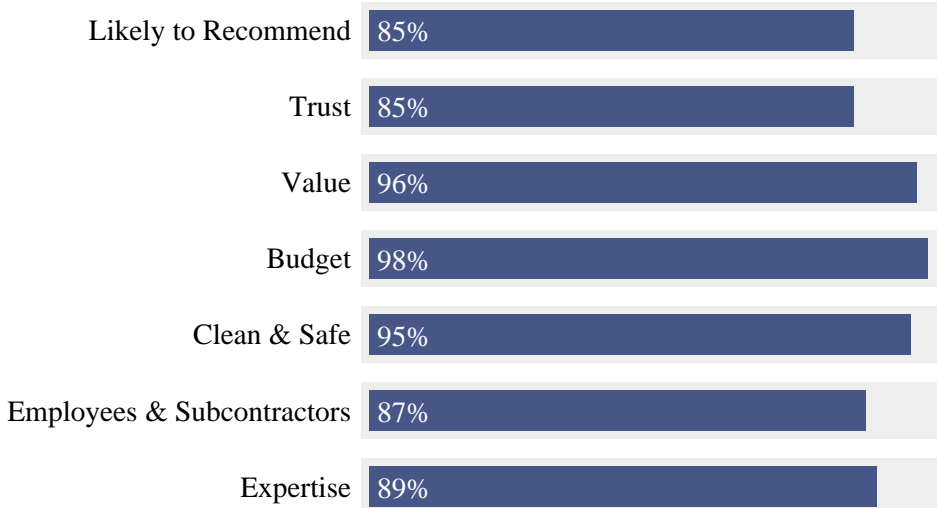


CUSTOMER FEEDBACK REPORT *for*  
**Two Structures LLC**

## Customer Feedback Summary

Of 243 customers surveyed, 113 responded



## Recent Reviews & Published Comments

COMMENT  
Additional Comment  
Oct 29, 2019

Thank you for building the home of our dreams!

COMMENT  
Additional Comment  
May 14, 2019

Cliff! He is courteous, professional, honest, and hard working. He really cares about customer satisfaction which is evident by his dedication to quality.

REVIEW  
Jory M.  
Edmond, OK  
Mar 23, 2019  
★★★★★

Fred, Jill and Cliff have been wonderful to work with. I would highly recommend them.

REVIEW  
Fred H.  
Yukon, OK  
Mar 02, 2019  
★★★★★

Our requested time line was a little cramped but only by our choice.... we wish we would have taken more time on the plans.



16704 N. Pennsylvania  
Ave.  
Edmond, OK 73012  
(405) 285-4423  
twostructureshomes.com

### GUILDMEMBER SINCE 2014

As a GuildQuality Guildmember, Two Structures LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Two Structures LLC in Yukon, OK; Edmond, OK; Oklahoma City, OK; Moore, OK; Okc, OK; and Del City, OK.

In this report, Two Structures LLC has published a summary of the customer feedback they've received since they joined GuildQuality in November 2014. In that time, 113 out of 243 customers (47%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

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COMMENT  
Additional Comment  
Jan 11, 2019

Jill, Cliff and Fred were all wonderful with making me feel completely comfortable with the building of my home. I've heard about the stress of building a home however I can say my process went better than I anticipated.

REVIEW  
Zachary B.  
Oklahoma City, OK  
Nov 14, 2018



We love our home!

REVIEW  
Kylie O.  
Oklahoma City, OK  
Jul 29, 2018



Jill and Brandon were an absolute blessing to work with through the whole building process! Their attention to detail and willingness to make things right went above and beyond.

COMMENT  
Additional Comment  
May 14, 2018

The home is beautiful and of excellent quality. I feel like the interpersonal relationships with your employees are also valuable. I have a lot of confidence in the durability of the home and their commitment to service it. I'm excited to see Two Structures continue to grow and wish success for them.

REVIEW  
John P.  
Yukon, OK  
May 14, 2018



We instantly knew that Two Structures was the right builder for us. Their homes have unique features that really stood out to us and exceptional quality for the price. We purchased an almost finished home and they quickly and agreeably made a few modifications to help us personalize the home within our budget. Their staff was friendly and trustworthy in their dealings. I would highly recommend a Two Structures home to my friends and family.

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REVIEW

Wayne A.  
Yukon, OK  
Mar 27, 2018



They have been really great. We love our home and our kids had Two Structures build their homes.

REVIEW

Tuan P.  
Yukon, OK  
Dec 18, 2017



They did a very good job and I am satisfied.

COMMENT

Additional Comment  
Nov 29, 2017

I am most satisfied with the quality and the availability of the Two Structures representatives. They were very informative and always returned phone calls.

REVIEW

Ben J.  
Yukon, OK  
Nov 10, 2017



I purchased this home already built, but the home meets all of our expectations. Well done Two Structures.

REVIEW

Zachary F.  
Oklahoma City, OK  
Jul 15, 2017



We love our new home. Jay Evans, the owner did a great job of getting us exactly what we envisioned. They helped us bring our dream to fruition. Jill was also amazing in helping us through the process along the way. Thanks again, folks!

COMMENT

Additional Comment  
Apr 13, 2017

We signed our contract to build in the midst of changeover in employees. There were some things that were a little confusing because of this. I would like to give Kelsey a shoutout for helping take care of us during that time. She has been a huge help and always kind and professional with all of our questions.

COMMENT

Additional Comment  
Apr 13, 2017

We have been most satisfied with the cost and the craftsmanship

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REVIEW

Sonia M.  
Yukon, OK  
Apr 10, 2017



Two Structures LLC is a good company to work with.

COMMENT

Additional Comment  
Mar 28, 2017

The standard options are far better than other builders we visited.

REVIEW

Mark J.  
Oklahoma City, OK  
Mar 28, 2017



We checked out every reasonable builder in OKC before we chose Two Structures to build our new home and so glad we did, never met a more down to earth Team! Thank you so much for the experience! The Johnsons

REVIEW

Sonia M.  
Yukon, OK  
Mar 15, 2017



Two Structures builds an outstanding home. Exceeds expectations.

REVIEW

Zachary F.  
Oklahoma City, OK  
Mar 05, 2017



They're awesome to work with - super helpful and our new home is coming along great!

REVIEW

Walter S.  
Yukon, OK  
Oct 24, 2016



Two Structures has a great reputation, but this was a perfect example of things falling into the cracks.

REVIEW

Luis C.  
Edmond, OK  
Jul 27, 2016



Very dissatisfied with the customer service and how slow the construction is going. Please work on communication and making yourself available to the customers.

REVIEW

Walter S.  
Yukon, OK  
Jul 15, 2016



We looked at half a dozen builders and found them to be the most responsive and flexible.

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COMMENT  
Additional Comment  
Jul 11, 2016

You hear how awful building can be but we never once had a bad taste in our mouth. We thought it was such a fun process and would do it again! Knowing what we wanted helped but also being able to contact Kaitlin, at any time, with any questions or changes made a big difference, too.

REVIEW  
Ricky C.  
Edmond, OK  
Jul 11, 2016  
★★★★★

We couldn't love our home any more! The quality that Two Structures provides can't be beat!

COMMENT  
Additional Comment  
May 20, 2016

We love our new home and appreciate the design and quality work Two Structures puts in place!

REVIEW  
Dan R.  
Edmond, OK  
Feb 26, 2016  
★★★★★

Two Structures has gone above and beyond my expectations with the overall build of my home.

COMMENT  
Additional Comment  
Dec 02, 2015

The quick response to issues on the punch list made us at ease with knowing that they will take care of things prompt and with ease around your schedule.