

# Champion Windows of Seattle

## Customer Feedback Summary

Of 4,585 customers surveyed, 2,433 responded



19406 68th Ave. South  
Seattle, WA 98032  
(206) 455-9527

### **GUILDMEMBER SINCE 2012**

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## Recent Reviews & Published Comments

### REVIEW

Teresa K.  
North Bend 4000, WA  
Oct 18, 2019



They have poor customer service when it comes to addressing problems with the work.

CUSTOMER FEEDBACK REPORT *for*

# Champion Windows of Seattle

REVIEW

Jeremy F.  
TACOMA 2717, WA  
Oct 11, 2019



The quality of Champion's windows, their staff from the installers, sales staff, office personnel to management are among the very best we have had the privilege of dealing with, and we would not hesitate to recommend them. We did have one window that needed to be replaced due to what looked to be minor damage endured in transit, and that was taken care of promptly, and thoughtfully. This is to their credit as well,

REVIEW

Iryna P.  
LYNNWOOD 3131,  
WA  
Oct 10, 2019



I'm happy. I like how they work. Everything was great.

REVIEW

Carol B.  
Tacoma 2727, WA  
Oct 10, 2019



I was amazed at how quickly and efficiently the men worked installing my windows. Also very neat - they did not leave a single trace of having done any work.

REVIEW

Rev A.  
TACOMA 2717, WA  
Oct 09, 2019



They did a good job, they were very efficient and were on time. They went and accomplished everything that I asked for.

REVIEW

Larry T.  
Auburn 1702, WA  
Sep 17, 2019



Would totally recommend these guys to all my friends and family!

REVIEW

David J.  
SEATTLE 1726, WA  
Sep 16, 2019



They did a great job. They are a great company. I would recommend them to my friends and family.



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REVIEW

Audrey O.  
AUBURN 1700, WA  
Sep 10, 2019



The second crew took longer to fix and repair our home than the first crew did during installation. Our experience, in the beginning, was horrible however they did come out and address and resolve the issues we had with our project.

REVIEW

Curtis G.  
Yelm 3400, WA  
Sep 07, 2019



The experience and quality was excellent.

REVIEW

Julie J.  
Puyallup 2700, WA  
Aug 30, 2019



They overpromised and underdelivered on their customer service and time of the project. The office staff was friendly. The installers were great. The project manager and salespeople need to work on their communication.

REVIEW

Doug G.  
AUBURN 1702, WA  
Aug 23, 2019



Our installer, Roman, was highly qualified, courteous at all times, and focused on performing a quality install. He did not cut corners, and all work was completed with quality look to it.

REVIEW

Debbie M.  
Bothell 3131, WA  
Aug 06, 2019



I love our windows.



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REVIEW

Fred C.  
Auburn 1702, WA  
Aug 05, 2019



Champion windows did a job for a neighbor who was satisfied with they work. I was able to see what I was getting prior to calling them and I liked what I saw. I've had horrible experiences with local 'cheaper' contractors over the last few years so I didn't mind paying more to get the quality I wanted. I would recommend Champion Windows of Seattle but if you're looking for someone to do cheap work, Champion isn't for you, their work is high quality as well as their windows and their installation crew was super. Very clean, polite friendly and fast, we had 22 windows installed in just under 2 days.

REVIEW

Jeff A.  
Seattle 1726, WA  
Aug 02, 2019



I am most satisfied with the quick turn around time. They came sooner than originally promised.

REVIEW

JOSEPH H.  
Pacific 1723, WA  
Aug 01, 2019



The job was completed faster than I thought it would be.

REVIEW

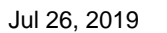
ROBERT H.  
Yelm 3407, WA  
Jul 31, 2019



They did an outstanding job. The fit and finish were more than I expected.

REVIEW

Autumn H.  
Camano Island 1500,  
WA



Thank you - great new windows.



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REVIEW

Charles L.  
Shoreline 1737, WA  
Jul 14, 2019



This was a repeat order, as we had 3 windows installed back in 2016, and were very satisfied with them. We finally decided to replace the remaining 6 windows with the same. Overall, we are very satisfied, as the windows operate easily and quietly, and have really cut down on interior heat and noise from entering the house.

