

# Ivey Residential

## Customer Feedback Summary

Of 1,425 customers surveyed, 1,080 responded

Likely to Recommend **93%**



672 Industrial Park Drive,  
Suite 200  
Evans , GA 30809  
(706) 868-9363  
www.iveyhomes.com

## Recent Reviews & Published Comments

REVIEW

Chiquita K.  
Hezphzibah, GA  
Jan 20, 2020



The process was excellent and everyone was nice and considerate, and I am so happy with the finished product.

REVIEW

Antonio T.  
Grovetown, GA  
Jan 09, 2020



Everything as far as the superintendent, the staff and the sales rep were all really great!

REVIEW

Jimmy J.  
Grovetown, GA  
Jan 09, 2020



I was really satisfied with the quality of work that the company does.

REVIEW

Benjamin S.  
Grovetown, GA  
Jan 05, 2020



Amazing builders

REVIEW

Andrew C.  
Grovetown, GA  
Dec 12, 2019



It was an easy home buying experience. We did not have any issues, and they were very efficient.

REVIEW

R.O.N.  
Grovetown, GA  
Dec 11, 2019



I absolutely enjoyed my experience with Ivey. It was a seamless process to go under contract and move in to our beautiful home. Becky was fantastic and was extremely flexible with her schedule to accommodate our needs. I will definitely buy an Ivey home in the future.

### GUILDMEMBER SINCE 2007

As a GuildQuality Guildmember, Ivey Residential relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ivey Residential in Grovetown, GA; Evans, GA; Hephzibah, GA; Aiken, SC; N. Augusta, SC; Appling, GA; Martinez, GA; N.augusta, SC; Edgefield, SC; Harlem, GA; and 2 other cities in Georgia.

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### REVIEW

Kilwana B.  
Hephzibah, GA  
Nov 21, 2019



My experience went well. If I could change anything, it would be they need an informational session of what all to expect.

### REVIEW

Hancell P.  
Evans, GA  
Nov 20, 2019



Ivy Residential needs better supervision with the subcontractors to improve the final product for the consumer.

### REVIEW

Ronnie J.  
Grovetown, GA  
Nov 19, 2019



I love new townhouse! Just make sure you are extra thorough during your HOOT some things are always missed during the construction of the house, and if you don't say anything about it they won't fix it.

### REVIEW

Shan P.  
Evans, GA  
Sep 25, 2019



We have used other homebuilders in the past. Ivey surpasses them in every area. They were phenomenal to work with.

### REVIEW

Tiffani H.  
Grovetown, GA  
Sep 25, 2019



I feel like certain aspects of my home-buying experience could have been dealt with in better ways, but overall, it was an okay process.

### REVIEW

Terrel W.  
Grovetown, GA  
Sep 12, 2019



Our entire process with Ivey was excellent! I'd rank them at a 9.5 out of 10. We had a few mishaps that was taken care of properly. Timing was spot on despite a few scares, they had all of these subcontractors working around the clock to ensure deadlines were met. Even the quality remained solid through how quickly things were done. That's the part my wife and I were most impressed about. I would definitely recommend them to build your home so if you have a opportunity to build Ivey is the company to use! Overall satisfied customers.

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REVIEW

Shironeki H.  
Grovetown, GA  
Aug 20, 2019



I have never been more disgusted with a company like I have with Ivey Homes. They do not honor their warranty. The workers they send to your home for repair, do not complete the job and rush through the work. I still have unpainted areas in my home. My floors are still uneven and my stairs still creek extremely loud. They sent an very old man to correct the issue, which wasn't corrected. I contacted Joe Reed, who has yet to contact me about the issue. He said once he returned from vacation, he would contact me, haven't heard from him. I've called the office numerous times. They take full advantage of African American first home buyers. Do your research before buying from these people. The are extremely generous until they get your money.

