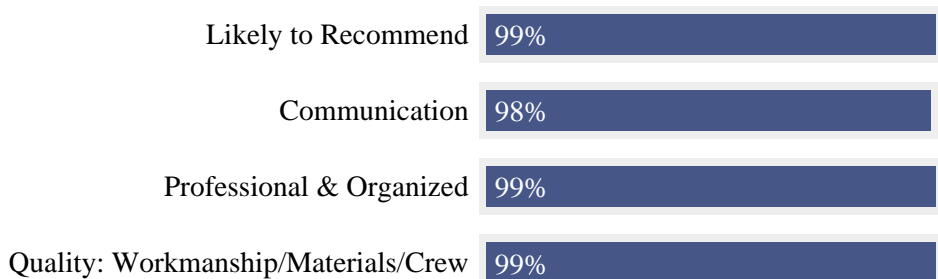


CUSTOMER FEEDBACK REPORT *for*
Sideco / Windco, Inc.

Customer Feedback Summary

Of 429 customers surveyed, 361 responded



Recent Reviews & Published Comments

COMMENT

Additional Comment
Apr 20, 2019

I highly recommend Sideco/Windco to anyone needing siding or windows. It is an excellent company which demonstrates integrity and honesty in all they do. They take pride in their work and have a highly trained work team which delivers an excellent finished product.

COMMENT

Additional Comment
Apr 20, 2019

Jimmy Russell for his honesty and integrity and Anthony and Jimmy who were the job foremen for our project. They directed the work team with professionalism and were receptive to any concerns we had.

COMMENT

Additional Comment
Apr 20, 2019

They exceeded my expectations fully.

COMMENT

Additional Comment
Apr 20, 2019

Sideco is an excellent company with a company president who instills integrity in every aspect of their operation. The job foremen are highly trained and listen to customer concerns. The work crew delivers excellent work and works together as a team to deliver an excellent finished product. It is...

COMMENT

Additional Comment
Apr 20, 2019

Saw yard sign on recent work site and newsletter.



15 Collins Industrial Place
Suite E
North Little Rock , AR
72113
(501) 851-1089
www.sidecoinc.com

GUILDMEMBER SINCE 2011

As a GuildQuality Guildmember, Sideco / Windco, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Sideco / Windco, Inc. in Little Rock, AR; North Little Rock, AR; Sherwood, AR; Fayetteville, AR; Cabot, AR; Conway, AR; Maumelle, AR; Benton, AR; Rogers, AR; Jacksonville, AR; and 74 other cities in Arkansas, Arizona, Tennessee and California.

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CUSTOMER FEEDBACK REPORT *for*
Sideco / Windco, Inc.

COMMENT
Additional Comment
Apr 20, 2019

Jimmy, Brent, and the entire crew were fantastic.

COMMENT
Additional Comment
Apr 20, 2019

Quality. Customer service. Beauty of finished product.

COMMENT
Additional Comment
Apr 20, 2019

Neighbor

REVIEW
Bob .
Little Rock , AR
Apr 20, 2019

Excellent from start to finish. The crew was prompt, friendly, and never stopped working. I couldn't be more proud of the finished product. Thank you.



Comment from Sideco / Windco, Inc.

Thanks Bob for placing your trust in me & my company. It was our pleasure to serve you.

COMMENT
Additional Comment
Apr 17, 2019

Anthony Tippett, John and Richard.

COMMENT
Additional Comment
Apr 17, 2019

Quality of finished product and the attention to detail

REVIEW
D.S.K.
Little Rock, AR
Apr 17, 2019

Sideco did an amazing job on our home. The crew was professional and highly skilled. Our job was complicated and involved. They handled the issue we had competently and fairly. We are very happy with the results. I highly recommended Sideco



Comment from Sideco / Windco, Inc.

Thank you for your affirmation. We enjoyed making your home beautiful.



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CUSTOMER FEEDBACK REPORT *for*
Sideco / Windco, Inc.

COMMENT
Additional Comment
Feb 18, 2019

Anthony, the job foreman, was excellent. Did a great job communicating with us. At the end of the day he always made sure the job site was cleaned and our gates secured. We would also like to recognize Jimmy, one of the workers who I also believe is a foreman. He also made sure that any questions...

COMMENT
Additional Comment
Feb 18, 2019

After reading previous reviews and the expectations the owner set, the bar was pretty high, and they had no problem meeting it!

COMMENT
Additional Comment
Feb 18, 2019

Communication! The key with anything is to be upfront in communicating--between the owner and the foreman, I felt they accomplished that.

REVIEW
Rudy B.
Little Rock, AR
Feb 18, 2019
★★★★★

The project manager, Anthony, was awesome. Kept us informed on the progress. The whole crew was great. Would highly recommend Sideco/Windco. Definitely happy with the end result.

Comment from Sideco / Windco, Inc.

Rudy, it was our pleasure to serve you. I know the men throughly enjoyed your friendship and kind affirmations.

COMMENT
Additional Comment
Feb 12, 2019

I was most satisfied with the crew and the project manager. They kept me up to date and took the time to answer any question I had. They who crew was professional and courteous. I was very please Anthony. He took the time to send me pictures throughout the project.

COMMENT
Additional Comment
Feb 01, 2019

I would like to recognize Anthony, Brian and Jimmy for their exceptional service.

COMMENT
Additional Comment
Feb 01, 2019

I was most satisfied with my overall experience.



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Sideco / Windco, Inc.

REVIEW

Hays K.
North Little Rock, AR
Feb 01, 2019



The project manager and the crew were very courteous, professional, did an excellent job. They kept the job site clean. It was greatly appreciated.

Comment from Sideco / Windco, Inc.

Thanks Hays for your kind affirmation. We thoroughly enjoyed making you a beautiful home.

COMMENT

Additional Comment
Jan 14, 2019

The whole crew was very professional and did a great job.

COMMENT

Additional Comment
Jan 14, 2019

I was very satisfied with the whole experience

COMMENT

Additional Comment
Jan 14, 2019

A neighbor recommended them to us.

COMMENT

Additional Comment
Dec 28, 2018

I am 100 per cent happy with this company and the way my house was transformed. Their crew was hardworking punctual professional in every way. I couldn't be happier with the choice we made to go with sideco.

COMMENT

Additional Comment
Dec 28, 2018

Anthony our project manager.

COMMENT

Additional Comment
Dec 28, 2018

Their hardworking professional crew. The owner Jimmy helped us to decide on color and other items we were unsure of.

COMMENT

Additional Comment
Dec 24, 2018

I truly am very please with the work. I think it adds to the home value, it looks like it all ties together, and the overall feel has been greatly infused with a relaxed feel.



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CUSTOMER FEEDBACK REPORT *for*
Sideco / Windco, Inc.

COMMENT

Additional Comment
Dec 24, 2018

I'm terrible with names...but the man who did the staining of my wood interior on the windows and doors was amazing. He was quick, but very very accurate. He understood staining and wood and refused to rush their curing. He definitely seemed like a master craftsman. And you could tell he cared about...

COMMENT

Additional Comment
Dec 24, 2018

Design utilization of the JH products. Amazing. I've gotten numerous compliments, saying the same I did "I didn't know you could do all this with JH!"

REVIEW

Pamela M.
Paris, AR
Dec 24, 2018



I had been shopping for a James Hardy source, to replace my 25 yr old wood trim and eaves on my farmhouse. I chose them initially because they are recognized by JH as preferred installers. I was however very pleasantly surprised all the things they could utilize JH, and we turned a basic wood replacement,...



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