REVIEW

Daniel H.  
Shelton 2301, WA  
Jul 14, 2019



David did his part well. Kept us distracted about the lower priced windows, that would have been fine for us. Now we are in debt way more than we needed to be, But that's our own fault. Windows look nice, but not \$11,000.00 nice.

REVIEW

Jon R.  
VASHON 4000, WA  
Jul 08, 2019



I am so happy with the quality of our Champion Windows. The house is warmer during cold weather and cooler in hot weather. And so QUIET. The busy street noise is barely noticeable. The windows match our home and give it fresh modern look. Couldn't be more satisfied!



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REVIEW

John B.  
BREMERTON, WA  
Jun 30, 2019



Andre and his crew just finished our entire siding removal and replacement with Champions insulated vinyl siding. With the combination of new windows by champion and new siding by champion our house looks brand new. Our Project manager was Rod Lacheny, he was AMAZING He came to our house a few times to ensure the job was going well and to make sure my wife and I were happy with the way things were going . In the last few years we had our roof replaced by Peter, or windows by Roman and now Andre with our siding. Couldn't be happier with Champion and the products they offer. Again thank you to Rod Lacheny for being a true professional and just a nice guy that represents this company very well and with pride.

REVIEW

Susan S.  
Marysville 3111, WA  
Jun 21, 2019



From start to finish, our experience was grand. The salesman that came out was very professional, courteous, and he wasn't pushy. The guy that came out to measure was punctual and got the measurements done quickly. The installers were very clean, which I appreciated, and they got the work done pretty quickly.

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REVIEW

Tom O.  
ARLINGTON 3101,  
WA  
Jun 13, 2019  
★★★★★

They were very courteous and respectful. Unfortunately, one of the crew was evidently new and placed the broken glass from a very large window on our beautiful lawn . It was a hot day and the glass pieces fried our lawn. I sent in pictures and was told how sorry they were and that they would use the pictures as a learning tool. After sharing my frustration they offered a gift certificate at Olive Garden. I requested something local, which they agreed to. The windows look great....the lawn, not so much.

REVIEW

Richard F.  
LAKEWOOD 2721,  
WA  
Jun 13, 2019  
★★★★★

Champion was outstanding in all aspects of the project. Price was good, installation done on time with no problems, crew was very friendly, professional and competent

REVIEW

LINDA E.  
Burien 1734, WA  
Jun 10, 2019  
★★★★★

This is the second time we have used Champion. We used them on our other home and this one. We are very satisfied!

REVIEW

BYONG L.  
MUKILTEO 3114, WA  
Jun 09, 2019  
★★★★★

Marketing manager was very professional and considerate. Installation team is superb. They work as if they were a family and very well organized, hard-working, and efficient.

REVIEW

MARK H.  
AUBURN 1702, WA  
Jun 08, 2019  
★★★★★

very professional I'm very happy

REVIEW

JOANN R.  
Des Moines 1709, WA  
Jun 08, 2019  
★★★★★

My new double Champion windows now make living in the flight path of the airport tolerable. Now I don't a thing during the night.



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REVIEW

Joe M.  
Spanaway 2727, WA  
May 26, 2019



great windows... installation was shabby, cheap, and not to customer satisfaction.

REVIEW

DENNIS O.  
RENTON 1725, WA  
May 21, 2019



Well coordinated TEAM EFFORT. The precision in removal of 53 year old aluminum frames with glass was amazing. Next came precision adjustment of window opening. Next came insertion of perfectly measured replacement Champion Window and precision application of sealants. Next came window cleaning for spotless appearance inside and out. Champion installer applied a little Spackle to 5 quarter size scrapes on interior window plaster. Owner needs only to apply a little paint to completely heal the 5 quarter size marks. Wow, they installed 5 windows and one door and left only 5 quarter size marks. One window has a brick exterior sill--absolute delicate window removal and Champion window replacement without disturbing the brick sill.



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