



1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
www.bathplanet.com

**GUILDMEMBER SINCE 2011**

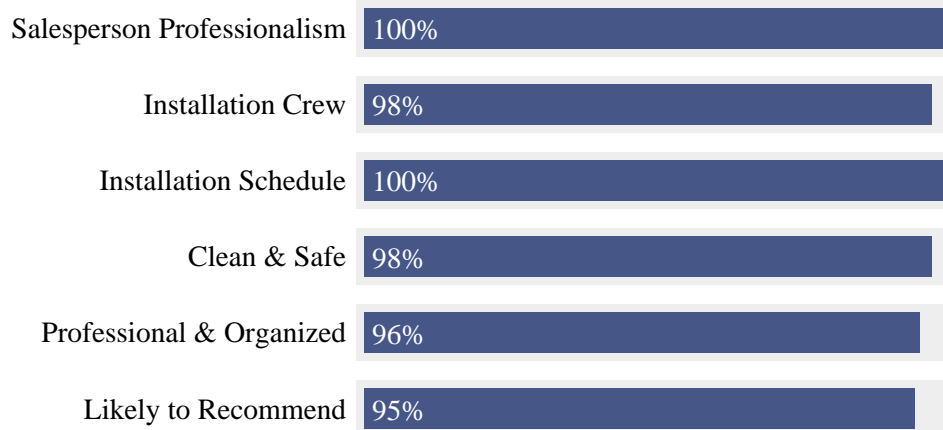
As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

# Bath Planet

## Customer Feedback Summary

Of 6,498 customers surveyed, 4,090 responded



## Recent Reviews & Published Comments

REVIEW

Donald F.  
Cedar Rapids, IA  
Oct 18, 2019  
★★★★★

I am very happy with our new bathroom. I thank Bath Planet for everything done to make this happen.

COMMENT

Additional Comment  
Oct 17, 2019

Kevin did amazing work and always cleaned up after him self.

COMMENT

Additional Comment  
Oct 17, 2019

Very friendly knowledgeable service

COMMENT

Additional Comment  
Oct 17, 2019

Keep doing a wonderful job

COMMENT

Additional Comment  
Oct 17, 2019

Both Tony are Gary are great!

COMMENT

Additional Comment  
Oct 17, 2019

They finished the work in a timely manner and kept the house clean while working on our bathroom.



1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
www.bathplanet.com

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

# Bath Planet

REVIEW

Dorothy D.  
Sparks, NV  
Oct 11, 2019



The service and the workers were good. We are happy at the way everything turned out.

COMMENT

Additional Comment  
Oct 09, 2019

There isn't just one person to recognize at Bath Planet. This is like a well-oiled machine. Each person plays a part and they all do their job so well. Garrett, James and those in the office were all very knowledgeable, hard working and easy to contact.

COMMENT

Additional Comment  
Oct 09, 2019

I am very satisfied with this process from start to finish. Garrett was very informative and had everything for me to see on the initial visit. James, the installer, arrived promptly every morning and left at the end of the day when it was convenient for our family and he worked with no disruptions to our home. We barely knew he was even there. But every day we could see the progress he was making and loved the finished product.

COMMENT

Additional Comment  
Oct 09, 2019

I recommended to a friend and parents and they each have already booked their initial consultations. If anyone else I know is looking for a bath remodel, I will be recommending Bath Planet

COMMENT

Additional Comment  
Oct 09, 2019

Keep doing what your doing!

REVIEW

Tou T.  
Sacramento, CA  
Oct 09, 2019



Great working with this company. Looking forward to be able to work with them again for the other bathroom.



# Bath Planet

REVIEW

Scott B.  
Gladbrook, IA  
Oct 09, 2019



I was tickled pink with the work. The price was right in line with what they did. It was a good price with good quality work. I am happy as a clam.

COMMENT

Additional Comment  
Oct 09, 2019

I have already recommended some friends.

