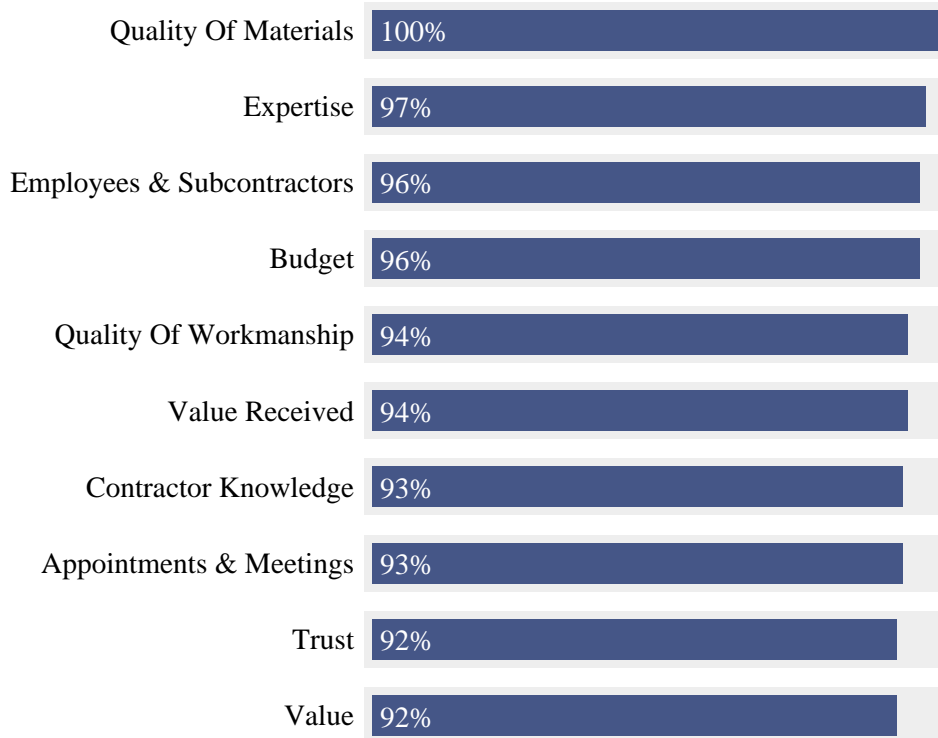


# Bordner of Kansas City

## Customer Feedback Summary

Of 1,626 customers surveyed, 876 responded



## Recent Reviews & Published Comments



11701 E State Rte 350  
Raytown , MO 64138  
(816) 358-2102

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Bordner of Kansas City relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Bordner of Kansas City in Kansas City, MO; Overland Park, KS; Leawood, KS; Raytown, MO; Lee's Summit, MO; Lenexa, KS; Independence, MO; Lees Summit, MO; Shawnee, KS; Olathe, KS; and 107 other cities in Missouri and Kansas.

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REVIEW

Steven C.  
Overland Park, KS  
Dec 01, 2019



The wood trim around my chimneys (2) had rotted and needed replacement, and the chimneys are very tall and difficult to access. The workers used ladders and were very careful to access the work without damaging or marking the siding or other areas of the house. The Hardi-trim that I requested was delivered early to allow me to paint it prior to installation. The work was completed in a day and the trim material was coordinated with me and cut to allow me to paint the cut joints. Workmen stayed at it till it was complete and did a fantastic job. Installation was completed and clean-up was complete by mid afternoon and looked super. Great job by Bordner.

REVIEW

John B.  
Leawood, KS  
Jan 28, 2019



This is the third time we've used them and we've always been very happy with their professionalism and quality of their work.

REVIEW

Vickie T.  
Shawnee, KS  
Nov 07, 2018



When you want to get it done, call Bordner. If you try someone else, it will take forever.

REVIEW

Alex B.  
Lake Lotawana, MO  
Oct 03, 2018



I am highly satisfied with Bordner of Kansas City.

# Bordner of Kansas City

REVIEW

Curtis P.  
Lee's Summit, MO  
Aug 24, 2018



Just simply, they are an outstanding company. They keep their word. They find ways to cut cost volume. We didn't like the colors they had, so we got it unpainted. The man they had with them, though, painted it the color that we had before for 30 years. It saved us money and looked better--rather than them putting up the boards.

REVIEW

Ruth S.  
Parkville, MO  
Apr 20, 2018



If there were any other projects in my home renovation that Bordner could do I would hire them again.

