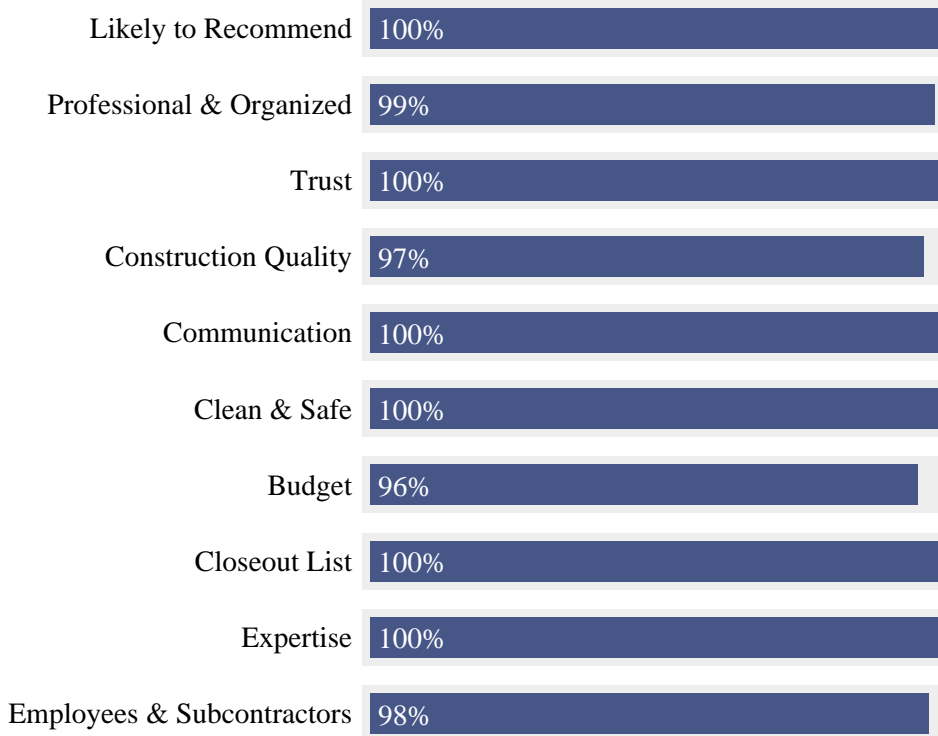


# BuildSense

## Customer Feedback Summary

Of 84 customers surveyed, 74 responded



502 Rigsbee Avenue, Suite 201  
Durham, NC 27701  
(919) 667-0404  
buildsense.com

### GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, BuildSense relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of BuildSense in Durham, NC; Chapel Hill, NC; Hillsborough, NC; Raleigh, NC; Carrboro, NC; Semora, NC; Timberlake, NC; Pittsboro, NC; Creedmoor, NC; and Efland, NC.

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## Recent Reviews & Published Comments

### REVIEW

Frances M.  
Chapel Hill, NC  
Sep 12, 2018



BuildSense exceeded our expectations at every level. We enjoyed the entire process from start to finish and are delighted with our final product. Professional, thoughtful, detail-oriented, and timely are just a few of the words that describe the elegance of their operation.

### REVIEW

Jennifer M.  
Durham, NC  
Jul 16, 2018



I loved working with BuildSense. I like the concept of a design-build firm. I was really impressed with how their staff works together.

# BuildSense



REVIEW

Judy C.  
Raleigh, NC  
Jun 11, 2018  
★★★★★

It was a great experience and would do it again. I regret the timing of everything because I was caught in a transition and it didn't go very smoothly. Part of that was the billing process and there were lots of times when the billing was unclear. Every time I read it there was an error that was pointed out and corrected.

REVIEW

Kim F.  
Chapel Hill, NC  
May 01, 2018  
★★★★★

From the day we began considering building a custom home, BuildSense became a valuable resource for helping us consider our options and plan our project. Once our (very complex) project began, they executed every detail with terrific professionalism and meticulous attention to quality, communicating...

REVIEW

C.J.K.  
Hillsborough, NC  
Dec 29, 2017  
★★★★★

BuildSense, as was L E Meyers, is top quality and professional. They are on the more expensive end of builders, but this is somewhat offset by the fact that they finish ON TIME and everything is done very well.

