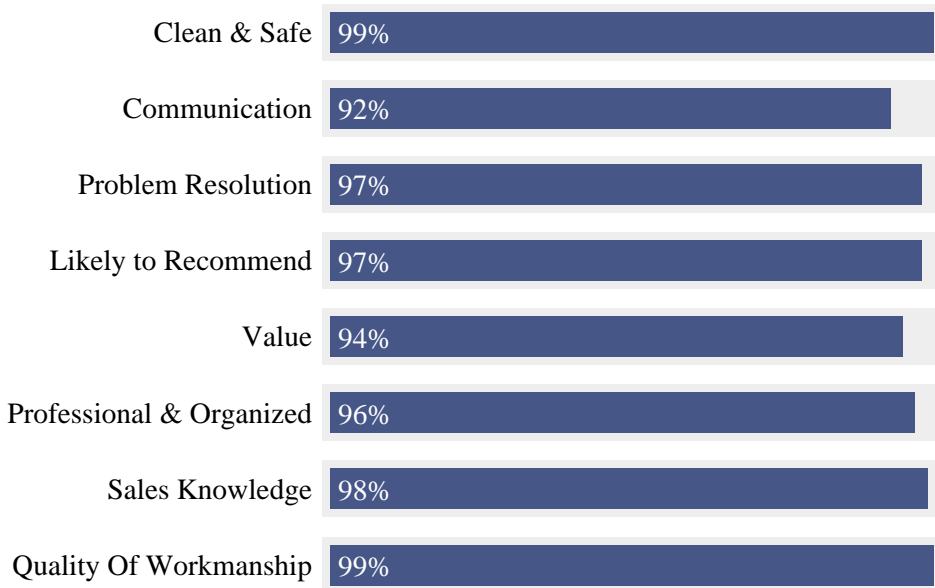


# Mega Home Improvement

## Customer Feedback Summary

Of 289 customers surveyed, 155 responded



## Recent Reviews & Published Comments

REVIEW

George R.  
Beach Park, IL  
Apr 10, 2019



After the initial visit, they sent one man to do all the work. The house was clean and tidy when he left and he did a good job on the project.

REVIEW

Larry T.  
Elk Grove Village, IL  
Mar 07, 2019



If you're looking to do work which Mega does, I'd use them, every time.

REVIEW

Dave S.  
Itasca, IL  
Feb 23, 2019



There is unconditionally no better group of people to enter your home and take care of whatever you need.



427 S. Harrison Street  
Algonquin, IL 60102  
(847) 658-8989  
megapros.com

### GUILDMEMBER SINCE 2013

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We have surveyed customers on behalf of Mega Home Improvement in Chicago, IL; Algonquin, IL; Crystal Lake, IL; Schaumburg, IL; Palatine, IL; Elgin, IL; Arlington Heights, IL; Barrington, IL; Libertyville, IL; Mount Prospect, IL; and 91 other cities in Illinois.

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REVIEW

Mary M.  
Marengo, IL  
Feb 23, 2019



I trust Mega completely. They do excellent work. They do great work for the price, and I have recommended them to many family and friends.

REVIEW

Donna S.  
Mundelein, IL  
Nov 08, 2018



From start to finish, Mega Pros made the project a 5 start experience. I am a Realtor and see lots of homes where work has been done and attention was not paid to the details. I think that is where Mega Pros excels. Even the tiniest details were addressed and the finished project demonstrates that...

REVIEW

Paul B.  
Algonquin, IL  
Aug 27, 2018



They are very efficient, and answered my questions very well. They kept me apprised of the schedule, as we had bad weather delays. I would recommend them.

REVIEW

Marilynn C.  
Schaumburg, IL  
Aug 25, 2018



Dylan was sent to my home for the "Handyman for a Day" service. He tackled everything on my list perfectly and to my satisfaction.

REVIEW

Ron N.  
Prospect Heights, IL  
Jun 12, 2018



They did a very good job and were very clean with their work.

REVIEW

Richard V.  
Libertyville, IL  
Apr 28, 2018



Good experience start to finish in every detail.

REVIEW

Michael A.  
Lake Zurich, IL  
Dec 30, 2017



From a repair of the house foundation to a full kitchen and bathroom remodel the staff at Mega Home Improvement went above and beyond to make sure that everything was done to our satisfaction.



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REVIEW

Tony C.  
Chicago, IL  
Dec 20, 2017



We hired MegaPros to remodel our condo with all new luxury vinyl flooring, new countertop and backsplash in the kitchen, new vanities in the washrooms and paint the entire condo. From top to bottom this was the most incompetent group of people we've ever dealt with. Here is a list of all the problems: We...