REVIEW

Bob C.  
Kansas City, MO  
Oct 26, 2017



We were very pleased with Bordner of Kansas City.

REVIEW

Nancy H.  
Overland Park, KS  
Jun 20, 2017



Bordner Installation of Kansas city was very efficient, and took care of all of our needs nicely.

REVIEW

Angela C.  
Kansas City, MO  
Jun 08, 2017



The front line employees seems professional although my understanding of what would happen and when seemed to change as the work got passed on. The majority of the work crew was totally unprofessional. There was nothing positive about my experience with the call center.



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REVIEW

Alice C.  
Independence, MO  
Jun 06, 2017



I was amazed at how quickly my job was completed. They started around noon and finished around 7 pm. And everything was picked up. Not a single nail on the ground. And my flowers looked just like they did before the job was started. I am very, very pleased by the workmanship and the quality of the material. I would recommend Bordner to anyone!!!

REVIEW

Joyce H.  
Shawnee, KS  
May 31, 2017



Bordner Installation is very efficient and professional.

REVIEW

Brian K.  
Leavenworth, KS  
May 31, 2017



Troy Walberg was my salesman. He was friendly, courteous, prompt, and attentive to details. He helped me through the entire claims process. The installation crew was very courteous. The quality is very good. They made sure and cleaned up all debris on the adjoining property and mine.

REVIEW

Susan A.  
Kansas City, KS  
May 31, 2017



Bordner's salesman done a great job. They recommended extra improvement and we are very pleased with that. They did very good work.

REVIEW

Richard K.  
Pleasant Hill, MO  
Apr 26, 2017



I have always trusted them for many years. They do what they say.

REVIEW

Sharon  
Grandview, MO  
Apr 21, 2017



We had good dealings with Bordner Installation. Adam did a great job explaining the products to me and was on top of everything. The foreman called me before the work was started, was here the whole time and was very professional. I am very satisfied and happy.



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REVIEW  
Kurt  
Lee Summit, MO  
Apr 20, 2017  
★★★★★

The installation was not perfect but in the end they came back and made everything right with how I wanted it. I am overall satisfied.

REVIEW  
Warren  
Kansas City, MO  
Apr 20, 2017  
★★★★★

I'm very happy with the service and products.

REVIEW  
Lindsay  
Olathe, KS  
Apr 18, 2017  
★★★★★

They did a great job!

REVIEW  
Roger  
Leawood, KS  
Apr 18, 2017  
★★★★★

I would give their people a five if there was one.

REVIEW  
Ingrid  
Raytown, MO  
Apr 17, 2017  
★★★★★

Bordner Installation of K.C. always delivers what they promise, and when they promise it! They have become my #1 "Go-To" company for home repairs and updates.

REVIEW  
Sandy  
Kansas City, MO  
Apr 11, 2017  
★★★★★

We were very satisfied with the work we hired Bordner Installation of Kansas City to do. They were on time and did good work.

REVIEW  
David R.  
Kansas City, MO  
Apr 11, 2017  
★★★★★

I think they should be calling me to get the job done correctly.

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### REVIEW

David  
Independence, MO  
Apr 11, 2017



Bordner has always been our choice when we have any home concerns whether it's roofing or home repairs. We strongly recommend Bordner.

### REVIEW

Gregory  
Kansas City, MO  
Apr 11, 2017



They did a great job, in a timely manor. They were very courteous to my wife, whiling doing the work.

### REVIEW

Sam  
Grain Valley, MO  
Apr 11, 2017



They did what they said what they were going to do, and everything turned out good.

### REVIEW

Gary  
Lake Lotawana, MO  
Apr 11, 2017



Timely service.

### REVIEW

JoAnne  
Kansas City, MO  
Apr 11, 2017



This is the third project I have used Bordner staff for and feel satisfied I will use them again

### REVIEW

Curt  
Overland Park, KS  
Apr 11, 2017



Bordner installed a new roof on my house when no other contractor was available. We had hail damage and they made time to come out and get the job completed in my time of need. I was very satisfied with the installation, it was done well and in a timely manner. Very thankful they were able to help me when no one else had the time.

### REVIEW

suzan  
Kansas City, MO  
Apr 10, 2017



The window was replaced within hours and cleaned up, you really did not know that they had been at your home.

CUSTOMER FEEDBACK REPORT *for*

# Bordner of Kansas City

REVIEW

Ron  
Shawnee, KS  
Apr 10, 2017



I enjoyed working with the company.



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