

# Opal Enterprises, Inc.

## Customer Feedback Summary

Of 633 customers surveyed, 411 responded



127 Ambassador Drive  
Suite 159  
Naperville, IL 60540  
(630) 355-6557  
[www.opalexteriors.com](http://www.opalexteriors.com)

### GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Opal Enterprises, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Opal Enterprises, Inc. in Naperville, IL; Wheaton, IL; Downers Grove, IL; Lisle, IL; Aurora, IL; Woodridge, IL; Elmhurst, IL; Glen Ellyn, IL; Bolingbrook, IL; Plainfield, IL; and 68 other cities in Illinois.

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## Recent Reviews & Published Comments

### REVIEW

Jennifer U.  
Naperville, IL  
Apr 24, 2019



Opal Enterprises was fantastic to work with. I would recommend them to anyone!

### REVIEW

Mathew G.  
Aurora, IL  
Jan 10, 2019



I was very happy with the quality of the work and would recommend them to anybody looking for construction done.

CUSTOMER FEEDBACK REPORT *for*

# Opal Enterprises, Inc.



REVIEW

Dave S.  
Wheaton, IL  
Jan 08, 2019



Well done!

REVIEW

Keri B.  
Batavia , IL  
Nov 21, 2018



Overall, our roof/soffit/fascia/gutter project turned out very well. Opal does very good work. The only issue we had was a miscommunication between the roof team and the soffit/fascia/gutter team which caused some issues during the project; however, our project manager did not stop until all issues...

REVIEW

Ann F.  
Naperville, IL  
Oct 27, 2018



We received a few estimates for the exterior renovation of our house, but Opal separated themselves with the attention and detail of their estimate and their communication. They also provided the right kind of advice. The resulting work did not disappoint. From the new roof to the James Hardie siding,...

REVIEW

Frank W.  
Naperville, IL  
Oct 25, 2018



Excellent company! We will use them again.

REVIEW

Kelly K.  
Homer Glen, IL  
Oct 25, 2018



Opal Enterprises did an excellent job installing our new Hardie Board siding. They helped us through the color selection, and gave design recommendations. During the job, the folks on site took care of our home and were quick to remedy any issues that came up along the way. They were always open to...

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REVIEW

K.K.B.  
Highland Park, IL  
Sep 28, 2018



This was a very large investment in our home, and we interviewed several contractors, then had to choose between two highly reputable finalists. There was only a small difference in price, but Opal included everything in its contract, from replacing rotting plywood (of which there was a LOT) to annual...

REVIEW

Thomas S.  
Naperville, IL  
Aug 19, 2018



When I signed the contract I felt that I would receive a get a high quality finished project, and I did.

REVIEW

Jessica A.  
Naperville, IL  
Aug 18, 2018



Our experience with everyone at Opal has been great! They made (and continue to make) sure that everything was beyond satisfactory. We have a great looking house now!

REVIEW

Jeff M.  
Naperville, IL  
Aug 17, 2018



Had 18 Andersen Woodwright windows and front and back door installed by Opal in 2018. Very positive experience all around from office to installation professionals. Glad we chose them and the Andersen products. I would recommend them for replacing old windows and doors.

REVIEW

A.T.O.  
Glen Ellyn , IL  
Jun 14, 2018



Opal was awesome! From the beginning to the end, the process was smooth, the communication was great and the workmanship and professionalism fantastic. I will definitely work with them again when we're ready to install more new windows and doors in our home!

REVIEW

H.M.M.  
Northbrook, IL  
Apr 13, 2018



We are looking forward to using Opal again!

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REVIEW

Rich R.  
Woodridge, IL  
Feb 16, 2018  
★★★★★

Very fine professional company. Mine was a major project, over \$22K, involving several projects, including gutters, Hardie board siding, and stairs and railings. Naturally, there was a minor problem or two, but these were all worked out satisfactorily.

REVIEW

Jonathon H.  
Naperville, IL  
Feb 07, 2018  
★★★★★

Everything was excellent, from beginning to end. Like most, I've had some bad experiences with contractors and some OK experiences. None that I could point to as exemplary and worth every penny. Beginning with the initial sales call, Opal was there to help me get a project done. No upselling, and no...

REVIEW

Rose D.  
Naperville, IL  
Feb 01, 2018  
★★★★★

We hired Opal Enterprises to completely renovate the exterior of our home. Our home was built in the late 70's and everything was original (windows, siding, etc.) to the time it was built. So needless to say it was in desperate need of a complete makeover. Our project included the install of NEW James...

REVIEW

George G.  
Downers Grove, IL  
Jan 19, 2018  
★★★★★

I love the work and will use them again.

REVIEW

Tim K.  
Willowbrook, IL  
Dec 02, 2017  
★★★★★

Roman and his roofing crew were professional, courteous, and hard working. We recommend this group to install you new roof.

REVIEW

Mike S.  
Glenview, IL  
Nov 21, 2017  
★★★★★

They were excellent in every way.

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**Opal Enterprises, Inc.**



REVIEW

Warren S.  
Frankfort, IL  
Nov 10, 2017



They did an exceptional job!

COMMENT

Additional Comment  
Aug 08, 2017

They did an amazing job and my house looks great

REVIEW

Amos A.  
Aurora, IL  
Aug 08, 2017



The Opal team is amazing. Highly recommend them for your next project. Windows, siding and stone work is amazing.

REVIEW

Tim D.  
Naperville, IL  
Jun 29, 2017



The crew arrived promptly each day and it was the same people on the project until completion. There were no long lapses where no one was working. The project manager was in daily communication with us several times a day and even showed up after 6:30 several times to check up on certain questions....

REVIEW

George A.  
Darien, IL  
Jun 23, 2017



A great company to do business with. Their workmanship is excellent and they do a great job communicating what will happen throughout the project timeline.

COMMENT

Additional Comment  
Apr 26, 2017

Quality products and expert labor.

COMMENT

Additional Comment  
Apr 05, 2017

Quality of work was excellent.

COMMENT

Additional Comment  
Mar 07, 2017

I am very satisfied with Opal Enterprises, they did a great job.

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REVIEW

Mike G.  
La Grange, IL  
Mar 03, 2017



Opal was great to work with. Sales person went above and beyond to deliver a great product.

REVIEW

Debbie L.  
Naperville, IL  
Feb 09, 2017



I would highly recommend Opal Enterprises. They were so easy to work with.

COMMENT

Additional Comment  
Dec 28, 2016

I was most satisfied with how the staff and the project manager communicated with me.

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