REVIEW

Osama A.  
Grovetown, GA  
Aug 06, 2019



Ivey homes are most popular homes in Augusta, Grovetown and Evans. The staff are very helpful and kindness. The family are enjoying the house and area here.

REVIEW

Lorenzo R.  
Hephzibah, GA  
Jul 26, 2019



It was good and they were nice people. Everything was great all the time and professional.

REVIEW

Marvin W.  
Aiken, SC  
Jun 24, 2019



Thank you for making the process go as smoothly as possible. My family and I are extremely grateful.

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### REVIEW

Andrea J.  
Evans, GA  
Jun 20, 2019



We are not happy at all - many things wrong with our BRAND NEW house upon move-in. Things that should have been corrected after our walk through and were promised to be made right are not. I can't get people to call me concerning issues. We are extremely diasspointed. We have been waiting a long time for our dream home and this has been such a let down.

### REVIEW

Terrell S.  
Grovetown, GA  
Jun 20, 2019



It was an honor and a experience to see our home come through. The ( my story) pictures, and to see it it's awesome. Thanks to entire staff for all you do. Terrell and Kathy Scott

### REVIEW

Lillie H.  
Grovetown, GA  
Apr 25, 2019



I had excellent service.

### REVIEW

Vanthyony L.  
Evans, GA  
Mar 26, 2019



This process and the overall quality and attention to detail are showing. They are professional. The office staff is friendly and willing to do anything. We are overall happy we purchased here with Ivey.

### REVIEW

Thomas C.  
Evans, GA  
Mar 26, 2019



They made the process of my new home extremely easy. They gave me the agancy to have my home my way. Everyone was friendly, professional, and easy to work with. I would highly recommend them to anyone looking to purchase a home.

### REVIEW

Aurora A.  
Grovetown, GA  
Jan 18, 2019



Using Ivey homes was a great experience! We love our home & we would recommend them to our friend and family. They are a great company!

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REVIEW

Angel T.  
Grovetown, GA  
Jan 07, 2019



Other than a couple of mistakes, I was very satisfied with the craftsmanship of the home Ivey Residential built for me, and they were fast to help and resolve any problems that arose.

REVIEW

Grant F.  
Grovetown, GA  
Dec 14, 2018



Ivey homes was great to work with. They have built my wife and I our dream home. We love the hose how it was finished and met all of our expectations. I would highly recommend anyone who is looking to have a house built in the CSRA to give Ivey Homes a try!

REVIEW

Anne F.  
Grovetown, GA  
Nov 27, 2018



They fulfilled all my needs. They were very professional. They brought the finished home in sooner than I thought they were going to. I am very happy!

REVIEW

Sean L.  
Grovetown, GA  
Nov 15, 2018



We love our home! Best builders in the CSRA hands down!!

REVIEW

Samantha V.  
Grovetown, GA  
Nov 10, 2018



Ivey has gone above and beyond in making my dream home a reality. From picking out the materials and accessories to watching the house being built before my eyes is truly an amazing experience. From the design studio, Ms. Robyn was more than knowledgeable and didn't just tell us what we wanted to hear. She told us the truth and honest opinion whether something "matched" or did not match our theme/color scheme.

REVIEW

Jimin K.  
Evans, GA  
Nov 07, 2018



The staff at Ivey Residential was very professional and helpful throughout the entire process of us building our new home. We are very excited to have moved into this new, beautiful home.

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REVIEW

Kerwin D.  
Evans, GA  
Oct 07, 2018



Ivey Homes has gone above and beyond in every aspect of the process of us moving from out of state. Our schedules were restricted and they have been understanding and accommodating ! Our home was cleaned beyond compare when we moved in. Loved the new home orientation. Very professional from start to finish!

REVIEW

Steven J.  
Grovetown, GA  
Oct 06, 2018



Ivey Residential was great to work with. The builder and representatives kept me informed at every step in the process. They worked with all of my requests, and made my dream come true.



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