

CUSTOMER FEEDBACK REPORT *for*
Champion Windows of Birmingham

REVIEW

Levor L.
Pelham, AL
Jan 17, 2020



They did an exceptional job. They were courteous and swift when completing the job.

REVIEW

ROBERT B.
Centre, AL
Dec 30, 2019



The installation crew worked hard on taking the windows out and replacing them, and they even went out of their way to fix some damaged water spots. The crew also made sure they had the best trim for my home.

REVIEW

JESSICA C.
Trussville, AL
Dec 17, 2019



I really enjoyed the company. They took care of everything I needed.

REVIEW

Corey D.
Bessemer, AL
Dec 17, 2019



The staff took our concerns into consideration, and made sure that as customers, we were satisfied with the work. We appreciate all of the work that the staff did!

REVIEW

Bill C.
Northport, AL
Oct 18, 2019



Everyone was professional. They did an excellent job installing my windows. The install crew was very neat and clean.

REVIEW

Gloria F.
Birmingham, AL
Oct 18, 2019



The discount that was offered wasn't clear. The representative should acknowledge the discount in the quote. I wish he had told me.

REVIEW

Kenneth G.
Riverside, AL
Oct 18, 2019



I enjoy the product very much. It works exactly as they explained it would.



309-H Cahaba Valley
Pkwy N
Pelham , AL 35124
(205) 588-8754

GUILDMEMBER SINCE 2012

As a GuildQuality Guildmember, Champion Windows of Birmingham relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Champion Windows of Birmingham in Birmingham, AL; Hoover, AL; Tuscaloosa, AL; Pelham, AL; Alabaster, AL; Vestavia, AL; Trussville, AL; Helena, AL; Northport, AL; Bessemer, AL; and 189 other cities in Alabama.

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Jane K.
Birmingham, AL
Oct 15, 2019



I feel Champion Windows of Birmingham goes over and beyond for their customers. From the start of my project to the completion I was very impressed with the quality of materials and the attention to the customization of my older home.

REVIEW

Kim H.
Birmingham, AL
Oct 10, 2019



I was very impressed, I called Champion after calling another company. Champion was able to make accommodations to fit what I needed.

REVIEW

Ronda E.
Mulga, AL
Sep 13, 2019



They're the best windows that I've ever seen. They are absolutely wonderful.

REVIEW

Kenneth J.
Calera, AL
Aug 13, 2019



They were professional and any problems I had, they sent someone the next day. I'm very satisfied with the work they did and the quality of the materials.

REVIEW

David B.
Bessemer, AL
Jul 15, 2019



The salesman was awesome and very good. The installers were great. They came in and took care of business quick. They took out the old and in with the new with no mess. It was a very easy process! They did a great job and I'm very happy.

REVIEW

Pamela J.
Fultondale, AL
Jul 05, 2019



The Champion Crew is very professional, Knowledgeable, and very courteous. The whole crew did an Outstanding Job!!



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Robert W.
Alabaster, AL
Jul 01, 2019
★★★★★

Champion sales rep, the man who measured our window openings, and the two men who installed our windows were all on time, efficient and hard working - especially to two men who installed our windows. They were friendly, cleaned as they went, installed the windows correctly the first time. We are very happy with our new windows.

REVIEW

GREG J.
Trussville, AL
Jun 18, 2019
★★★★★

I am very pleased with what I got. The cost was a little excessive. I feel that Champion Windows could have still made a profit and offered a good product without the high cost.

REVIEW

CAROLYN T.
Tuscaloosa, AL
Jun 13, 2019
★★★★★

I have been very satisfied with the appearance and performance of my new windows. The temperature upstairs where the windows were installed is noticeably cooler this summer and I am anxious to compare my energy bill.

REVIEW

Tim T.
Oneonta, AL
May 22, 2019
★★★★★

I was skeptical at first, but at the end I was very pleased with the product.

REVIEW

Aaron A.
Gadsden, AL
May 20, 2019
★★★★★

These guys came in got the job done right, and on time. They completed 15 window in 1 day. Excellent workers and staff

REVIEW

SHERRY M.
Birmingham, AL
May 16, 2019
★★★★★

Great job, excellent service. I love my windows!



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Tameaki T.
Tuscaloosa, AL
May 04, 2019



I love that my new windows are of high quality and makes my home looks so much nicer. Very professional.

REVIEW

CURT J.
Wetumpka, AL
Apr 17, 2019



Windows are high quality, and I would highly recommend them. Installation of the windows was good, but the window wrap was ok at best, and one window wrap is crooked and needs to be redone. Having a hard time getting Champion to return my calls to get the window re-wrapped. Customer service needs improvement!

REVIEW

Derek B.
Birmingham, AL
Apr 11, 2019



They were excellent. I would recommend them to a friend and it's worth the price and value.

REVIEW

LISA H.
Irondale, AL
Apr 11, 2019



You all did so good, this is for the veterans! They came out and made those rooms perfect for them.

REVIEW

Ronald B.
Centre, AL
Apr 01, 2019



Could not ask for more courteous and experienced people. They will be installing our other units shortly.No

REVIEW

John G.
Anniston, AL
Feb 20, 2019



We are very satisfied. Champion Windows was very efficient and knew what they were doing. They answered all of my questions and addressed any concerns.



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Regan C.
Trussville, AL
Feb 19, 2019



They're courteous, professional, responsive to the needs of the customer. Follow up and follow through is what they say they're going to do.

REVIEW

John D.
Hueytown, AL
Dec 18, 2018



Everything has been fantastic with Champion Windows. I really enjoyed Bo, my salesman. He is professional and courteous, and has been like a friend. The crew was fantastic. You could not ask for better people or better quality of work. I could not believe their speed. I have now requested an installation of a door.

REVIEW

Bettie S.
Birmingham, AL
Dec 17, 2018



We're still awaiting a refund for an overcharge.

REVIEW

Nathan W.
Mccalla, AL
Dec 17, 2018



The salesman was great. He was knowledgeable and very helpful. Everything happened in the timeframe they said and the installation crew did a great job.

REVIEW

William B.
Springville, AL
Nov 12, 2018



From the initial agent contact to the final product installation, everything was handled in a professional, courteous and business-like manner. They even performed the work before their original estimated date!



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