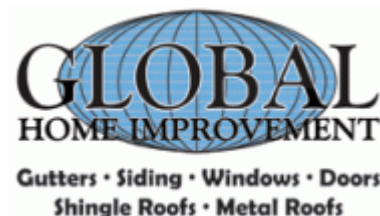


Global Home Improvement

Customer Feedback Summary

Of 2,164 customers surveyed, 1,585 responded



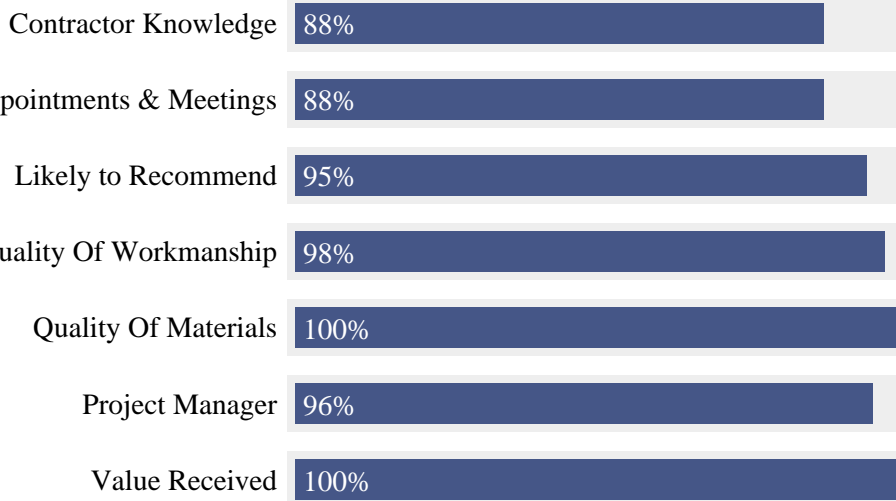
1680 Loretta Ave.
Feasterville, PA 19053
(888) 234-2929
www.globalhomeinc.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.



Recent Reviews & Published Comments

REVIEW

Paul T.
Malvern, PA
Jan 27, 2020



Some things did well, other didn't

REVIEW

Kenneth W.
Runnemede, NJ
Jan 27, 2020



Always a fantastic job. We are repeat clients!

REVIEW

Julie M.
Langhorne, PA
Jan 24, 2020



Very experienced in designing ideas. Knowledgeable, hard working crew. Although the job took longer than what I was told the finished job was worth the wait. I appreciate the fact that they didn't blast music or use profanity or constantly bug me to use the bathroom like other contractors I've used in the past.

Global Home Improvement



REVIEW

Chris S.
Plymouth Meeting, PA
Jan 21, 2020



They did a great job.

REVIEW

Marc S.
Fstrvl Trvose, PA
Jan 12, 2020



I would recommend Global Home Improvements. They offer a lifetime warranty on their workmanship, which other companies do not offer.

REVIEW

Richard C.
Levittown, PA
Jan 08, 2020



I am pleased with the final product. The metal roof looks great.

REVIEW

Cindy H.
Havertown, PA
Dec 19, 2019



I think they weren't responsive to my concerns.

REVIEW

Mark M.
Havertown, PA
Dec 17, 2019



Way too pushy sales people. Really poor communication between the foreman, their home office and myself. The roof looks great but the process from start to finish was not ideal. Project dragged on well beyond expected time frame. The crew at our roof project were great and the finished product looks great. They won the business really because they picked up the phone on a Saturday and got in first.

1680 Loretta Ave.
Feasterville , PA 19053
(888) 234-2929
www.globalhomeinc.com

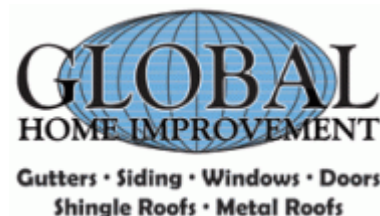
GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

Global Home Improvement



1680 Loretta Ave.
Feasterville, PA 19053
(888) 234-2929
www.globalhomeinc.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

REVIEW

J.K.M.
North Wales, PA
Dec 13, 2019



We had our windows, siding, and gutters replaced as well as some exterior insulation added. This involved three different crews. The work looks excellent to me (and my neighbor, who is an older tradesman was very complimentary of the work). My wife and I come home each day and love how our house looks. We did run into some communication issues where things I discussed with the siding project manager didn't seem to make it down to the ground. This resulted in having to go back and correct some things, like door and transitional trim. The siding job also took significantly longer than expected because it was done by a single person instead of a crew as originally discussed. Excellent quality work with a few bumps.

REVIEW

Janis S.
Harleysville, PA
Dec 10, 2019



I have already recommended Global to a neighbor who had a new metal roof installed on their garage. I will continue to recommend Global to friends and family. The project manager and the workers are the best. They work quickly, efficiently and are extremely respectful to the property.

REVIEW

John H.
Jamison, PA
Nov 26, 2019



They did an excellent job. There was a minor problem with the manufacturing, but they fixed it.

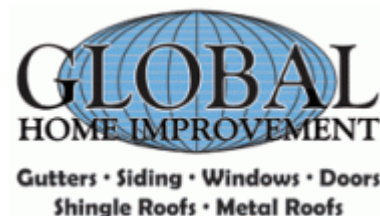
REVIEW

J.B.C.
Villas, NJ
Nov 25, 2019



From start to finish Global Home Improvement performed a quality job. The work team was professional, efficient, courteous, and cleaned up every night before leaving the job site. I have used them on two different occasions and won't hesitate to call them again if I need additional work on my home.

Global Home Improvement



REVIEW

Monica H.
Phila, PA
Nov 25, 2019



Global Home improvement was very professional from the initial consultation to the scheduling of my window installation. The installation team were professional and efficient. I am extremely happy with my purchase and choosing Global Home Improvement.

