

CUSTOMER FEEDBACK REPORT *for*  
**Window Nation - Northern Virginia**



REVIEW

Mark C.  
Spotsylvania, VA  
Dec 05, 2019



The installation team was fabulous.

REVIEW

Sharla C.  
Spotsylvania, VA  
Nov 26, 2019



Olani was very knowledgeable, thorough, explained and addressed any and all questions we had. What a great representative for Window Nation

REVIEW

Walter M.  
Spotsylvania, VA  
Nov 25, 2019



Window Nation was very professional and they knew exactly what they were doing. There were no problems at all.

REVIEW

Vince P.  
Ashburn, VA  
Nov 21, 2019



Very satisfied. The replacement process was very smooth and quick.

REVIEW

Dana F.  
Woodbridge, VA  
Nov 20, 2019



The installation was better than I expected.

REVIEW

Vasile N.  
Centreville, VA  
Nov 15, 2019



I have a very good opinion about Window Nation. They have good quality windows. I would recommend them to anyone. I did a good step for my home. Everything looks nice and new.

REVIEW

Cherie J.  
Alexandria, VA  
Nov 14, 2019



There needs to be more communication frequently with customers. I would have liked immediate and frequent communication.

8198 Terminal Road #105  
Lorton, VA 22079  
(703) 372-4540  
[www.windownation.com](http://www.windownation.com)

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Window Nation - Northern Virginia relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Window Nation - Northern Virginia in Alexandria, VA; Woodbridge, VA; Springfield, VA; Manassas, VA; Sterling, VA; Centreville, VA; Arlington, VA; Fairfax, VA; Herndon, VA; Ashburn, VA; and 145 other cities in Virginia, District of Columbia, Pennsylvania, Maryland and Ohio.

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REVIEW

Denise J.  
Woodbridge, VA  
Nov 08, 2019



All of them were very professional and did a wonderful job. I am enjoying my windows now. They are beautiful.

REVIEW

Lisa K.  
Alexandria, VA  
Nov 03, 2019



These guys were professional and courteous throughout the entire process. They were responsive to every question, within 24 hours. They are a little more expensive than other quotes we had, but it was the lifetime parts guarantee that persuaded us, with 5 year labor. I have already recommended window nation to a friend.

REVIEW

Sergio P.  
Great Falls, VA  
Nov 02, 2019



Window Nation provides great, efficient service. I have used them in multiple homes.

REVIEW

Tim V.  
Sterling, VA  
Oct 29, 2019



Everything up to the installation was not good, but when the guys showed up, it was great.

REVIEW

David D.  
Centreville, VA  
Oct 26, 2019



They did a great job. We are very satisfied with what they did for us.

REVIEW

Pamela E.  
Lorton, VA  
Oct 25, 2019



Outstanding installation.

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REVIEW

Stephen W.  
Fairfax Station, VA  
Oct 22, 2019



Wouldn't hesitate to use Window Nation again. Spent a lot of time worrying about the decision, have absolutely no regrets. Great product and service.

REVIEW

Jessica B.  
Manassas, VA  
Oct 22, 2019



I'd like to start by saying that I am completely satisfied with the products and services I received from Window Nation. Tammy H., my sales representative, was so friendly and easy to talk to. Not once did I feel like I was being pressured into making a purchase. Tammy made the entire process stress free from start to finish! Also, the installation crew was very friendly and respectful. Did I mention that my new windows and sliding door look GREAT!?!?! Working with Window Nation overall was a wonderful experience!

REVIEW

Zafaria A.  
Sterling, VA  
Oct 21, 2019



They were excellent, especially Orlando who was a nice person. I also like Window Nation as well as Jacob. He didn't always answer me though when I called.

REVIEW

Oscar C.  
Woodbridge, VA  
Oct 21, 2019



On time, great windows and really easy to work windows.

REVIEW

Sudhakar K.  
Centreville, VA  
Oct 19, 2019



The windows are a great quality, it was done in a timely manner, great quality and materials.

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REVIEW  
Willie S.  
Fredericksburg, VA  
Oct 19, 2019  
★★★★★

Very timely and Professional Team from sales to customer service to installation

REVIEW  
Christine P.  
King George, VA  
Oct 16, 2019  
★★★★★

Window Nation was the best company we have ever worked with. I would highly recommend them!

REVIEW  
Kim M.  
Woodbridge, VA  
Oct 16, 2019  
★★★★★

Quick painless process from start to finish!

REVIEW  
Cynthia A.  
Fairfax, VA  
Oct 14, 2019  
★★★★★

The team of two installers were very professional and did an excellent job. I am extremely pleased with my windows as they have added "curb appeal" to my house and practically eliminated noise from outside traffic. The windows are well insulated and I expect a significant reduction in my cooling and heating costs. I couldn't be happier.

REVIEW  
Ahmed F.  
Sterling, VA  
Oct 14, 2019  
★★★★★

If the technician could minimize the time that he spends doing the business, that would be appreciated. People do not want a technician to stay for over two hours. If he could narrow down the time spent here, that would be great.

REVIEW  
Edward H.  
Manassas, VA  
Oct 10, 2019  
★★★★★

The sales was easy and very well done. The installation was briefly accomplished without any problems and the quality of the windows and installation was top notch.

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REVIEW

Jake J.  
Centreville, VA  
Oct 07, 2019



The installation process was done very effectively and efficiently; the team was highly skilled and did a superb job of installing the windows.

REVIEW

Vernell D.  
Alexandria, VA  
Oct 04, 2019



The installation crew was really good.

REVIEW

Wayne N.  
Woodbridge, VA  
Oct 03, 2019



They were courteous, on time and have a superior product.

REVIEW

Stephanie G.  
Alexandria, VA  
Oct 01, 2019



Window Nation did an exceptional job. I would highly recommend them.

REVIEW

Allie H.  
Springfield, VA  
Oct 01, 2019



Great experience!!!

REVIEW

Amanda H.  
Fredericksburg, VA  
Sep 27, 2019



The crew was professional and courteous. Everything was completed in a timely manner and to our satisfaction.