

CUSTOMER FEEDBACK REPORT *for*
Advanced Home Exteriors



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Customer Feedback Summary

Of 360 customers surveyed, 251 responded



Recent Reviews & Published Comments

REVIEW
RICHARD T.
Pasadena, TX
Aug 03, 2019
★★★★★

The estimator paid close attention to details. He even recognized an obscure spot of unmatched material on an adjacent surface that I had forgotten about. They installed a new back porch light for us and managed to save the house numbers on the front of the house. Their attention to detail made me a happy customer.

REVIEW
Violanda M.
Rosenberg, TX
Jul 30, 2019
★★★★★

Advanced Home Exteriors



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

REVIEW

Andy R.
Houston, TX
Jul 24, 2019



Best experience working with Advanced Home Exteriors! Highly Recommend this company!

COMMENT

Additional Comment
May 14, 2019

I was most satisfied with everything. Sales and installation were great.

COMMENT

Additional Comment
May 14, 2019

I chose AHE based on their honesty.

COMMENT

Additional Comment
May 10, 2019

All of the crews that Kelly sent out were professional and great to work with. I would HIGHLY recommend them.

COMMENT

Additional Comment
May 10, 2019

Kelly, the salesperson was great to work with. Joe, the window installer and his assistant did a great job on the windows and cleaning up afterwards. David and his crew did an excellent job on the siding...great job on trimming out my new windows!

COMMENT

Additional Comment
May 10, 2019

I recently had my windows, siding and gutters replaced. I solicited 4 estimates and choose Advanced Home Exteriors. The pricing was reasonable but more important, I felt very comfortable with the products and the process of the entire job. Kelly was a pleasure to work with. He had good suggestions and answered all my questions (I had lots of them).

REVIEW

Rocky B.
Sugar Land, TX
May 08, 2019



Advanced Home Exteriors did an excellent job of a complete re-siding of my 30 year-old home. Kelly Smart was great to work with and very responsive. The project manager Rudy ran a tight crew and I was comfortable having them at my property of several days. The workmanship on the siding is outstanding.

CUSTOMER FEEDBACK REPORT *for*

Advanced Home Exteriors



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

COMMENT

Additional Comment
May 08, 2019

Comfort in the process, feeling like the job would be done right, positive reviews of past customers.

REVIEW

Barbara K.
Richmond, TX
Apr 29, 2019



I would highly recommend. I was very, very impressed with how fast the project was completed and the clean up was amazing.

COMMENT

Additional Comment
Mar 12, 2019

My apologies, I don't remember the Project Managers name. He was exceptional. He was a pleasure to work with. His crew was hard working, courteous, focused on provide an excellent finished product and getting the job done in a timely manner.

REVIEW

CARLO C.
Richmond, TX
Mar 12, 2019



Used AHE to replace all wood with Hardie on my House. The price was competitive, the crew and PM was professional, quick and efficient during the installation. I was very impressed with the service and finish product. I will recommend AHE to family and friends.

REVIEW

Lisa P.
Richmond, TX
Feb 27, 2019



I was extremely satisfied with the installation of my siding! I would strongly recommend their service to anyone! They were very professional and finished the job in a timely manner!

REVIEW

Claire M.
Houston, TX
Dec 14, 2018



Everyone associated with our job was professional, helpful, and nice. They did a wonderful job on our HardiPlank siding and gutters. I would definitely recommend them to anyone.

REVIEW

Dan D.
Seabrook, TX
Oct 29, 2018



Fantastic job from start to finish!

Advanced Home Exteriors

COMMENT

Additional Comment
Sep 17, 2018

Bill (the owner), Rudy (the project lead) and especially Kelly (senior field representative). Kelly advised me to have the roofer work on roof access then patch it up instead of having the entire roof replaced. I was willing to do that in my desperation to have my A/C connection re-routed back to it's original location because it was an eye sore. He declined to do the roof replacement project stating my roof is still good for a few more years. By the way this A/C project I tacked on with the siding project for cost effectiveness (my A/C guy needed access to an open siding). The company was willing to accommodate this and work with my A/C guy even if it slowed them down. What a wonderful company!

COMMENT

Additional Comment
Sep 17, 2018

Trustworthy, reliable, has integrity and goes the extra mile . It is a refreshing change to have a company that you can trust work on a major project. I have been burned before by my A/C replacement project with a company that tries to offer you the world then leaves you high and dry when things start going awry. Not only is this company confident about their work (they didn't require down payment), there are no shady practices. They even go the extra mile to help you with unforeseen problems like when I needed rerouting of my A/C copper line. They provided a roofer to open up and patch up my roof for my A/C guy to complete the project instead of grabbing the opportunity to do another project with me as I was willing to have my roof replaced.



