other cities in Indiana, Ohio and Michigan.

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Recent Reviews & Published Comments

COMMENT

Additional Comment
May 20, 2019

They missed one thing but its understandable. It was something that was overlooked but as far as doing the job they did what I expected.

COMMENT

Additional Comment
May 20, 2019

They are overall a friendly company.

REVIEW

Henry E.
Millersburg, IN
May 20, 2019



They were nice people to work with. They did a good job cleaning up and overall it was a great experience.

COMMENT

Additional Comment
May 16, 2019

I was most satisfied with the quality, cleanliness, service and because they just did a good job and made everything look good.

COMMENT

Additional Comment
May 14, 2019

I would like to recognize the installers for exceptional service.

CUSTOMER FEEDBACK REPORT *for*

Quillen Bros. Windows



COMMENT
Additional Comment
May 14, 2019

I am most satisfied with the fact that the project was quick.

COMMENT
Additional Comment
May 14, 2019

I am satisfied with the energy efficiency of the windows!

COMMENT
Additional Comment
May 13, 2019

I would like to recognize the installers and Eric for their exceptional service.

COMMENT
Additional Comment
May 13, 2019

I was satisfied in all areas.

REVIEW
Carol B.
Delphos, OH
May 13, 2019
★★★★★

Anyone that is having windows installed, please be nice to the installers; let them use the bathroom and give them a drink.

COMMENT
Additional Comment
May 10, 2019

They work better than my old ones. I am very satisfied with the product.

COMMENT
Additional Comment
May 10, 2019

The installers!

COMMENT
Additional Comment
May 10, 2019

The windows are great!

COMMENT
Additional Comment
May 10, 2019

Great company and very pleased.

COMMENT
Additional Comment
May 10, 2019

I would like to recognize the sales and installation team. I didn't meet the installation team because I was out of town.

COMMENT
Additional Comment
May 10, 2019

Just a perfect sales, installation and billing process. No problems.

COMMENT
Additional Comment
May 10, 2019

All of the installers did an outstanding job.

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CUSTOMER FEEDBACK REPORT *for*

Quillen Bros. Windows



COMMENT
Additional Comment
May 10, 2019

The only problem was a piece of vinyl siding needed to be put up, and the workers didn't realize that we were promised that. Everything was taken care of in the end.

COMMENT
Additional Comment
May 10, 2019

Everyone was very knowledgeable about their job. They were all courteous and did an outstanding job. The windows are great. My wife and I are both ecstatic. It has done so much soundwise. Everything was cleaned up before they left. The whole experience was very good.

REVIEW
Gary H.
Lima, OH
May 10, 2019
★★★★★

I am very satisfied with everything they did. We had a little glitch or misunderstanding about how they would repair a window, but they resolved the whole issue. They got it done, but it took a few extra days. We were both very pleased. The workmanship was great, and the windows look great. I couldn't be happier.

COMMENT
Additional Comment
May 10, 2019

I would like to recognize the installers.

COMMENT
Additional Comment
May 10, 2019

I am most satisfied with the installation. It was quick and clean.

COMMENT
Additional Comment
May 10, 2019

Absolutely.

COMMENT
Additional Comment
May 10, 2019

I would like to recognize everyone from the salesman to installers to anyone I dealt with. They are very nice, good people.

COMMENT
Additional Comment
May 10, 2019

Everything has been fine so far. I am most satisfied that they are nice, decent windows. I know they will keep me warm this winter. It is money well spent. I am looking forward to it. I can't wait to see how much money I will save and I know I will.

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CUSTOMER FEEDBACK REPORT *for*

Quillen Bros. Windows



REVIEW

Marsha H.
Topeka, IN
May 10, 2019



Everyone I dealt with was friendly, kind, and informative. I was very happy with everyone I dealt with. The windows are great, too.

COMMENT

Additional Comment
May 10, 2019

I would recommend Quillen Bros. Windows to anybody. I am very satisfied.

COMMENT

Additional Comment
May 10, 2019

Very polite.

COMMENT

Additional Comment
May 10, 2019

I would like to recognize the two guys that did the installation, and Jeremy and Curt. Also, the guy that called from Toledo, the boss, he came and looked at it.

COMMENT

Additional Comment
May 10, 2019

He was very good. Professional.

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