

Cenvar Roofing

Customer Feedback Summary

Of 3,230 customers surveyed, 1,616 responded



25 Greystone Dr.
Lynchburg, VA 24502
(434) 849-7297
CenvarRoofing.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Cenvar Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Cenvar Roofing in Lynchburg, VA; Roanoke, VA; Charlottesville, VA; Forest, VA; Salem, VA; Bedford, VA; Vinton, VA; Madison Hts, VA; Amherst, VA; Rustburg, VA; and 130 other cities in Virginia.

In this report, Cenvar Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in April 2016. In that time, 1,616 out of 3,230 customers (50%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2020.



Recent Reviews & Published Comments

COMMENT

Additional Comment
May 21, 2020

I would like to recognize the foreman and his crew for their exceptional service.

COMMENT

Additional Comment
May 21, 2020

I was most satisfied with every aspect of the project. They even fixed a hole in the roof that I did not know was there.

COMMENT

Additional Comment
May 21, 2020

More than a 4.

REVIEW

Martha D.
Salem, VA
May 21, 2020

I would highly recommend them. They did an outstanding job.



CUSTOMER FEEDBACK REPORT *for*

Cenvar Roofing



COMMENT
Additional Comment
May 20, 2020

The little lady that came out to sell me was very good. The young man running the crew was very professional.

COMMENT
Additional Comment
May 20, 2020

I was most satisfied that they came out and gave me a new roof.

COMMENT
Additional Comment
May 20, 2020

We are very pleased.

COMMENT
Additional Comment
May 20, 2020

Thomas and the crew supervisor both did an excellent job. They were friendly and stayed on top of things to make sure the job was done well.

COMMENT
Additional Comment
May 20, 2020

There were just some minor issues that had to be taken care of like trim, etc. They came right back and fixed those issues.

COMMENT
Additional Comment
May 20, 2020

The crew did a very professional job. They were very detail-oriented and got the job done very quickly.

REVIEW
Steve O.
Charlottesville, VA
May 20, 2020
★★★★★

They did a great job and Thomas did a fantastic job of staying on top of things and making sure the job was completed to our satisfaction. The crew was also very good and did the job very quickly but with quality workmanship.

REVIEW
Jessie K.
Louisa, VA
May 13, 2020
★★★★★

Cenvar Roofing is very reputable and they cleaned up very well. They did a very good job.

REVIEW
John H.
Forest, VA
May 11, 2020
★★★★★

Very pleased with the work. It was high quality, the personnel were professional, and the attention to detail was outstanding.

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REVIEW

Charles F.
Charlottesville, VA
May 11, 2020



Everything was done except there is a backorder for a skyline. When the guy measured I assume they didn't measure one of them right the first time. They are first-rate in my book good and professional. They cleaned up very well too. That was one of my concerns and they did a bang-up job!

REVIEW

Bob O.
Roanoke, VA
May 08, 2020



CENVAR was very professional from the sales presentation to the installation crew. The job manager explained everything in detail. I am pleased with our new roof.

REVIEW

George A.
Salem, VA
May 07, 2020



They did an excellent job. We are very happy with the look and the way everything matches so well. They did a really great job of cleaning up.

REVIEW

Justin B.
Roanoke, VA
May 07, 2020



Out of all the other companies' reviews that we looked at, Cenvar Roofing made me feel the most comfortable. They were wonderful to work with. They are very professional and trustworthy.

REVIEW

Alen S.
Concord, VA
May 04, 2020



Great experience overall with a skilled crew and project manager! Highly recommended!

COMMENT

Additional Comment
Apr 23, 2020

I was most satisfied with the promptness and professionalism.

COMMENT

Additional Comment
Apr 23, 2020

We do not know of anyone right now who would be interested, but we will recommend them in the future.

COMMENT

Additional Comment
Apr 22, 2020

Emily did really well, as well as Titus.

Cenvar Roofing



COMMENT
Additional Comment
Apr 22, 2020

I was satisfied with the time that it took to do the project and the finished product.

COMMENT
Additional Comment
Apr 22, 2020

They all did good. I like the project manager, Mr. Hall, a lot.

COMMENT
Additional Comment
Apr 22, 2020

I am happy with all of it.

COMMENT
Additional Comment
Apr 22, 2020

We are very happy with the salesman. He explained some things that other people didn't. There was a sign in our yard for Cenvar. I had to take it off to cut grass. If they want to pick it up it is in my pickup truck in front of the house.

REVIEW
Page M.
Charlottesville, VA
Apr 22, 2020



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COMMENT
Additional Comment
Apr 22, 2020

The quickness in which they completed the work and the quality of the clean up was exceptionally good.

COMMENT
Additional Comment
Apr 22, 2020

The crew that was out here was exceptional. I have been treated well by everybody.

COMMENT
Additional Comment
Apr 22, 2020

I was most satisfied that it was an easy process and a fair price.

REVIEW
Ben C.
Blue Ridge, VA
Apr 22, 2020



They were excellent all the way around!

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