

CUSTOMER FEEDBACK REPORT *for*
All-Weather Window, Doors & Siding Inc.



Customer Feedback Summary

Of 323 customers surveyed, 177 responded

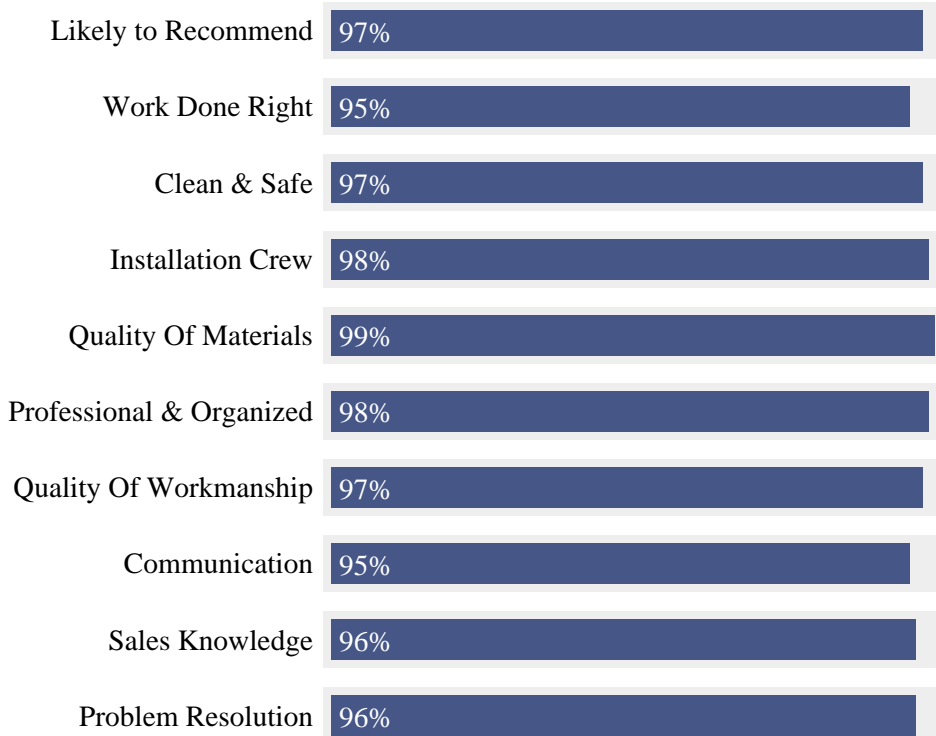
7710 Shawnee Mission Pkwy
Overland Park , KS 66202
(913) 262-4380
www.allweatherkc.com

GUILDMEMBER SINCE 2015

As a GuildQuality Guildmember, All-Weather Window, Doors & Siding Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of All-Weather Window, Doors & Siding Inc. in Kansas City, MO; Overland Park, KS; Shawnee, KS; Olathe, KS; Lenexa, KS; Mission, KS; Leawood, KS; Prairie Village, KS; Parkville, MO; Roeland Park, KS; and 32 other cities in Missouri and Kansas.

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Recent Reviews & Published Comments

REVIEW

Dan D.
Roeland Park, KS
Mar 30, 2019



A great company to work with. They went above and beyond all expectations, doing some repair work we didn't anticipate. Fantastic crew.

COMMENT

Additional Comment
Mar 25, 2019

The installation crew was very thoughtful and professional. They always were conscious of minimizing the work mess to the rest of the house. They were a pleasure to have in our home.

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REVIEW

Tom H.
Overland Park, KS
Mar 25, 2019



Doug, Scott, and the All-Weather team were terrific to work with. We went to the showroom to see the windows up close. They explained our options and helped walk us through which windows would be best and why. They came to our home to measure. When it came time for installation, they showed up when they said they would and left everything clean and neat both days they were there. Our Andersen window wall looks fantastic and the Wincore windows upstairs look and function great too. New windows aren't cheap, so we checked around and got 3 quotes from different companies. One was about the same price and the other was \$2,000 higher, so I think they are right on when it comes to price. It all went super smoothly and I would highly recommend All-Weather Windows, Doors and Siding.

Comment from All-Weather Window, Doors & Siding Inc.

Thanks for taking the time to share your experience with others. I am sure that you will enjoy these for many years to come. Thanks so much for choosing All-Weather! Doug Bennett, President / Owner

COMMENT

Additional Comment
Mar 15, 2019

Their workmanship was a very impressive and very high-quality product.

REVIEW

Chris N.
Olathe, KS
Mar 15, 2019



Scott was extremely helpful and the product I excellent!

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COMMENT
Additional Comment
Mar 13, 2019

Absolutely loving the exterior makeover, but even happier with the more comfortable and quieter environment the new windows have provided. A big thank you to the entire All-Weather team!

REVIEW
Susan C.
Shawnee, KS
Jun 10, 2018



Recommended All Weather to a neighbor recently and she is using them also.

COMMENT
Additional Comment
Jan 15, 2018

I was most satisfied with the workmen. They were really good. The communication was also good.

REVIEW
Peg M.
Overland Park, KS
Jan 15, 2018



They are a good value, had good workmanship, and are high quality.

Comment from All-Weather Window, Doors & Siding Inc.
Thanks for the 5-Star review! We hope to work with you again soon! Doug Bennett, President/Owner

COMMENT
Additional Comment
Oct 30, 2017

The entire team!

COMMENT
Additional Comment
Oct 29, 2017

My doors are beautiful, and in spite of all the extra work, they stuck to the quoted price.

