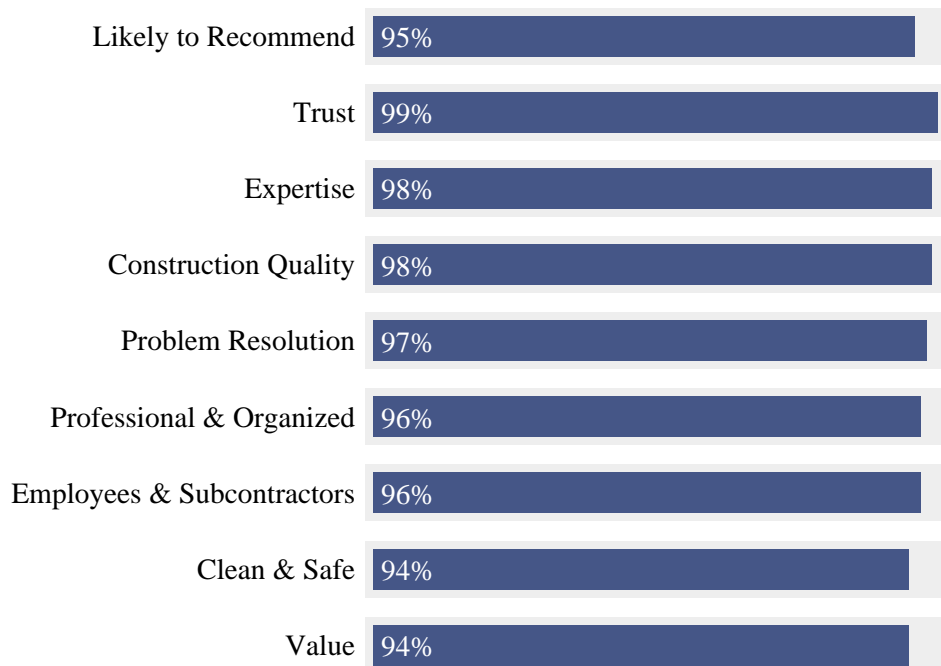




# Ispiri Remodeling

## Customer Feedback Summary

Of 518 customers surveyed, 348 responded



7779 Afton Rd.  
Woodbury , MN 55125  
(651) 578-0122  
www.ispiri.com

### GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Ispiri Remodeling relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ispiri Remodeling in Woodbury, MN; Stillwater, MN; Lake Elmo, MN; Maplewood, MN; Shoreview, MN; Cottage Grove, MN; Eagan, MN; Plymouth, MN; Afton, MN; Minneapolis, MN; and 65 other cities in Wisconsin, Minnesota and Maine.

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## Recent Reviews & Published Comments

### REVIEW

Michael P.  
Lilydale, MN  
Jan 16, 2020



Everything went smoothly. We were kept informed along the way and they were willing to work with us on a couple of schedule changes.

### REVIEW

Donna R.  
Woodbury, MN  
Jan 04, 2020



Ispiri held true to their timeline and the quality of the work is outstanding.

### REVIEW

Kevin M.  
Inver Grove Heights,  
MN  
Dec 14, 2019



The level of professionalism was high throughout this project. I would highly recommend Ispiri for any remodeling job.



# Ispiri Remodeling

REVIEW

Jesse B.  
Hudson, WI  
Nov 25, 2019



Overall, I was happy with Ispiri for our large remodel. There were hiccups with the project along the way, but Ispiri kept us updated and were always responsive and professional. There were no hidden costs that we were responsible for at the end, which can be stressful to think about as the project is ongoing. I would consider using Ispiri again in the future if more house renovations arise.

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REVIEW

Pam W.  
Shoreview, MN  
Oct 22, 2019



We really enjoyed our remodel experience with Ispiri. From the first meeting and all through the project they made sure that we were happy and our expectations were being met. When there were issues they handled them with courtesy and professionalism. We look forward to the next project!

REVIEW

Meg G.  
Long Lake, MN  
Oct 09, 2019



Good time management to keep on deadline, but too many errors to meet the deadline as jobs needed to be redone.

REVIEW

Chip A.  
Woodbury, MN  
Aug 24, 2019



Publish it as from Barbara A.

COMMENT

Additional Comment  
Jul 02, 2019

I was most satisfied with the communication.

COMMENT

Additional Comment  
Jul 02, 2019

I was worried about all of the horror stories you hear about being over budget and over on time, but we talked it over with them, and they provided us with a detailed calendar, so we knew when and what things were going to get done on time and on budget.



# Ispiri Remodeling

COMMENT  
Additional Comment  
Jul 02, 2019

I heard about Ispiri Remodeling when I showed a home that they had finished the basement in.

