

Yankee Home Improvement



36 Justin Drive
Chicopee, MA 01022
(413) 341-5259

GUILDMEMBER SINCE 2012

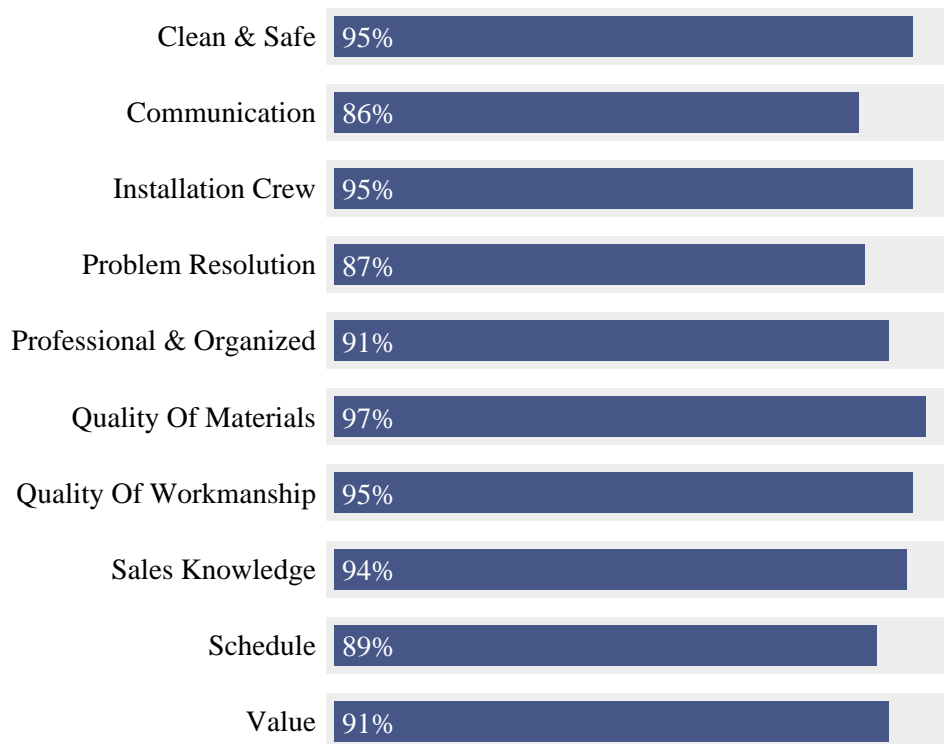
As a GuildQuality Guildmember, Yankee Home Improvement relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Yankee Home Improvement in Springfield, MA; Pittsfield, MA; Chicopee, MA; Westfield, MA; Greenfield, MA; Holyoke, MA; Worcester, MA; Enfield, CT; Easthampton, MA; West Springfield, MA; and 356 other cities in Massachusetts, Connecticut, Vermont, New Hampshire, New York, and 1 other state.

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Customer Feedback Summary

Of 2,220 customers surveyed, 1,308 responded



Recent Reviews & Published Comments

REVIEW

Kathleen W.
Windham, CT
Apr 11, 2019



I did not have any problems! They were very nice and did their job! I would call them again!

REVIEW

Tanya T.
Westfield, MA
Apr 01, 2019



Great company, great materials. I am very satisfied with the work they did.

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REVIEW

Christine S.
Enfield, CT
Mar 30, 2019



They are a good company. They did everything they said they were going to do.

REVIEW

K.C.S.
Naugatuck, CT
Jan 25, 2019



They were great from start to end. They were able to fit me in quickly, the work was done in two days and we are completely satisfied!

REVIEW

Donna G.
Lee, MA
Jan 23, 2019



They were great!

REVIEW

Devon J.
Putnam, CT
Jan 22, 2019



They are a great company. The materials are very high quality. The job was professionally installed.

REVIEW

Kelly P.
Buckland, MA
Jan 22, 2019



Yankee Home Improvement is a really great company to work with.

