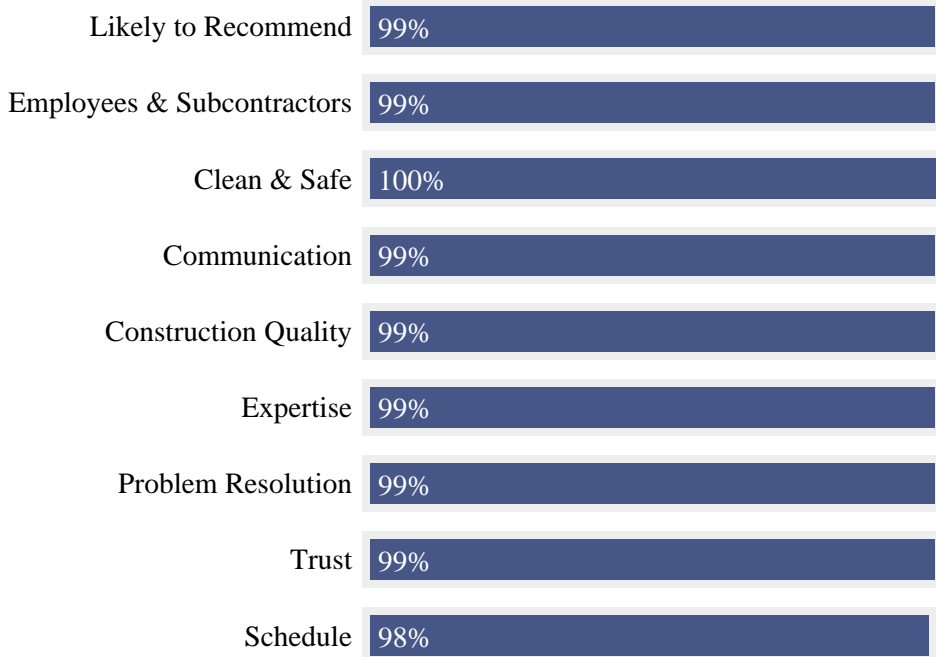


CUSTOMER FEEDBACK REPORT *for*
J.T. McDermott Remodeling Contractors LLC

7427 W. Main Street
Belleville , IL 62223
(618) 397-8701

Customer Feedback Summary

Of 198 customers surveyed, 127 responded



GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, J.T. McDermott Remodeling Contractors LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of J.T. McDermott Remodeling Contractors LLC in Belleville, IL; Swansea, IL; O'fallon, IL; Ofallon, IL; St Louis, MO; Fairview Heights, IL; Edwardsville, IL; Collinsville, IL; Glen Carbon, IL; Fults, IL; and 30 other cities in Illinois and Missouri.

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Recent Reviews & Published Comments

REVIEW

Chris G.
O'Fallon, IL
May 03, 2019



Thanks for your help on a job well done.

COMMENT

Additional Comment
Jan 08, 2019

They do an excellent job and are very honest in their business dealings. They communicate well & in a timely manner. I always get a quick follow up response to any questions or concerns before, during & even after the project is completed.

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REVIEW

Carl G.
St. Louis, MO
Dec 13, 2018



I am very satisfied with everything, particularly their preparation on the job. They were good in laying out everything for the work. They provided information that we didn't know.

REVIEW

Bob J.
Swansea, IL
Oct 30, 2018



We are so pleased they were very good in every way.

REVIEW

ROBERT J.
Swansea, IL
Oct 05, 2018



Through every aspect of our basement finishing project, we felt well cared for by McDermott Remodeling. In our initial planning Megan and Ron listened to us, helping us to discern what we wanted and needed for our project and offering alternatives and suggestions about how to best accomplish our objectives. Throughout...

COMMENT

Additional Comment
Sep 11, 2018

J.T. McDermott Remodeling Contractors LLC have not fallen short. They did an outstanding job. I have used them three times.

COMMENT

Additional Comment
Aug 23, 2018

They treated us with respect and did what we agreed on.

REVIEW

McDaniel M.
O'Fallon, IL
Aug 23, 2018



Great company to work with. I will use them again in the future.

COMMENT

Additional Comment
Aug 21, 2018

We are very pleased with our kitchen and enjoyed our relationship with everyone associated with it. Thank you for a super job!