Comment from Mega Home Improvement

We are disappointed that our 60 days on a 9 day job....working to make Tony Coca happy still went backwards. We responded to each and every request, we showed up 100%, we invested (per Tony) 51 extra working days in his home and our \$14,000.00 project. We Never argued with his requests, or asked for one dollar in additional cost, We did reimburse him cash for his tv, and can assure you the work was left impeccable. Tony Coca is one of a kind! Actually he's one in 5570, that's the number of beautiful customers we'd have to count back to find one like this. We will never accept that it is impossible to satisfy 100% of our customers \*we will accept it is in everyone's best interest to avoid these types of "situations" and spot them on the way in.

REVIEW

Audrey J.  
Mount Prospect, IL  
Nov 28, 2017



I have another project that I will be doing and the salesman took a picture of the bathroom, but no one has gotten back to me yet.

REVIEW

Thomas C.  
Darien, IL  
Nov 28, 2017



John went out of his way to try and find a plastic block window like my husband wanted. This did not happen but John custom designed a glass block window that my husband loves.



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REVIEW

Tim Z.  
Naperville, IL  
Nov 06, 2017



Mega Home Improvement exceed all of my expectations. We were very pleased with their service and their people.

REVIEW

Dennis D.  
Hoffman Estates, IL  
Nov 04, 2017



MegaPros is one of the finest companies that we have dealt with in the 32 years that we have owned our home. We highly recommend their professional services for remodeling, carpentry and electrical work both inside and outside of the home.

REVIEW

Howard L.  
hanover park, IL  
Oct 26, 2017



Mike was friendly, knowledgeable and professional. I felt comfortable working with him throughout the entire process. The workmanship and materials were excellent. The crew arrived on time kept the job site clean and safe. There were no concerns if we were not present, as the crew ensured that they cleaned...

REVIEW

Aaron M.  
Crystal lake, IL  
Oct 20, 2017



Everything went perfectly. I was very happy that I hired Mega.

REVIEW

John C.  
Pingree Grove, IL  
Oct 16, 2017



The installer Travis was really outstanding! We really admired his work, and the quality of his work. He did a truly did a good job, and impressed us and our neighbors.

COMMENT

Additional Comment  
Jun 24, 2017

I did not expect schedules. Nor did I think that they would stick to the schedule. They did both!

COMMENT

Additional Comment  
Jun 24, 2017

We especially loved working with Lucio and Carlos. But appreciated everyone's efforts on our behalf and are so sad that the wonderful Don Domanus is gone.



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# Mega Home Improvement

COMMENT

Additional Comment  
Jun 24, 2017

Not at the moment but whoever sees and loves our kitchen as we do has your name.

COMMENT

Additional Comment  
Jun 24, 2017

Lucio and Carlos were expert, lovely people. I respected their knowledge and looked forward to their opinions.

REVIEW

Harriet R.  
Chicago , IL  
Jun 24, 2017



My husband and I wanted to have our kitchen remodeled for many years, however, the memories of our last remodel at our home in Highland Park was horrendous, so we kept putting it off. We finally decided it needed to be done and based on those awful experiences, prepared to move out of our apartment for...

COMMENT

Additional Comment  
Jun 14, 2017

John Thomas was my Mega rep and i could not be more pleased with his service.

COMMENT

Additional Comment  
Jun 14, 2017

all employees we've come in contact with are very nice/caring and professional

REVIEW

Mr A.  
Carpentersville, IL  
Jun 14, 2017



very attentive from start to finish. the workmanship is beautiful/functional and completed as agreed. From jobs large to small, Mega is highly recommended

COMMENT

Additional Comment  
Jun 12, 2017

Our sales contact John Thomas

REVIEW

Michael A.  
Lake Zurich, IL  
Mar 20, 2017



We were so pleased with Mega Home Improvement that we have two more projects going with them!



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CUSTOMER FEEDBACK REPORT *for*

# Mega Home Improvement

REVIEW

Mary H.  
Gurnee, IL  
Mar 15, 2017  
★★★★★

The staff at Mega, from start to finish, is spectacular! That means so much when you're having work done. They instill confidence that they will make sure the work is done to the customer's satisfaction, no matter how many times they have to come back.

COMMENT

Additional Comment  
Feb 08, 2017

Mega is a solid company to do business with and I am happy with the work they have done here



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