REVIEW

John M.  
Chapel Hill, NC  
Nov 21, 2017  
★★★★★

BuildSense made a this remodel as easy as possible. They delivered a beautiful design and they used only the best contractors. If only all remodels went this smoothly.

REVIEW

Cathy T.  
Carrboro, NC  
Nov 20, 2017  
★★★★★

My house looks exactly the way it was drawn up to be. I am very pleased with the execution.

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REVIEW

Helga B.  
Raleigh, NC  
Mar 14, 2017



The owners and employees of BuildSense have high quality standards and are excellent communicators. We started with a creative vision of my project and developed it together. They strike a good balance between listening and fulfilling a client's wishes and bringing their own ideas to the table in order...

REVIEW

Dr S.  
Creedmoor, NC  
Jan 16, 2017



In looking at my new veterinary hospital, you would not suspect that BuildSense had not yet designed and built several of them. They worked very closely with me to respond to my design requests for the renovation of a 1960's Post Office in a small town into a single doctor veterinary practice. Sometimes,...

REVIEW

Dean A.  
Carrboro, NC  
Oct 06, 2016



Build Sense is a company you can trust implicitly not only to complete the project superbly, but also with integrity.

REVIEW

Keith B.  
Durham, NC  
Jul 25, 2016



We enjoyed working with the BuildSense team. They were dedicated to our project, and we are thrilled with the outcome.

REVIEW

Robyn M.  
Hillsborough, NC  
Jan 12, 2016



BuildSense was one of 3 contractors that we interviewed for the remodel of our home. Our original idea was to add an addition to provide a bathroom, a better functioning living room, and mud room for our family of 7. BuildSense was the only firm that really looked at how we were using the existing space...

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REVIEW

D.S.T.  
Chapel Hill, NC  
Oct 04, 2015



BuildSense assisted us tremendously in designing, planning and building our condo upfit. It was a complex project with very high end finishes and required a lot of coordination with the building developer who had left major problems which had to be overcome to complete our project. Subcontractors were...

REVIEW

Robyn F.  
Hillsborough, NC  
Sep 26, 2015



L.E. Meyers Builders as professional, their workmanship was superb, and the experience working with them exceeded our expectations. We are very satisfied.

REVIEW

Doug R.  
Chapel Hill, NC  
Aug 15, 2015



We love our new condo unit at 140 West Franklin in Chapel Hill largely because of the beautiful interior completed by BuildSense. They worked with us to understand the look and quality we were trying to achieve and delivered exactly what we wanted!

COMMENT

Additional Comment  
Jul 27, 2015

They did a great job and we would use them again.

COMMENT

Additional Comment  
Jul 27, 2015

I was satisfied with the design and build. The wine cellar is breathtaking. They outdid themselves.

COMMENT

Additional Comment  
Jul 27, 2015

I found them online with Green Builder. I liked what I saw about their mission and values.

COMMENT

Additional Comment  
Jul 27, 2015

The communication back and forth was excellent. That was such an important factor with a project like this, and it was very well done.

COMMENT

Additional Comment  
Jul 27, 2015

I heard about them at the Green Home Tour.

COMMENT

Additional Comment  
Jul 24, 2015

I was most satisfied with my relationship with the onsite contractors and subcontractors. They were all very courteous.

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COMMENT  
Additional Comment  
Jul 24, 2015

I found BuildSense on Google Search.

COMMENT  
Additional Comment  
Jul 22, 2015

Absolutely none.

COMMENT  
Additional Comment  
Jul 22, 2015

Intelligent design.

COMMENT  
Additional Comment  
Jul 22, 2015

Signage on trucks and website.

REVIEW  
C.G.L.  
Durham, NC  
Jul 22, 2015  
★★★★★

Could not ask for a better group of people to work with in challenging conditions and challenging projects.

COMMENT  
Additional Comment  
Jul 20, 2015

Quality of work, great design, good reporting system during project

COMMENT  
Additional Comment  
Jul 20, 2015

I had a great feeling of confidence in the ability and experience of the buildsense team

COMMENT  
Additional Comment  
Jul 20, 2015

Timing was great, team was flexible to our needs, I'd say they went above and beyond deliver on time while working to our needs

COMMENT  
Additional Comment  
Jul 20, 2015

Quality, Security, Cleanliness, overall professionalism of the team and how they presented themselves and showed tremendous respect for our home

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