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COMMENT  
Additional Comment  
Jul 02, 2019

Ispiri Remodeling was superior on price.

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COMMENT  
Additional Comment  
Jul 02, 2019

We liked that they were a smaller company that was a one-stop shop.

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COMMENT  
Additional Comment  
Jul 02, 2019

Our Ispiri Design Team was phenomenal! We had never gone through such a renovation and we were a bit trepidatious on a plethora of levels. They walked us through our remodeling project with such professionalism and ease. The Ispiri Design Center is wonderful too! So enjoyed working with interior designers Sara and Laurie at the center. Such talented ladies.

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COMMENT  
Additional Comment  
Jul 02, 2019

Firstly, we are thrilled with the outcome of our home! The detailed workmanship is greatly appreciated ..... and yes, we notice all those little nuances of the Ispiri remodel. No short-cuts. Secondly, referencing question # 22, we were very satiated by the "trust" component of our remodel. It was tough not being in our home for months at a time but our team put our minds at ease. Very thankful that Todd had our back and looked after things at the homestead.

REVIEW  
Arnie R.  
Woodbury, MN  
Jul 02, 2019  
★★★★★

Ispiri Remodeling exceeded all our expectations! We felt fortunate to have such an impressive group of design professionals assisting us with our home's remodel. Jamie, Sara, Laurie and Todd were absolutely delightful to work with. It will be a privilege to work with Ispiri once again on upcoming projects.



# Ispiri Remodeling

COMMENT

Additional Comment  
Jul 02, 2019

We would see advertisements in local magazines for Ispiri ... ie Spaces Magazine. We've also heard positive feedback from many people who knew Ispiri's work.

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COMMENT

Additional Comment  
Jul 02, 2019

Ispiri's bid was a bit higher than the other company we were considering but we ultimately decided that Ispiri would offer us the quality workmanship we were hoping to achieve.

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COMMENT

Additional Comment  
Jul 02, 2019

Jamie is an enthusiastic, transparent and thorough communicator and offered us a clear understanding of Ispiri's remodeling process. Everything was laid out with a timeline etc.... we felt comfortable with this kind precise methodology/plan. We felt we would always be kept in the loop.

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REVIEW

Kathy D.  
Afton, MN  
May 17, 2019



They were exceptional, and I have moved on to phase 2 because of that.

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REVIEW

P..J.  
Shoreview, MN  
May 14, 2019



We respect them and their work. This is our second time using them. Many of same employees are still there as well, which is nice.

REVIEW

Pam D.  
Woodbury, MN  
Mar 12, 2019



I had never used a design firm before but Ispiri made it easy and delivered on a beautiful kitchen I'm thrilled to wake up to every day.

REVIEW

Greg M.  
Woodbury, MN  
Nov 27, 2018



The people are very good to work with. The workmanship is of the highest quality.



# Ispiri Remodeling

REVIEW

Martina M.  
Edina, MN  
Nov 13, 2018



We are so thankful to have worked with the Ispiri team for our project. They understood the needs of our family and delivered beyond expectations!

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REVIEW

John L.  
North Oaks, MN  
Sep 10, 2018



We have completed two projects with Ispiri, one this year and the other three years ago. In each instance, the work done met or exceeded our expectations and the staff and workers were very competent, efficient and always courteous and friendly. We enjoyed the experience and would recommend Ispiri to anyone contemplating a home improvement project.

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REVIEW

Lindsay S.  
Woodbury, MN  
Aug 13, 2018



Eight projects and each has had the same level of creativity and satisfaction.

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REVIEW

Traci T.  
Stillwater, MN  
Jun 22, 2018



The entire Ispiri team was great to work with and listened to our needs and helped us decide how best to meet them. We worked with Jamie, Sara and Todd and each of them delivered high quality service and were always reachable and extremely responsive. We had nearly daily contact with Todd and he was extremely patient and helpful through the construction process. We would definitely use Ispiri again when the need arises.

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REVIEW

Julie E.  
Afton, MN  
Jun 21, 2018



The project was done beautifully, professional sub-contractor. I would request randy as my project manager.



# Ispiri Remodeling

REVIEW

Anita E.  
Stillwater, MN  
Jun 01, 2018



Everyone associated with Ispiri Remodeling met my expectations. The main floor looks as if it is brand new and I have received many compliments on the work done. I wanted a house that made you feel welcome and relaxed and it does.

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REVIEW

Peter K.  
Stillwater, MN  
May 21, 2018



The focus on quality and customer service from Ispiri was exceptional. This was our first major renovation and they listened and responded promptly to all of our questions and concerns. It was a great experience and the remodel looks awesome!!

REVIEW

Jennifer M.  
Woodbury, MN  
Feb 23, 2018



It was great and everything worked out great!