1680 Loretta Ave.
Feasterville , PA 19053
(888) 234-2929
www.globalhomeinc.com

REVIEW

Josie D.
Medford, NJ
Nov 20, 2019



I replaced my porch roof with a copper color metal roof. Global did an outstanding job. Couldn't be happier. It took about two days. They finished ahead of schedule. They arrived early each day and never left a mess. My roof is beautiful! I also appreciated the education we were given by Global's representative. He brought metal roofing issues to our attention that we would never have thought about. If you are looking for a metal roof I highly recommend this company.

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

REVIEW

Vicki C.
Marlton, NJ
Nov 14, 2019



Global Home Improvement provides a quality product and installation.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

REVIEW

S.A.M.
Doylestown, PA
Nov 12, 2019



Global Home Improvement is a very professional company with a wonderful staff working with the customers every step of the way. We are so pleased with the stucco remediation that was done. The vinyl siding is of high quality and our home looks better than ever! Thank you Global Home Improvement!

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

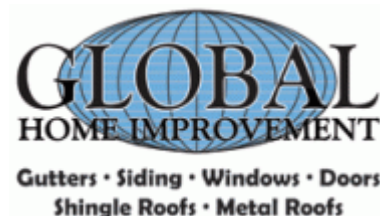
REVIEW

Colleen F.
Narberth, PA
Nov 12, 2019



Very professional, brought product to the home, affordable and reliable

Global Home Improvement



REVIEW

Lisa L.
Collingswood, NJ
Nov 12, 2019



From start to finish, I was extremely satisfied with the personnel, service and product, each step of the way.

REVIEW

John B.
Villas, NJ
Nov 12, 2019



Our experience with Global Home Improvement was not ordinary but extraordinary. Amazing dedicated staff from the beginning of the project to the end. The roofing and siding installers were like surgeons.

REVIEW

Christine C.
South Orange, NJ
Nov 12, 2019



we purchased 18 Marvin replacement windows from Global Home. They were a pleasure to deal with throughout the process and the installation went great. the team worked through the 2 hottest days of the summer installing the windows and the company even went above and beyond in honoring a commitment they made to me (even after it became clear that it would be more complicated then initially thought).

REVIEW

Amy B.
Havertown, PA
Nov 12, 2019



Working with Global Home Improvement was a pleasure from beginning to end. The salesman was knowledgeable and helpful without being too pushy. Communication from the office staff was timely and helpful. I felt well informed throughout the process. The work crew was prompt, efficient, neat, and respectful of my home. They did excellent work at a fair price.

1680 Loretta Ave.
Feasterville , PA 19053
(888) 234-2929
www.globalhomeinc.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

Global Home Improvement



REVIEW

Joel K.
Wayne, PA
Oct 02, 2019



Lured in with low price compared to higher quality alternatives. After signing contract, stuck waiting almost 3 months for start date. Once we asked to cancel contract they dishonestly penalized us and suddenly found a start date. Throughout the project they charged additional 25% in extra costs that should've been included in original proposal. Do yourself a favor, get the low price estimate and shop it around to go with a higher quality installer.

COMMENT

Additional Comment
Sep 30, 2019

I love Murry Bernstein He is excellent and walks you through it.

REVIEW

Anita K.
Newtown Square, PA
Sep 30, 2019



I am absolutely happy with Global Home Improvement. I've used them four times and been satisfied every time.

REVIEW

Hank C.
Hockessin, DE
Sep 27, 2019



Excellent job on replacing the whole house stucco with James Hardie plank and stones. Overall, the price was fair but should negotiate the price before asking for the additional work. Quality work. Manager and window/siding staff are very nice guys. Stonemason is a little hard to communicate.

COMMENT

Additional Comment
Aug 13, 2019

All the materials and workmanship of the contractors seemed top notch. Also, all materials were proper size, color, in the right amount etc. Nothing got delayed due to poor organization or wrong ordering.

1680 Loretta Ave.
Feasterville, PA 19053
(888) 234-2929
www.globalhomeinc.com

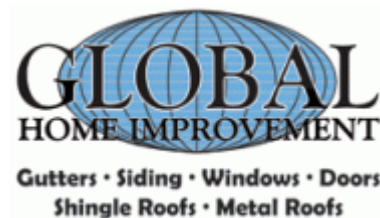
GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

Global Home Improvement



1680 Loretta Ave.
Feasterville , PA 19053
(888) 234-2929
www.globalhomeinc.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Global Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Global Home Improvement in Philadelphia, PA; Doylestown, PA; Phila, PA; West Chester, PA; Malvern, PA; Morristown, NJ; Cherry Hill, NJ; Langhorne, PA; Phoenixville, PA; Newtown, PA; and 595 other cities in Pennsylvania, Delaware, New Jersey, New York and Maryland.

In this report, Global Home Improvement has published a summary of the customer feedback they've received since they joined GuildQuality in April 2011. In that time, 1,585 out of 2,164 customers (73%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

REVIEW

William S.
Wayne, PA
Aug 13, 2019



We are very happy with the workmanship we received from Global. All employees were skilled and worked in a professional fashion. We had never heard of Global before and another contractor had basically monopolized the home remodeling business in our neighborhood. That contractor is fine but we took a flier on Global just because we thought their attention to quality might be better. Glad we did!

REVIEW

Ronald S.
Cheyney, PA
Aug 09, 2019



Great job there was no problems

COMMENT

Additional Comment
Jul 12, 2019

All workers on the job were friendly and respectful maintained a clean work area .

COMMENT

Additional Comment
Jul 11, 2019

None All involved were very professional The installer was highly talented and had great attention to detail