

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Corpus Christi



REVIEW

Brian B.
Kingsville, TX
Jul 12, 2019



Quick response and complete professionalism.

REVIEW

John W.
Rockport, TX
Jun 29, 2019



Adam Evens did a very good job.

REVIEW

Kevin B.
PORTLAND, TX
May 07, 2019



Shady workers and way over on completion target date. Tried to cut corners on materials and hired very shady and untalented third party workers.

COMMENT

Additional Comment
Apr 17, 2019

Kevin Radman. He took the project over and showed exemplary follow up and action. He knows the business and it showed! Dillon Dinkens finished the job and was responsive and attentive.

REVIEW

Scott E.
Corpus Christi, TX
Apr 05, 2019



Jenkins Restoration has just completed the mold remediation portion of my home. I would definitely recommend them to anyone who is needing this service. Adam and Tyler have been the most professional, courteous and patient contractors that I have ever worked with. Jenkins mission statement "Restoring Property and Lives with a servant's heart" is not just a slogan it is their way of doing business.

COMMENT

Additional Comment
Feb 27, 2019

Dylan, he was very responsive and courteous. He always responded within 24 hours. He was very professional and someone who I would like to do business with again.

5449 Bear Lane, Suite 312
Corpus Christi , TX 78405
(361) 445-3145

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, Jenkins Restorations - Corpus Christi relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Jenkins Restorations - Corpus Christi in Corpus Christi, TX; Rockport, TX; Port Aransas, TX; Portland, TX; Aransas Pass, TX; Kingsville, TX; Ingleside, TX; Robstown, TX; Corp Christi, TX; Corpus Christi,, TX; and 10 other cities in Texas.

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REVIEW

Hannah C.
Corpus Christi, TX
Feb 27, 2019



I would recommend them in the future.

COMMENT

Additional Comment
Feb 27, 2019

Jenkins was very responsive to our feedback and . We would use them again.

COMMENT

Additional Comment
Feb 11, 2019

The professionalism with the team assigned to my home. They showed and made me feel that they cared about my distress; that really meant a lot to me. That is rare to find now in days.

REVIEW

Grace M.
Corpus Christi, TX
Feb 11, 2019



I consider myself very fortunate due to the swift response from Jenkins Restorations for my dry out process! I was given so much peace of mind with the detailed explanations of what would take place in order to remedy the mess and damage caused by a ruptured water line in my kitchen. I could not have been more pleased with the service I received from the Jenkins team!

REVIEW

Deanna P.
Aransas Pass, TX
Sep 08, 2018



The people that I have dealt with, Danny and John, have been wonderful. I could not ask for anything better!

REVIEW

Birdie S.
Portland, TX
Jun 18, 2018



My experience was excellent! I was very pleased with the work. The communication was poor, and the contractor wasn't too good as well. But everyone was overworked, and I never knew when they would show up.

REVIEW

John W.
Rockport, TX
May 15, 2018



They're professional and wonderful people.

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REVIEW

Aurelio I.
Corpus Christi, TX
Apr 04, 2018



The representative I dealt with was far beyond what I can explain. I was having trouble with a 3rd party adjuster and he would call me and ask if we heard anything

REVIEW

John W.
Rockport, TX
Feb 09, 2018



Their employees were exceptionally good and courteous. They were an unbelievably good company to work with.

REVIEW

A.H.E.
Rockport, TX
Dec 16, 2017



Jenkins Restorations went above and beyond in their support. I would particularly like to acknowledge Luis DeLa Garza for his support.

REVIEW

A.K.R.
Corpus Christi, TX
Dec 01, 2017



They were very professional. They were on time, and you could certainly tell they knew what they were doing. I was here the whole time with them since I am retired.

REVIEW

R.S.R.
Rockport, TX
Nov 28, 2017



After Harvey, we had some water penetration into 2 rooms. Jenkins came quickly and identified the areas and started the drying out process. It was completed in about the time estimated. Their employees are very good and removed all debris. The cost was very reasonable, considering the event and other companies were over-charging. Jenkins did not state in the beginning that they would not be doing a full restore - when the areas of drywall were dry, they did not restore them and left them with thin plastic sheeting. Jenkins later said they were not competitive in restoring drywall and would not even offer to do it.

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REVIEW

R.B.R.
Rockport, TX
Nov 02, 2017
★★★★★

Due to damage from Hurricane Harvey we relocated to another area. The furniture was removed and a key given to Jenkins. After completion of the work I returned home to find that Jenkins had done the work requested, done a good job of clearing away house hold debris and preparing the house for upcoming repairs. I am satisfied with this work.

REVIEW

E.C.T.
Aransas Pass, TX
Oct 10, 2017
★★★★★

We were very glad that we used them for the hurricane damage.

REVIEW

A.H.E.
Rockport, TX
Sep 27, 2017
★★★★★

Pleased with professional work, and courtesy of employees.

REVIEW

Lee L.
Corpus Christi, TX
Jul 18, 2017
★★★★★

Poor project manager, his supervisor promised closer supervision and communication with us which never happened, next project manager only showed up to collect the check at the end of the project. Thank god the sub-contractor (non Jenkins) construction manager was good. Project completed weeks later than promised.

REVIEW

P.J.M.
Corpus Christi, TX
Jun 26, 2017
★★★★★

They were great in keeping in contact with me every step of the way threw the whole process.

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REVIEW

J.H.R.
Corpus Christi, TX
Apr 13, 2017



Jenkins promised a lot but failed to return the shower to its original condition. Failure to communicate between the Jenkins techs and the construction crew caused problems in the finished product. And although the construction crew was extremely courteous, I truly think they were unprepared for the job and inexperienced.

REVIEW

C.J.R.
Corpus Christi, TX
Oct 24, 2016



The Jenkins Restorations representative carried out my wishes in a very professional manner. When an agreed item was not done to my satisfaction, it was corrected, I liked that! JR was easy to work with.

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