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Advanced Home Exteriors

REVIEW

Pia C.
Sugar Land, TX
Sep 17, 2018



It is a refreshing change to have a company that you can trust work on a major project. I have been burned before by my A/C replacement project with a company that tries to offer you the world then leaves you high and dry when things start going awry. Not only is this company confident about their work (they didn't require down payment), there are no shady practices. They even go the extra mile to help you with unforeseen problems like when I needed rerouting of my A/C copper line. They provided a roofer to open up and patch up my roof for my A/C guy to complete the project instead of grabbing the opportunity to do another project with me as I was willing to have my roof replaced. Thank you Bill, Kelly, Rudy and the rest of your wonderful crew!

REVIEW

Harold T.
Sugarland, TX
Aug 06, 2018



Advanced Home Exteriors hit the ground running and didn't stop until the job was finished. Every one had a job to do and did it without being told.

REVIEW

Will G.
Cypress, TX
Jul 06, 2018



They were beyond my expectations.

REVIEW

Lynn W.
Seabrook, TX
Jun 07, 2018



Having worked in design and architecture for 40 years, I recognize and value quality work. Outstanding attention to detail. Expert craftsmen. I highly recommend them.



3303 Carolina Way
Richmond, TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

Advanced Home Exteriors



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.

REVIEW

Nick K.
Houston, TX
May 14, 2018



I had many other trades on site during the siding project and on more than one occasion other trades made unsolicited positive comments at how impressed they were with the crew from Advanced Home Exteriors.

REVIEW

Susan H.
Richmond, TX
May 08, 2018



Working with Kelly at Advanced Home Exteriors was great. He was very attentive to any requests I has. Wonderful experience and would highly recommend them!!!

REVIEW

David K.
La Porte, TX
Dec 09, 2017



The work was very good and done in a timely manner. They used the best materials and I would recommend them.

REVIEW

Stephanie J.
Katy, TX
Aug 31, 2017



Advanced Home Exteriors exceeded my expectations. They were extremely professional, worked very hard, and finished the work in a very timely manner. The workmanship was excellent and I am extremely pleased with the results.

REVIEW

Tom D.
Pasadena, TX
Jul 19, 2017



Beyond our normal expectations for a well recommended company, the crew exceeded all expectations. There were no smokers and cigarette butts everywhere. There were no beer cans left at the end of the day either. If there was a frustrating situation there wasn't a bad word out of any ones mouth. And unlike some contractors the crew cleaned up as they went along. It seemed like the work place was a safe place to be the whole time. It was just amazing! This was not a bunch of painters and carpenters who came to my home. I can best describe the team as a group of artisans.

CUSTOMER FEEDBACK REPORT *for*

Advanced Home Exteriors

REVIEW

Julia A.
Houston, TX
Jun 23, 2017
★★★★★

After tons of research on local companies, I chose Advanced Home Exteriors and couldn't be happier. They did an amazing job on the siding, soffit and fascia on my house. The experience was great from start to finish. Kelly was extremely knowledgeable super patient with all of my questions of which I had many. Rudy and his crew were artists. They totally transformed the exterior of my home. I highly recommended them!

REVIEW

Randy S.
Houston, TX
Jun 06, 2017
★★★★★

Advanced Home Exteriors did an excellent job of replacing our 54 year old siding with James Hardie "color plus". The siding looks great and we have received several compliments from our neighbors. In addition, insulation was added to a couple of areas in the walls where it was missing. The workers and staff were easy to work with, and respectful of us and our property. I would recommend them to anyone in the Houston area that needs to have similar work done.

REVIEW

Kathie M.
Sugar Land, TX
Apr 20, 2017
★★★★★

I love how my project turned out!



3303 Carolina Way
Richmond , TX 77406
(832) 363-3772

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Advanced Home Exteriors relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Advanced Home Exteriors in Houston, TX; Katy, TX; Sugar Land, TX; Richmond, TX; Missouri City, TX; Spring, TX; League City, TX; Friendswood, TX; Pearland, TX; Seabrook, TX; and 27 other cities in Texas.

In this report, Advanced Home Exteriors has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 251 out of 360 customers (70%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2019.