



Fiderio & Sons

Customer Feedback Summary

Of 57 customers surveyed, 36 responded



687 Broad Street
Meriden , CT 06450
(203) 237-0350
WWW.FIDERIO.COM

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Fiderio & Sons relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Fiderio & Sons in Meriden, CT; Wallingford, CT; Southington, CT; Middletown, CT; Middlefield, CT; Plainville, CT; Westerly, RI; Rocky Hill, CT; Cheshire, CT; North Haven, CT; and 19 other cities in Connecticut.

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Recent Reviews & Published Comments

COMMENT

Additional Comment
Oct 10, 2019

They were responsive when I had a couple of issues after my bathroom remodel. They came promptly and addressed the issues to my satisfaction. I highly recommend them if you want the job done right. If you want the job done at a bargain basement price with questionable results then do not waste your time or theirs. I am strongly considering them for a kitchen remodel.

COMMENT

Additional Comment
Oct 03, 2019

Nothing but don't change what you do so good

COMMENT

Additional Comment
Oct 03, 2019

All ares. Never needed to be concerned about anything

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COMMENT
Additional Comment
Oct 03, 2019
Great value, great customer service

COMMENT
Additional Comment
Aug 29, 2019
Sorry, we can't think of a thing!

COMMENT
Additional Comment
Aug 29, 2019
The workers always cleaned up after themselves before they left for the day. The high quality of all of the materials used. Everything looks as though it will last forever!!

REVIEW
Tom G.
Rocky Hill, CT
Aug 29, 2019
★★★★★
The entire crew was highly professional and went out of their way to be helpful during all aspects of our renovations! We will certainly recommend Fiderio to anyone seeking to do any type of inside or outside renovations to their home!!

COMMENT
Additional Comment
Aug 16, 2019
Quality professional work and great follow through to ensure we were satisfied.

REVIEW
Kim Q.
Westerly, RI
Aug 16, 2019
★★★★★
Nothing but great things to say about the entire project experience!!

COMMENT
Additional Comment
Jul 23, 2019
From start to finish they kept us informed and they stuck to the timeline they gave us.

COMMENT
Additional Comment
Jul 23, 2019
I was most satisfied with how they treat their customers and the knowledge of their products, also their workmanship.

COMMENT
Additional Comment
Jul 23, 2019
As long as they stay the way they are, they going to do good. We are totally satisfied and we will be using them again.

COMMENT
Additional Comment
Jul 23, 2019
I was most satisfied with the workmanship of the installers.

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COMMENT
Additional Comment
Jul 23, 2019

Mainly because of the entire Fiderior Team from the sales consultant to the installers. Everything was top-notch, the best.

REVIEW
Leon F.
Wallingford, CT
Jul 23, 2019
★★★★★

When we first walked into their office until the installation was complete, they were courteous, timely, professional, and very clean with their work. They are proably one of the best companies I have ever done business with. I would not hesitate to use them again or recommend them.

COMMENT
Additional Comment
Jul 19, 2019

No suggestions- love your new (to me) showroom, by the way. The materials you use are of the highest quality.

COMMENT
Additional Comment
Jul 19, 2019

I aopreciated the oersonal, family touches...the person visiting my home....the friendly, casual yet professional discussion at that time of my lifestyle and needs . Planning occurred in the Fall to occur the following June; Fiderio representatives phoned me with a timely reminder and showed up exactly when promised. I continue to be delighted with the work done weeks ago and will be calling Fiderio again!

COMMENT
Additional Comment
Jul 19, 2019

I do this fairly often:-) And since my home is on a main road into Middletown, it's seen all the time.

COMMENT
Additional Comment
Jul 19, 2019

I was pleased with the efficiency. In early planning for the work two days were scheduled in case there should be a need to go to a second one. I had work done on both the master bathroom and garage doors: the work was completed in just in half a day

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REVIEW

Carolyn S.
Middletown, CT
Jul 19, 2019



I have already spread the news to friends and colleagues. They need look no further than this family company in Meriden. Passing neighbors wondered what was happening when seeing the its trucks in my driveway. I had used Fiderio years ago to reside my house and put in new windows and doors. Recently I followed its recommendations when wishing to "age in place" As expected, the work was done promptly and efficiently.. I believe in both the professionalism and the absolute integrity of Fiderio & Sons (and Daughters in Law:-)

REVIEW

Ron J.
Bristol, CT
Jul 17, 2019



First,I would like to say that this company is very professional and caring.My wife and I dealt with David from beginning to end. He was always courteous and very helpful.When we had questions or concerns he immediately got back to us. David was extremely easy to work withand made us very at ease. We can not say enough about Dan and Shane.They were very professional and did a fantastic job at our house. They are very hardworking, prompt and kind. It took us a long time tofind the correct company to accomplish what we needed to have done (both major and minor projects),but we are extremely satisfied with Fiderio and sons and would not hesitate to recommend them highly.

REVIEW

Lauren C.
Clinton, CT
Jul 10, 2019



We were very happy with the work & the time it was completed in. They were very flexible with us and we would definitely use them again.



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REVIEW

Karen S.
Meriden, CT
Jul 03, 2019



I had my roof and a front door installed. They were friendly, professional and extremely neat and tidy.

REVIEW

Michael P.
Wallingford, CT
Jun 30, 2019



Fiderio & Sons were terrific. We initially decided to have them install new windows, slider door and new front storm door. The job went well with no issues so we decided to have them remodel our bathroom. Again the job was done professionally with know issues, and we were very pleased. We then had the do our entire kitchen and make it an open concept, they also did all of the upstairs floors in a luxury vinyl plank, and installed stair caps on all stairs. Everything came out beautiful. We are extremely pleased with the quality and professionalism of all personal involved from Fiderio, They were extremely clean and respective to all of our requests. I would recommend them to all friends and family.

COMMENT

Additional Comment
Jun 27, 2019

They're really good, I don't have anything for them to change.

COMMENT

Additional Comment
Jun 27, 2019

They had a lot of stuff out when they were working, but they cleaned every single thing up. It was perfect when they left.

REVIEW

Maureen D.
Meriden, CT
Jun 27, 2019



Hire them, you won't be sorry. I like them a lot.



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REVIEW

Gary S.
Cromwell, CT
Jun 24, 2019



I have used Fiderio for 3 projects. A bathroom remodel, windows and new aluminum trim and gutters. In each case they provided a fair price and communicated with me ahead of time on each phase. The workers showed up on time and were all conscientious about doing a good job and cleaned up thoroughly each day. Each job was done very well and I am extremely happy with the results. My first call on any future work will be to Fiderio.

COMMENT

Additional Comment
Jun 21, 2019

I have nothing to suggest this time around!

COMMENT

Additional Comment
Jun 21, 2019

Our workers, Lenny and Eric, were amazing! They are professional, hard-working individuals with wonderful personalities, and it was just an absolute pleasure to deal with them each day they were here. Matt Dow, our salesman, is exceptional, and the company is just wonderful to deal with as well. From beginning to end, all of my questions and concerns were addressed in a more than timely manner. I will use Fiderio and Sons for any future work needed on our home. I cannot sing their praises enough!



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