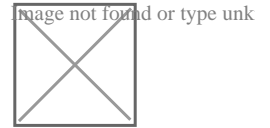


CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Dallas/Ft. Worth



Customer Feedback Summary

Of 2,108 customers surveyed, 875 responded

Recommend Insurance Carrier **100%**

Renew Insurance Policy **100%**

3012 Avenue E East
Arlington , TX 76011
(682) 219-0320

GUILDMEMBER SINCE 2015

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Recent Reviews & Published Comments

REVIEW

Po K.
Waxahachie, TX
Dec 02, 2020
★★★★★

We had a water leak we moved out for 4 weeks and when we came back we had new flooring the leak behind the wall was replaced and painted the house looked real nice one at a boy your way.

REVIEW

Tancrede F.
Granbury, TX
Dec 01, 2020
★★★★★

There were some delays in workers not showing up. Some (a small portion) of the work had to be redone because the quality was not up to par.

REVIEW

Kevin M.
Dallas, TX
Nov 30, 2020
★★★★★

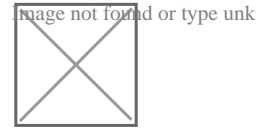
All the right things were 'said', but many wrong things were done. The majority of major tasks and many minor ones had to be re-done either because they were done in the wrong order, or because they were done so poorly they had to be re-done. As the GC, Jenkins did re-do these erroneous problems, but they had such a weak vendor base, they could not keep up with the issues in real time, leading to significant completion delays.

REVIEW

Marlene M.
Dallas, TX
Nov 27, 2020
★★★★★

Schedules were not adhered respected; workmanship was not always acceptable; Project Manager inadequate.

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Dallas/Ft. Worth



COMMENT

Additional Comment
Nov 18, 2020

Luke Landreville was a GREAT PM and made me feel very comfortable with the contractors in my home. I would like to recognize everyone but can't remember names. The team doing my wood work was GREAT - they made every effort to match my trim, which too a bit of searching. The painters were fast and did an excellent job.

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COMMENT

Additional Comment
Nov 18, 2020

Rebuilding my wall - I have custom paneling with old stain, and they pretty much matched it all.

REVIEW

Brian Q.
Arlington, TX
Nov 18, 2020



I had a great experience with Jenkins. They were always on time, did an excellent job, and cleaned up afterwards. Whenever I called if I left a message, they called back that same day. Went through a very easy process with them.

COMMENT

Additional Comment
Nov 06, 2020

Courteous, professional, on time.

COMMENT

Additional Comment
Nov 03, 2020

Austin Brahm

COMMENT

Additional Comment
Nov 03, 2020

Floors are level. Vinyl is perfect.

COMMENT

Additional Comment
Nov 03, 2020

They were very thorough in answering our questions and explaining how everything would be done. We felt very confident and safe in turning our home over to these experts.

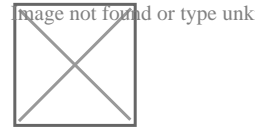
REVIEW

Kevin M.
Dallas, TX
Nov 02, 2020



Restoration is solid, reconstruction is unsatisfying.

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Dallas/Ft. Worth



COMMENT
Additional Comment
Oct 28, 2020
Austin Braham was very conscientious and helpful with all the information.

COMMENT
Additional Comment
Oct 28, 2020
Patience with requested time changes and friendliness

COMMENT
Additional Comment
Oct 27, 2020
Luke was very personable. He was friendly and congenial. It wasn't awkward with him in my home and he felt like a friend. The two workers were phenomenal. They were clean and courteous and they did an excellent job and cleaned up so very well when they were done.

COMMENT
Additional Comment
Oct 27, 2020
They did a great job of working with us to get everything all matched up. They did it in record time as well.

REVIEW
Mark Y.
Lewisville, TX
Oct 27, 2020
★★★★★
They were very professional and I would definitely recommend them to anyone that needs their floor redone. They were kind, courteous, and did an excellent job. They also cleaned up perfectly after themselves.

COMMENT
Additional Comment
Oct 26, 2020
Luke

COMMENT
Additional Comment
Oct 22, 2020
Not one area more than any other. Everyone we were in contact with was professional and explained what they were doing each step of the way.

REVIEW
Mathew M.
Fort Worth, TX
Oct 22, 2020
★★★★★
Excellent, professional, prompt with responses. Would definitely recommend.

COMMENT
Additional Comment
Oct 21, 2020
Austin Braham was very helpful. Always professional. Responded to my questions and concerns.

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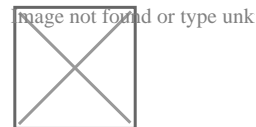
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Jenkins Restorations - Dallas/Ft. Worth



COMMENT
Additional Comment
Oct 20, 2020

They were all good.

REVIEW
Cpt O.
Flower Mound, TX
Oct 20, 2020

Those that did the work cared about us.



COMMENT
Additional Comment
Oct 20, 2020

Absolutely!

COMMENT
Additional Comment
Oct 14, 2020

Ken is great!

COMMENT
Additional Comment
Oct 14, 2020

Quality of workmanship

REVIEW
L.C.J.
Prosper, TX
Oct 14, 2020

Jenkins Restoration is a top shelf business!! I'd highly recommend them to anyone.

COMMENT
Additional Comment
Oct 14, 2020

Xavier

COMMENT
Additional Comment
Oct 13, 2020

Ken Wiar was great to work with- always responded quickly and kept me up to date with progress.

REVIEW
Alexandra R.
DALLAS, TX
Oct 13, 2020

Jenkins was very professional and did great work!

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