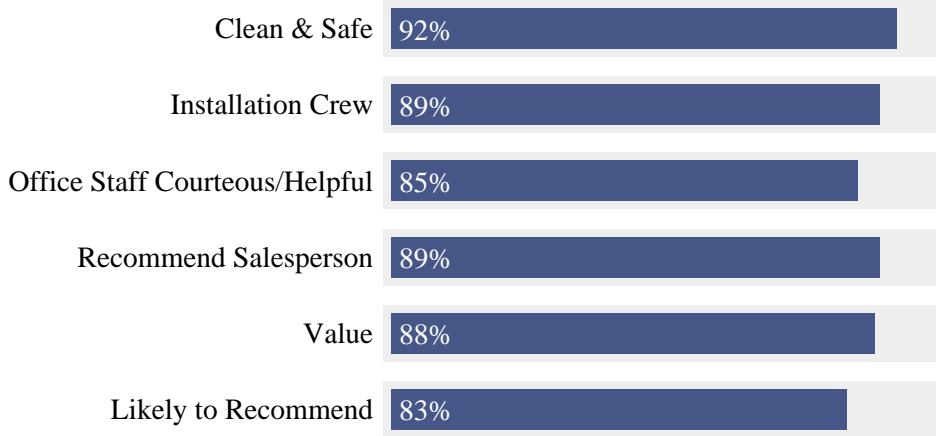


CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

Customer Feedback Summary

Of 1,186 customers surveyed, 698 responded



Recent Reviews & Published Comments

REVIEW

Dorothy M.
Mt. Juliet, TN
May 08, 2019



I have had Champion Windows for 20 years. I have had a few replaced over that time, and they have always done well. I plan to stay here, but if I ever bought new windows, they would be Champion.

REVIEW

RAY F.
NASHVILLE, TN
Apr 11, 2019



The material was excellent quality, they called before they came and were on time, friendly and polite. There was no goofing off they were professional and it was an overall good experience.

REVIEW

Ragland M.
Nashville, TN
Mar 17, 2019



This is the home owner not Martin Ragland

REVIEW

Paul N.
Clarksville, TN
Feb 04, 2019



Work took three times longer to complete than promised, and they were very poor at sharing their information or returning calls.



819 Fesslers Pkwy
Nashville, TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

REVIEW

Anita S.
Murfreesboro, TN
Jan 17, 2019



The windows are top quality. The Blexar construction crew is AWESOME and we would request them again.

REVIEW

Rita B.
Bon Aqua, TN
Dec 19, 2018



I was pleased with them, they did a good job!

REVIEW

Jessica W.
Murfreesboro, TN
Nov 19, 2018



A small bump at first but as there was some miscommunication about a window but they worked everything out and it was smooth sailing. The crew did a fabulous job and were humorous. They cleaned up after themselves and managed to get all 12 windows in with out destroying my flower beds.

REVIEW

Shirl T.
Brentwood, TN
Oct 24, 2018



I'm enjoying the work I received from The Champion Windows of Nashville.

REVIEW

Rosaline S.
Nashville, TN
Sep 12, 2018



Poor customer satisfaction Champion Windows Nashville

REVIEW

Melinda H.
Lebanon, TN
Sep 07, 2018



We are very happy with the product.

REVIEW

Myla S.
Lebanon, TN
Aug 29, 2018



Nice windows, good quality.



819 Fessler's Pkwy
Nashville, TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

REVIEW

Shellie C.
Cottontown, TN
Aug 28, 2018



I would highly recommend Champion Windows to anyone, we have already seen a difference with our electric bill and we expect to save as much as we spent on the windows.

REVIEW

Jessie T.
Clarksville, TN
Aug 24, 2018



Several years ago we purchased a large amount of windows for the upper level of our home. Everything was perfect, timely and completed as promised. In April of this year we order three small windows to complete all the windows of the house. No one followed to let us know what was going on, we called...

REVIEW

Veronica O.
Nashville, TN
Aug 13, 2018



I love my new windows. I can see and feel a big difference. It has improved the look of my home, no longer embarrassed when I sit on patio area.

REVIEW

Leslie P.
Bradyville, TN
Aug 08, 2018



These windows are fabulous! The folks who came and installed them were SUPER FAST!!! They cleaned up EVERYTHING!!!! I felt awful when they stirred up a wasp nest, but it didn't phase them at all! My husband ran out with a can of wasp killer and they were right back to work in minutes! Job went smoothly...

REVIEW

Trina B.
Nashville, TN
Aug 06, 2018



Hands down the worst customer service I have ever had. I was promised a short turn around date for my product that turned into 2 months of waiting. They were suppose to come and measure within 2 days of my purchase they got here 3 weeks later. ZERO communication from the Nashville office and you have...



819 Fesslers Pkwy
Nashville, TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

REVIEW

Kristin R.
Readyville, TN
Aug 03, 2018



So glad we went with them for our windows! They did an amazing job!

REVIEW

Kelly M.
Mount Juliet, TN
Jul 30, 2018



Would not recommend. No one answers the phone at the office. Calls rarely returned. Numerous messages went unanswered. Timelines promised were way off and the communication was horrendous. Even had to call the corporate office a few times to find out how to get someone to respond. I've never had...

REVIEW

Edwin C.
La Verge, TN
Jul 25, 2018



I'm very upset with the Nashville office they never got back to me no one talked to me but the people in Ohio and they took my name and number 5 or 6 times no one called me back this went on for almost two weeks. Then someone from the Corporate Office called me after I said I was going to the news...

REVIEW

Tom M.
White House, TN
Jul 21, 2018



Product is great

REVIEW

Kathy M.
Nashville, TN
Jul 07, 2018



Really pleased with the professionalism of the employees and the quality and ease of the product.

REVIEW

Minnie J.
Shelbyville, TN
May 25, 2018



I was very happy with installation people. They were professional, quick, and clean. It was great. They were good people to talk with. We were very happy with them.



819 Fesslers Pkwy
Nashville, TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

REVIEW

Linda C.
Smyrna, TN
May 24, 2018



The installers Jason and Matthew were very professional and very knowledgeable. They did an awesome job.

REVIEW

John H.
Cottontown, TN
May 16, 2018



We are still waiting for our job to be completed.

REVIEW

David M.
Brentwood, TN
May 16, 2018



I very much appreciate the Veteran's Discount.

REVIEW

Michele B.
Unionville, TN
Feb 07, 2018



They did a really great job. If I had any questions the installers would always answer them for me.

REVIEW

David D.
Greenbrier, TN
Jan 31, 2018



They need help.

REVIEW

Kay C.
Centerville, TN
Jan 12, 2018



I feel they are the best as far as warranty and the future use of the windows.

REVIEW

Janie L.
Murfreesboro, TN
Dec 19, 2017



Your employees are not only extremely knowledgeable they are also great salesmen for your organization. As they always work to give more than your customers should expect.



819 Fesslers Pkwy
Nashville, TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Nashville

REVIEW

Steve S.

Joelton, TN

Dec 15, 2017



Their service is outstanding.



819 Fesslers Pkwy
Nashville , TN 37210
(615) 278-9716

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Nashville relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Nashville in Nashville, TN; Antioch, TN; Murfreesboro, TN; Franklin, TN; Brentwood, TN; Clarksville, TN; Smyrna, TN; Hermitage, TN; Old Hickory, TN; Hendersonville, TN; and 105 other cities in Tennessee and Kentucky.

In this report, Champion Windows of Nashville has published a summary of the customer feedback they've received since they joined GuildQuality in February 2012. In that time, 698 out of 1,186 customers (59%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.