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REVIEW

Cathy C.
North Kansas City,
MO
Oct 29, 2017
★★★★★

My three entry doors and screen doors are beautiful and open and close perfectly! Will explained everything about the features of the doors and the installation process. David and his son, the installers, were amazing. My house presents problems to every contractor that tries to tackle it, but these guys overcame them and did an outstanding job, with no added charges. I highly recommend All-Weather!

Comment from All-Weather Window, Doors & Siding Inc.

Thanks for the 5-Star review! We appreciate your business and very pleased to hear of your satisfaction! Enjoy the new doors! Doug Bennett, President/Owner

REVIEW

Lori D.
Kansas City, MO
Oct 12, 2017
★★★★★

All-Weather was professional did a great job. I've shown their work and recommended them to several others!

Comment from All-Weather Window, Doors & Siding Inc.

Thank you for the 5-Star review. I am so glad you are happy with our work . Please keep the referrals coming! Thanks so much for your business- Doug Bennett. President/Owner

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REVIEW

Chris M.
Lenexa, KS
Aug 30, 2017



Beautiful doors are definitely a thing these days. I had an absolutely wonderful experience choosing a uniquely me door that doesn't look at all like any other in the neighborhood. Many thanks to Doug at All Weather for taking the time to share options and make helpful suggestions to ensure that I am super excited to...look at my gorgeous door!!! Definitely have to send a shout-out for Rick who rebuilt the frame, hooked up my doorbell, and cleaned up when he was finished. If you are in the market for a new door (or windows or siding), stop by and let Doug help you find YOUR perfect door!

Comment from All-Weather Window, Doors & Siding Inc.
Thanks for the kudos and your business. You now have the prettiest door on the block! Please let us know if you need anything else.- Doug Bennett / President



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REVIEW

Brent M.
Raymore, MO
Jun 21, 2016



I emailed pictures to Will and the installation crew supervisor at All-Weather which show the dissatisfaction with the door installation. You can see from the photos that this was a subpar installation process. The trim along the top of the door is flush on one side but there is a large gap on the other end. The entire caulking around the trim was poorly done. One of the lower corners has a flush end while the other does not. There was saw dust left in the driveway which is not a huge deal but coupled with the other issues, I feel, shows a lack of attention to detail.

Comment from All-Weather Window, Doors & Siding Inc.
So sorry that we did not leave a better impression with you. I tried to call you today but could not reach you. Please call me tomorrow to discuss a way to make things right for you. I did speak with your rep as well and he is sorry for the lack of follow up. Doug Bennett President 913-262-4380 x10



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REVIEW

Mark M.
Mission, KS
Jun 02, 2016



We lived with a handful of fogged windows for years, not knowing what to do or what it would cost. All-Weather totally solved our problem. Quickly, professionally, completely AND reasonably. They suggested repair rather than replacement. Will definitely continue working with them and unreservedly recommend them.

Comment from All-Weather Window, Doors & Siding Inc.

Thanks for the great review. We appreciate your business, and look forward to working with you again.
Doug Bennett, President, /Owner

COMMENT

Additional Comment
May 31, 2016

I want to recognize Shane, the head crew man who installed the windows. He was communicative and efficient. Our salesperson was also very good and knowledgeable when explaining things.

COMMENT

Additional Comment
May 31, 2016

I would like to recognize the installers.

COMMENT

Additional Comment
May 31, 2016

The installer and Kevin did a great job.

COMMENT

Additional Comment
May 31, 2016

I was satisfied in all areas. (salesman, installer)

COMMENT

Additional Comment
May 17, 2016

The Installer did a fantastic job. He was very knowledgeable, helpful, and he took the time to show me what he was doing, and how he fixed my problem.

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REVIEW

Andy T.
Shawnee, KS
May 17, 2016



The company was extremely professional. They were very courteous and knowledgeable about the issues I had, and they resolved my problems in a timely manner. I would strongly recommend them to anyone else that is looking for services.

Comment from All-Weather Window, Doors & Siding Inc.

Thanks for taking the time to comment share your experience with others. We appreciate your business and hope to work with you again! Doug Bennett, President / Owner

COMMENT

Additional Comment
May 02, 2016

Rick was unbelievable, and Doug was great to work with.

REVIEW

Hal N.
Shawnee, KS
May 02, 2016



I have used them twice, and I wouldn't hesitate to use them again. I first got doors, then replaced all my windows, and I am very happy.

Comment from All-Weather Window, Doors & Siding Inc.

Hal -Thanks for your multiple time repeat business and sharing your experience with others! I trust that you will enjoy the windows and doors for many years to come. Please let me know if you need anything else. Doug Bennett, Owner/ President

COMMENT

Additional Comment
Apr 25, 2016

Chris Peters and Scott were great.

COMMENT

Additional Comment
Apr 25, 2016

I was most satisfied with the initial consultation, and the promptness. I got an accurate estimate.

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COMMENT

Additional Comment
Apr 21, 2016

The installer did a wonderful job. He was here on time, and he cleaned up after himself. The installation was great, and the communication was great. The sales rep, Will Vandenberg, was very helpful. Not only with the door, but also in other areas of my home that needed some recommendations as well.

COMMENT

Additional Comment
Apr 21, 2016

I was most satisfied in terms of the communication and the installation. You deal with a lot of contractors that give you a timeframe that they don't stick to, or they don't show up at all. I didn't experience any of that.

REVIEW

Dana M.
Parkville, MO
Apr 21, 2016



I think both the salesperson and the installer were timely and professional. I couldn't have been happier.

Comment from All-Weather Window, Doors & Siding Inc.

Thanks for the great feedback and for your kind words. We hope to work with you again. Thank You!
Doug Bennett, Owner / President