COMMENT

Additional Comment
Aug 21, 2018

Communication was outstanding. Everyone connected with the project wanted to do the job to our liking. They not only wanted to do the job, they wanted it done professionally and to our complete satisfaction.

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REVIEW

Wrigley V.
Collinsville, IL
Aug 21, 2018
★★★★★

J.T. McDermott was a great company to work with. From design and implementation everyone was patient with us and listened to any concerns and followed up with us in a timely fashion. I would highly recommend them.

REVIEW

Rataj J.
St. Louis, MO
Aug 15, 2018
★★★★★

I have used them in the past. I have always been pleased with their workmanship and the quality of their work.

COMMENT

Additional Comment
Aug 09, 2018

McDermott Remodeling has the nicest, most experienced, honest people working for the company. They did extra things for us above and beyond what was promised. McDermott has done work for us in the past, and we have never been disappointed.

COMMENT

Additional Comment
Aug 08, 2018

I was most satisfied with the quality of the workmanship. They are so easy to work with, we always have good communication.

REVIEW

Raisanen D.
O'Fallon, IL
Aug 08, 2018
★★★★★

They always do fantastic work, this is the third project I've had done by them and I wouldn't use anyone else.

REVIEW

Koch L.
Belleville, IL
Jun 26, 2018
★★★★★

I contacted J.T. McDermott to build a walk-in pantry. Although my initial desired location proved too costly, they provided alternative ideas that would work and would still be within my budget. I am extremely pleased with the outcome. As the project progressed I requested several changes which they...

COMMENT

Additional Comment
Jun 14, 2018

Professional company. Would be ready and happy to recommend them to anyone. Even the neighbors commented on their clean trucks and organization. Great work, great job. Enough said!!!!

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COMMENT
Additional Comment
Jun 11, 2018

Very happy with the end result. We will use McDermott in the future. They also have a service to help with small projects around the home.

COMMENT
Additional Comment
Jun 11, 2018

Working with the site manager...Dave was very easy. He explained the process and what needed to be done. He also was able to adjust and create a drop down screen area for our patio. We were informed of when work would be started and the intervals in between finishing the project.

COMMENT
Additional Comment
Mar 12, 2018

They were extremely conscientious regarding neatness and cleanliness of the work area.

COMMENT
Additional Comment
Mar 12, 2018

Outstanding!

REVIEW
Richie M.
Belleville, IL
Mar 12, 2018
★★★★★

We were extremely satisfied with the quality of work and their professionalism.

COMMENT
Additional Comment
Jan 05, 2018

I was definitely most satisfied with the professionalism, and they go the extra mile above most contractors.

COMMENT
Additional Comment
Jan 04, 2018

I am planning some major renovations in the future and Josh's company is the one I am going to hire.

REVIEW
Maitrayee P.
St Louis, MO
Jan 04, 2018
★★★★★

The reason I hired Josh's company was because from my initial conversations I thought that he and his crew would be absolutely professional and up to the standards I demanded and they were. It was absolutely wonderful to work with him.

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REVIEW

Muskopf-Strief
Lebanon, IL
Dec 27, 2017



I was very satisfied with my experience with J.T. McDermott Remodeling Contractors. Everyone I had contact with from the office, design, bid process, carpenter to the owner were great to work with! Everything looks wonderful. I have gotten so many compliments from friends and family!

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REVIEW

B.D.M.
Maryville, IL
Dec 22, 2017



Working with J.T. McDermott contractors has been a most satisfying experience. The company is consistently prompt and responsive. Buying the best doesn't cost, it pays. I strongly recommend the company for any building and remodeling job. I have only the very highest praise for the most important aspect...

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REVIEW

Tritt Y.
Freeburg , IL
Jul 23, 2017



As always, J.T. McDermott Remodeling has done a terrific job! We love working with them!

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REVIEW

Addison
Belleville, IL
May 30, 2017



They were absolutely wonderful and I would recommend them to anybody.

REVIEW

Linda H.
Belleville, IL
Apr 20, 2017



I had three other contractors come and give an estimate, and JT was the only contractor that saw that I had rotted wood on my old door so I went with them.