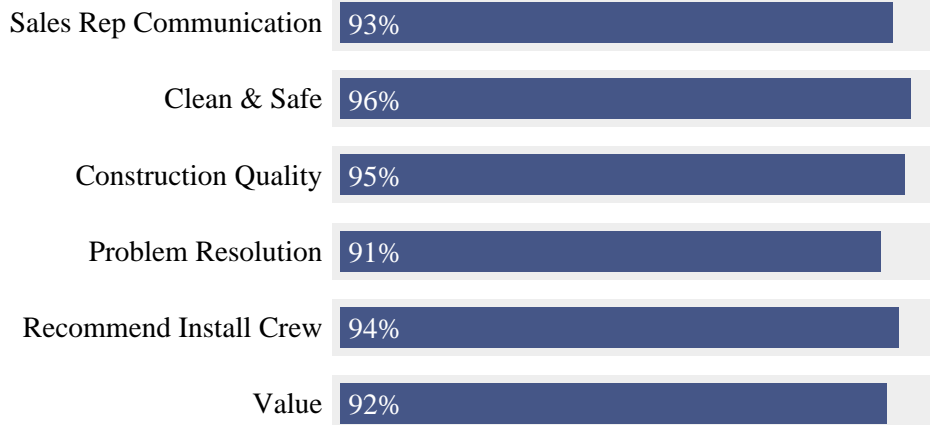


CUSTOMER FEEDBACK REPORT *for*
Window Nation - Greater Baltimore



Customer Feedback Summary

Of 13,877 customers surveyed, 8,245 responded



1743 Dorsey Road Ste 100
Hanover , MD 21076
(410) 766-8488
www.windownation.com

GUILDMEMBER SINCE 2016

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Recent Reviews & Published Comments

REVIEW

Mattie O.
Oxon Hill, MD
May 16, 2019



They did a wonderful job, I would recomend to friends and family.

REVIEW

Carroll T.
Severna Park, MD
May 16, 2019



Communication was excellent. Installers were courteous and did a great job.

REVIEW

O.D.L.
Laurel, MD
May 14, 2019



Window Nation did a great job installing my windows. A good team of professionals helped me to increase my confidence about the job being done. Also, Window Nation was able to offer my a very competitive price for my project.

REVIEW

LEONARD P.
Crofton, MD
May 14, 2019



Window Nation was very professional and courteous. I would recommend them to a friend.

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REVIEW

Estavia M.
Cheverly, MD
May 11, 2019



I thought the workers were very courteous and concerned about the job.

REVIEW

Cynthia F.
Rosedale, MD
May 10, 2019



Nowell Kern was very thorough and explaining the product and the process. I am very pleased with the windows and the process with Window Nation .

REVIEW

TONI B.
Bowie, MD
May 10, 2019



Window Nation is great. The service is great and I highly recommend them.

REVIEW

Barbara C.
Baltimore, MD
May 10, 2019



I love the windows.

REVIEW

Xander H.
District Heights, MD
May 09, 2019



This was my "third" project with Window Nation. They installed windows at my previous condo, which dramatically lowered my heating and cooling expenses. They also added value when I sold. Now, in my current home, Window Nation replaced the original 1951 single pane windows. Chris gave me a very fair...

REVIEW

Sharon K.
Pasadena, MD
May 09, 2019



I'm satisfied!

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REVIEW

Wei-Tung L.
Rockville, MD
May 02, 2019
★★★★★

For \$1K/window, I expect better product. It's our fault not getting other estimate with another window company. The price is way too high and WN's window was just okay not as good as other company's window.

REVIEW

Diana M.
Odenton, MD
Apr 30, 2019
★★★★★

had a problem and the person we needed to contact steve, wasnt available and his voice mailbox was full so we couldnt leave a message. more than frustrating

REVIEW

Martin J.
District Heights, MD
Apr 29, 2019
★★★★★

Window Nation is awesome! They came out in a timely manner and took care of the job. The lead installer was very respectful and cordial. My mother loved him! The installer showed my mother and myself how to work the windows. From the beginning to the end he did a wonderful job.

REVIEW

Ralph J.
Frederick, MD
Apr 29, 2019
★★★★★

Window Nation gives a good fair price.

REVIEW

Kathryn G.
Frederick, MD
Apr 27, 2019
★★★★★

Professional and friendly. The whole process was handled in the sense that I was of their utmost importance. Will definitely recommend to family and friends.

REVIEW

Gail H.
Joppa, MD
Apr 26, 2019
★★★★★

I was very pleased with the service from Window Nation from the original call to the completion of the job. The crew that came out was very courteous and professional. They were respectful of my belongings and cleaned up well after completion of the job. I would highly recommend the installation team...

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REVIEW

Stephanie H.
Rockville, MD
Apr 25, 2019
★★★★★

I just recently had Window Nation replace all 26 windows in my home (Montgomery County, MD) this week and I'm a very satisfied customer. The main team lead, Jorge was very friendly. Him and his crew came promptly in the morning and were finished by mid afternoon. The crew was very courteous and friendly....

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REVIEW

Pamela W.
Severna Park, MD
Apr 25, 2019
★★★★★

Window Nation did a great job with my new door and storm door installation, will use them in them again in the future.

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REVIEW

Andy S.
Laurel, MD
Apr 24, 2019
★★★★★

Excellent product and top notch service. Enough said!

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REVIEW

Odette W.
Baltimore, MD
Apr 23, 2019
★★★★★

Everybody was professional, courteous, and accommodating. They came on time, went straight to work and they cleaned up well. They also showed me how to operate the windows. I was very satisfied.

REVIEW

Mark F.
Bowie, MD
Apr 22, 2019
★★★★★

Natasha was outstanding and very knowledgeable on the windows. She really convinced me to get windows for my townhouse. Great customer service not only from Natasha, but from the installers as well.

REVIEW

Kelsey B.
Sykesville, MD
Apr 22, 2019
★★★★★

Window Nation was great to work with, affordable, and professional. We're very happy with our new windows!

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REVIEW
Justin H.
Germantown, MD
Apr 22, 2019
★★★★★

The product is average and the installers were disappointing.

REVIEW
Claudius B.
Hyattsville, MD
Apr 22, 2019
★★★★★

There were excellent. The workmanship was more than I expected. They are trustworthy and I would recommend them to anyone.

REVIEW
Ron Y.
Frederick, MD
Apr 22, 2019
★★★★★

While the installers were professional and courteous, I had a difficult time communicating with them. It would be very helpful to have an English speaking installer.

REVIEW
Dione T.
Washington, DC
Apr 22, 2019
★★★★★

I couldn't do that, the budget exceeds their expectation

REVIEW
Philip M.
Huntingtown, MD
Apr 22, 2019
★★★★★

this buy is my second buy at window nation I will continue to buy, window nation products. window nation is " on time, on target ".

REVIEW
Cheryl B.
Baltimore, MD
Apr 20, 2019
★★★★★

Everyone was professional and courteous from start to finish. Will definitely use them again and will recommend to others.

REVIEW
Tiffany J.
Temple Hills, MD
Apr 18, 2019
★★★★★

They are a great company with excellent service. I highly recommend Window Nation.

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REVIEW

Paul D.
Hanover, MD
Apr 17, 2019



Chris Welde was very customer oriented and was willing to work with us. The crew who installed the picture window were very courteous and professional and did an outstanding job. Thanks Window Nation!



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