CUSTOMER FEEDBACK REPORT for
Champion Windows of Ft. Worth

REVIEW
Candace M.
Haltom City, TX
Aug 06, 2017
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We previously had Champion Windows put in our house and have been very satisfied. When we needed siding and some new doors, I saw that Champion was doing that as well, so I decided to go with them instead of getting additional bids (my mistake). My other mistake was taking on this project soon after...

REVIEW
Val L.
Garland, TX
Jul 22, 2017
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For the quality and for having installed 7 windows, we really received a great price for this project. You can't beat it. I spoke to several coworkers and they said I received a great deal. I can't believe it. And if you were to see before and after pictures you would not believe the difference these...

REVIEW
Jesse M.
Fort Worth, TX
Jul 19, 2017
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This process has take over 4 months to completed!! Lots of absent communication and lots of miscommunication. Nightmare!!

REVIEW
John W.
Fairview, TX
Jul 08, 2017
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As long as it includes all comments made.

REVIEW
Robert Y.
Garland, TX
Jul 06, 2017
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The job was well done and the workers were very polite and very helpful.(Mrs. Young)

REVIEW
Joann B.
Arlington, TX
Jun 30, 2017
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The things I notice the most is that the color of the materials and the way the finished product looks, is excellent.
CUSTOMER FEEDBACK REPORT for
Champion Windows of Ft. Worth

REVIEW
Antonio B.
Benbrook, TX
Jun 29, 2017

We were very satisfied with the materials and installation.

REVIEW
Christina M.
Mansfield, TX
Jun 27, 2017

Awesome work all around. From the planning to the finished product.

REVIEW
Jane C.
Fort Worth, TX
Jun 20, 2017

Champion Windows has now replaced 21 windows in my house. Rarely did they get the order right the first time. They don't seem to have a designation on the order form for the grids on the windows that the manufacturer can understand. I don't know who Tony Morrow is.

They did a very good job. I was very pleased. They did it in a timely manner.

REVIEW
Donna W.
Dallas, TX
Jun 13, 2017

They did a great job and we'll be coming back for more windows!

REVIEW
Kieth K.
Euless, TX
Jun 12, 2017

Championship Windows did a great job. The price was competitive and I would recommend them to friends and family.

REVIEW
Benford P.
Duncanville, TX
May 19, 2017

The installation crew was excellent and awesome.

Visit www.guildquality.com to learn more about the customer feedback in this report. Visit www.championwindow.com/locations/ft.%20worth for more about Champion Windows of Ft. Worth.
CUSTOMER FEEDBACK REPORT for
Champion Windows of Ft. Worth

REVIEW
Bill K.
Allen, TX
May 14, 2017
★★★★★

Still working to see if I can get my trim issues resolved - on my second try. The installation completed will not accept a 36” storm door and have it close correctly. The actual front door I had installed appears to be of decent quality and the door seems to work OK.

REVIEW
Robert S.
Richardson, TX
May 12, 2017
★★★★★

Very pleased with the communication, the entire process, and ultimately the end product from Champion.

REVIEW
Chris B.
Allen, TX
May 12, 2017
★★★★★

Champion's quality of work was excellent. The only downside was the expectation set with scheduling.

REVIEW
Scott D.
Frisco, TX
May 10, 2017
★★★★★

The installation crew was a ten.

REVIEW
Lewis B.
Grapevine, TX
May 02, 2017
★★★★★

All the Champion Windows personnel were very prompt and professional. Maintained a clean and safe workplace.

REVIEW
Art L.
North Richland Hills, TX
Apr 26, 2017
★★★★★

A very good company with a very good product.

REVIEW
Michael M.
Arlington, TX
Apr 25, 2017
★★★★★

They lived up to everything they told me that was going to happen with the project. The installation was done professionally and I am pleased with the end result.
CUSTOMER FEEDBACK REPORT for
Champion Windows of Ft. Worth

REVIEW
Tharagaram B.
Frisco, TX
Apr 03, 2017
★★★★★

The manager was always very helpful and professional. He responded to things quickly when I brought them to his attention.

REVIEW
Jonathan B.
Fort Worth, TX
Apr 01, 2017
★★★★★

Champion was great! The windows look amazing and the crew fast and efficient.

REVIEW
Lloyd B.
Fate, TX
Mar 15, 2017
★★★★★

Good value for the money.

REVIEW
Tom G.
Desoto, TX
Mar 07, 2017
★★★★★

After getting the information from the salesman and comparing it to other windows, warranty installation nothing else compared to Champion Windows. Champion Windows is a little more but it lasts you a lifetime that little more you pay. From the salesman to the installers to the final product, the whole...

REVIEW
Patrice S.
Plano, TX
Feb 24, 2017
★★★★★

Crew was efficient and very capable, did a great job with the installation, craftsmanship and cleanup. Polite as well!

REVIEW
Richard B.
Richardson, TX
Feb 23, 2017
★★★★★

Champion provided the best quality and service in my area.
CUSTOMER FEEDBACK REPORT for Champion Windows of Ft. Worth

REVIEW
Charles F.
Grapevine, TX
Feb 20, 2017

Serenity was very helpful throughout the process.

REVIEW
Terry S.
Kennedale, TX
Feb 17, 2017

Wonderful service! So glad we chose Champion!

REVIEW
Curtis B.
Euless, TX
Feb 07, 2017

Mr. Bolan, my salesman, treated us very honestly. We've worked with him before. He doesn't try to sell you anything you don't need. His knowledge is very extensive.

They did an excellent job on the siding.

REVIEW
Gary P.
Haltom City, TX
Jan 30, 2017

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#249
Fort Worth, TX 76137
(817) 354-1162

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As a GuildQuality Guildmember, Champion Windows of Ft. Worth relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Ft. Worth in Arlington, TX; Fort Worth, TX; Ft Worth, TX; Bedford, TX; Dallas, TX; Irving, TX; Hurst, TX; Euless, TX; Plano, TX; Grand Prairie, TX; and 154 other cities in Texas.

In this report, Champion Windows of Ft. Worth has published a summary of the customer feedback they’ve received since they joined GuildQuality in February 2012. In that time, 1,007 out of 1,887 customers (53%) responded to a GuildQuality satisfaction survey, with the most recent response in August 2017.