REVIEW

Stan K.  
Cheyenne, OK  
Oct 09, 2019



They did a really good job. We are very pleased.

COMMENT

Additional Comment  
Oct 08, 2019

Comment from Bath Planet of Oklahoma

Brit!

COMMENT

Additional Comment  
Oct 08, 2019

Sorry, I can't think of anything. After 50 years of marriage, we have had the opportunity to deal with contractors both building a new home and remodel. This experience with Bath Planet has been the most pleasant.

COMMENT

Additional Comment  
Oct 08, 2019

Garrett was pleasant to deal with. Brit is a craftsman, and did quality work. The fit and finish of our remodel is great. High quality plumbing fixtures. My wife is very happy with the look of the remodel and how easy to clean our new shower.

1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
www.bathplanet.com

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.



# Bath Planet

REVIEW

Jim K.  
Mustang, OK  
Oct 08, 2019  
★★★★★

Garrett was helpful & knowledgeable of a bath remodel project. Made good recommendations. Was not an overbearing salesman, but someone we could talk with. In the beginning, he was the main reason we decided on Bath Planet vs. other contractors. Brit, the installer, was wonderful. He was timely everyday. Told us each day when he would arrive and how long he would work. Kept the project as clean as possible. Did what he could to minimize the dust in the house. After seeing our project, and having long contractor experience, Brit made suggestions we had not thought of. His recommendations made our remodel even better. We could not be happier with Garrett, Brit or Bath Planet. We wish they did kitchen remodel!! I have recommended Bath Planet to a friend. He has visited the Yukon show room and talked with Garrett.

Comment from Bath Planet of Oklahoma

Thank you, Jim. We certainly appreciate your very kind and thorough review. I will have to share this information with Brett and Garrett, I know they will be grateful to hear how happy you are with them and with our company. Thank you again.

COMMENT

Additional Comment  
Oct 08, 2019

If you ever decide to get into kitchen remodel, we want to be your first customer!!

COMMENT

Additional Comment  
Oct 06, 2019

Installation crew were professional and thorough in completing the work.

1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
[www.bathplanet.com](http://www.bathplanet.com)

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.



1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
www.bathplanet.com

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

# Bath Planet

REVIEW

Willie S.  
Saint Petersburg, FL  
Oct 04, 2019



Very pleased with the finished shower installation!

REVIEW

T.D.C.  
Reno, NV  
Oct 04, 2019



USA Bath did an excellent job and was very informative. I would recommend them for any bathtub to shower conversions. I love ours!!

REVIEW

Kimberley T.  
Elk Grove, CA  
Oct 03, 2019



The team at USA Bath were amazing to work with. Once the construction got underway, the contractor was super easy to deal with and left the area very clean each afternoon he left. He also was great with my two dogs which was important to me. The quality of work is exceptional; we just Love our new shower enclosure and sink counter tops and new sinks. Everything was wonderful, and the work only took 5 days total.

COMMENT

Additional Comment  
Oct 02, 2019

I was most satisfied with the workmanship and them working with us to solve a problem.

REVIEW

Terry V.  
Sparks, NV  
Sep 28, 2019



Both Todd and Wes were very professional and very helpful as was the office staff.

COMMENT

Additional Comment  
Sep 27, 2019

COMMENT

Additional Comment  
Sep 27, 2019

No suggestions. Everything was done quite well.

COMMENT

Additional Comment  
Sep 27, 2019

Everyone was very polite and helpful in understanding what I wanted done. They got the job done, and you never knew they were there.



# Bath Planet

COMMENT

Additional Comment  
Sep 27, 2019

No message. The entire job was done to my satisfaction.

1800 Industrial Drive  
Libertyville , IL 60048  
(800) 963-8827  
www.bathplanet.com

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Bath Planet relies on our customer surveying to help them deliver an exceptional customer experience.

In this report, Bath Planet has published a summary of the customer feedback they've received since they joined GuildQuality in May 2011. In that time, 4,090 out of 6,498 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.