

CUSTOMER FEEDBACK REPORT *for*
Patrick Kubala Home Improvement



REVIEW

Laura P.
East Longmeadow,
MA
May 03, 2019
★★★★★

I found this company to be absolutely polite and professional, from every person I dealt with. From the person, I dealt with at the home show to the lady on the phone to particularly the guy that did my measurements to the installers. I have never had a company from beginning to end where there has been...

5 PELL STREET
Ludlow , MA 01056
(413) 589-1010
www.kubalahome.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Patrick Kubala Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patrick Kubala Home Improvement in Springfield, MA; Ludlow, MA; East Longmeadow, MA; Longmeadow, MA; Brimfield, MA; Chicopee, MA; Palmer, MA; Sturbridge, MA; Monson, MA; Hampden, MA; and 28 other cities in Massachusetts, New Hampshire and Connecticut.

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REVIEW

Monique W.
CHICOPEE, MA
Mar 08, 2019
★★★★★

I would highly recommend Patrick Kubala Home improvement to friends and family. Mr. Kubala arrived at scheduled time and is very knowledgeable about the products they use. The crew was great also. They did a great job with the installation of my side door. When they finished the job they did a great job cleaning.

REVIEW

Valerie C.
ludlow, MA
Jan 01, 2019
★★★★★

I highly recommend Kubala Home Improvement.

REVIEW

Liane L.
Springfield, MA
Dec 07, 2018
★★★★★

I cannot say enough about Kubala Home Improvement. The communication was incredibly thorough and everyone I spoke and worked with was the utmost professional and respectful. I was really impressed by their company and would recommend them to anyone I know.

REVIEW

Norman T.
Palmer, MA
Dec 04, 2018
★★★★★

They were very professional. They communicated well and showed up on time.

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REVIEW

Linda C.
Longmeadow, MA
Oct 12, 2018



Outstanding, Excellent company to work with.
Professional all the way!

REVIEW

Dan F.
Worcester, MA
Aug 22, 2018



Competitive pricing and an all around friendly and communicative company, Patrick has created something special. Work was done promptly, and the workmanship was high caliber. I will be using Kubala on my next house for sure!

REVIEW

Dana C.
Monson, MA
Aug 02, 2018



We are precise and particular and had some unusual features to our project. Overall, Patrick's team did an excellent job. They were a bit late in starting the project and it took a bit longer than expected, but they were in communication and added the necessary staff to get the job done within a few...

REVIEW

Bill B.
East Longmeadow,
MA
Jul 11, 2018



I was very happy with their work!

REVIEW

Tom M.
East Longmeadow,
MA
Jun 05, 2018



We have used Kubala Home Improvements on a few occasions and will continue with these guys. I cant say enough good things about them!

REVIEW

Drew P.
Southbridge, MA
Jun 05, 2018



From start to finish, Patrick and his team were knowledgeable, responsive to our questions and helpful in suggesting the right products to keep within our budget. On the day of the installation they were super organized, they clearly have a good, methodical working system down. The crew was polite,...

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REVIEW

Sandy S.
Dudley, MA
Jun 04, 2018
★★★★★

Patrick and his crew are the BEST!! Patrick made the whole process simple. He worked with me on my options and came up with the best solution. His crew was professional; prompt and clean!!

COMMENT

Additional Comment
May 23, 2018

Sales experience was excellent. The installers were professional and did a great job. We are very satisfied with the quality of the door and it looks awesome.

REVIEW

Mike D.
Worcester, MA
May 09, 2018
★★★★★

First time I used his services. Very happy. Already planning on using him again.

REVIEW

Joe E.
East Longmeadow,
MA
Apr 25, 2018
★★★★★

We have use Patrick for he last 10 years. He has done siding, gutters, roofing, and windows. Everything he has done has been perfect. We had one little issue with a window and he sent his guys to fix it. I would recommend them to anyone. He is great.

REVIEW

Jerry S.
Hawley, MA
Mar 30, 2018
★★★★★

They are professional. The installation of the door was done the best it could be and they showed greatness in their craftsmanship.

COMMENT

Additional Comment
Jan 19, 2018

It was all good! The work crew was congenial, pleasant, skilled, polite and knowledgable. They always asked my opinion and a overall wonderful experience and I'm very pleased! They are a very reputable and professional company!

REVIEW

Ronald J.
Springfield, MA
Oct 20, 2017
★★★★★

I was very, very, happy with the amount of time it took to do the job and the crew went over and above what was asked of them. They were also very polite and the ground was kept extremely clean.

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REVIEW
Kathy T.
Belchertown, MA
Sep 12, 2017
★★★★★

They provide excellent workmanship and were very attentive to our needs. They were quick in getting the job done to our satisfaction and I would highly recommend them!

REVIEW
Jill C.
Agawam, MA
Aug 17, 2017
★★★★★

Patrick and his company meme era were all professionals. They made us feel comfortable with the whole process.

REVIEW
John J.
Chicopee, MA
Aug 10, 2017
★★★★★

We are very pleased with the quality of our replacement windows and the fantastic job with the installation! The quality of the windows is what drew us to Kubala Home Improvement, and we would recommend them to others.

REVIEW
Ray B.
Brimfield, MA
Jul 06, 2017
★★★★★

Everything about our experience with Kubala Home Improvement was pleasant. Patrick was on the job sight quite often to make sure we were happy with the way things were going. I would highly recommend them, started job on time and finished ahead of schedule.

REVIEW
Keith G.
Enfield, CT
Jul 03, 2017
★★★★★

I am in this industry and I know Pat personally. He is extremely knowledgeable and his guys are hands down top five I've seen. He's definitely got a good thing going.

REVIEW
Steve T.
Hampton, NH
Jun 30, 2017
★★★★★

Patrick is awesome to work with, always responsive to emails and calls in a timely fashion.

REVIEW
John H.
Chicopee, MA
Apr 24, 2017
★★★★★

I am more than happy with their service. They were on time and did a great job.

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REVIEW

Mark R.
Palmer, MA
Apr 23, 2017
★★★★★

Kubala Home Improvement was professional from the beginning to end. They came when they said they were going to come and the work looks great. The work area was left clean. Excellent job!

REVIEW

Earl C.
Springfield, MA
Apr 22, 2017
★★★★★

I thought the workmanship was excellent. We were pleased with the leader installer, he was very knowledgeable and did a good job.

REVIEW

Mike D.
Brimfield, MA
Apr 03, 2017
★★★★★

I called Patrick in a bind. My roof had some shingles that blew off on a Friday, and heavy snow was expected on Tuesday. Patrick came out to evaluate the issue over the weekend, and had his crew out repairing the roof on Monday. Can't ask for any more than that!

REVIEW

Janice G.
Ludlow, MA
Jan 28, 2017
★★★★★

They were excellent.

COMMENT

Additional Comment
Jan 26, 2017

The entire crew was exceptional....

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