REVIEW

F.F.J.
Indian Orchard, MA
Jan 17, 2019



a great clean and professional work force

REVIEW

F.F.J.
Indian Orchard, MA
Jan 10, 2019



very professional job on time very tidy cleanup i have shown the job to my relatives and they all agreed it was a great job would recommend this company

Yankee Home Improvement



REVIEW

Joseph H.
Chester, MA
Jan 07, 2019



They did a fine job.

REVIEW

M.G.W.
Indian Orchard, MA
Jan 03, 2019



It was great working with Adam and the team.

REVIEW

Michael S.
Westborough, MA
Dec 30, 2018



We are very pleased with are new slider door.From everyone has been fantastic !!

REVIEW

Karen P.
Holland, MA
Dec 22, 2018



Everyone did a wonderful, polite and timely job from Steve the sales person to the installers to the office staff. Couldn't be happier!

REVIEW

Susan D.
Barre, MA
Dec 08, 2018



I would use them again.

REVIEW

Shirley G.
Florence, MA
Nov 28, 2018



Great company and they seem to want to fix what is wrong.

REVIEW

A.J.C.
South Glastonbury,
CT
Nov 12, 2018



The installers were professional from the beginning to the end. They work well as a team. They cleaned out the area after the installation is done. They are young but it's not their first rodeo. Great job!

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REVIEW

Joan G.
Pittsfield, MA
Nov 09, 2018
★★★★★

Yankee Home Improvement put in 20 windows for us a couple of months ago, and we called them back out to do our doors. The work and the workers were outstanding. We can't say enough good about them.

REVIEW

Robin M.
South Windsor, CT
Nov 05, 2018
★★★★★

The only problem with the communication was using the wrong phone number. It was resolved quickly.

REVIEW

Roger P.
Sterling, MA
Nov 05, 2018
★★★★★

A pleasure to work with from start to finish.

REVIEW

Joyce B.
Holyoke, MA
Oct 18, 2018
★★★★★

They are great and my husband thinks so too. They did a great job. They are very neat and picked up after themselves. We were very satisfied.

REVIEW

Steve S.
Charlton, MA
Oct 16, 2018
★★★★★

Yankee Home Improvement was professional! The crew got the job done in a very expeditious manner. They left the place clean after the project was completed and everything was excellent!

REVIEW

Maggie A.
Chicopee, MA
Oct 11, 2018
★★★★★

The experience was great and the work was completed on time. I am extremely satisfied with the result and will consider Yankee Home Improvement for future projects.

REVIEW

William W.
Adams, MA
Oct 04, 2018
★★★★★

I was very impressed with the quality of the product and the work.

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REVIEW

Jeffrey S.
Springfield, MA
Sep 29, 2018



Overall, they did a great job & very happy with job, materials, and final product. Roofing crew were excellent: skilled, polite, pleasant, respectful. Administrative & sales personnel very pleasant and respectful, but could do a better job in communicating and returning calls more timely, etc. Please...

REVIEW

Linda B.
Bristol, CT
Sep 26, 2018



Yankee Home Improvement, did give me good quality materials, however, it took a month longer than expected, the install was 2 days, but getting things working properly took another 3 days, I never expected the shower to affect the water pressure in the kitchen, outside the bottom part of window appears...

REVIEW

William U.
Southbridge, MA
Sep 24, 2018



I did consider using Yankee for another project but the estimate was beyond ridiculous. I decided not to do the project at all.

REVIEW

Richard S.
Chicopee, MA
Sep 21, 2018



They did a great job on all 3 jobs I had. I had one defect and they came and fixed it right away. They did a wonderful job.

REVIEW

Kristi C.
Manchester, CT
Sep 18, 2018



The crew was amazing! They were here early, answered our questions, and were clean and professional. They were wonderful!

REVIEW

Kathleen S.
Bristol, CT
Sep 18, 2018



We received many window bids but Yankee Home Improvement was way more professional and knowledgeable.

CUSTOMER FEEDBACK REPORT *for*

Yankee Home Improvement



REVIEW

Billie H.
Griswold, CT
Sep 17, 2018



They are phenomenal. The three young men, Slav, Jay, and John, were marvelous, dedicated, and hard working.

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