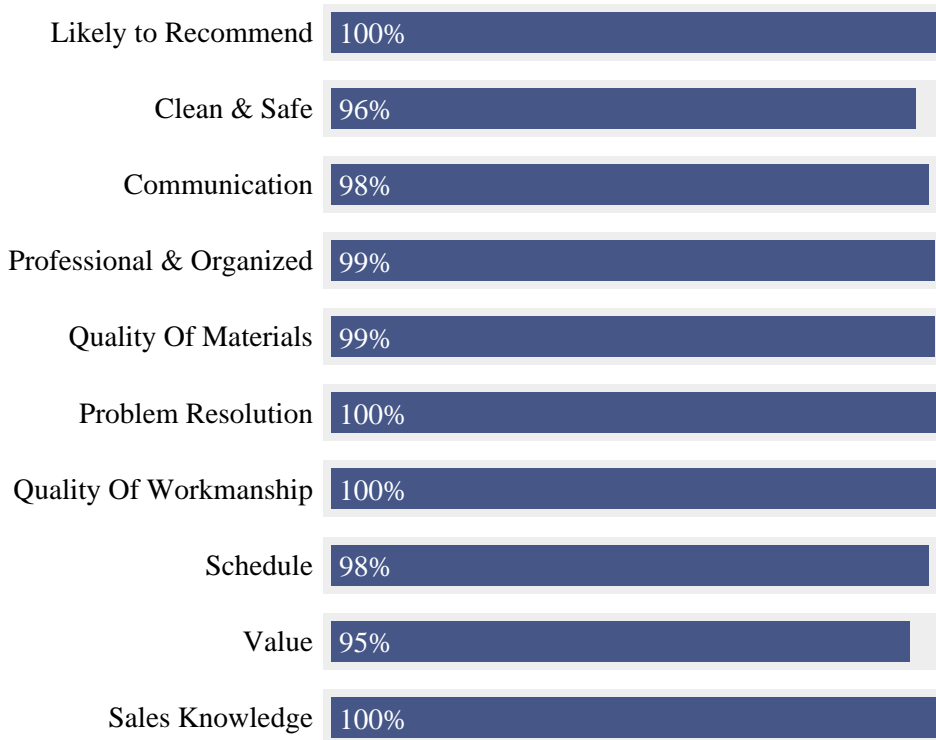


RPS Remodeling

Customer Feedback Summary

Of 146 customers surveyed, 89 responded



Recent Reviews & Published Comments

REVIEW

Karthik S.
Corte Madera, CA
Apr 23, 2019



I think Rick was very professional and very responsive to any concerns that arose.

REVIEW

Martin M.
Lincoln, CA
Apr 03, 2019



Crew very efficient and went beyond expectations. I did received a fair value and got much more for the money.



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GUILDMEMBER SINCE 2015

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REVIEW

Brett W.
Pinole, CA
Jan 16, 2019



Salesman was great, he made several visits before and after signing the contract. Job moved along quickly from delivery of materials until completion. Pleased with work.

REVIEW

Kim G.
Petaluma, CA
Dec 12, 2018



They did an amazing job. I highly recommend them--the follow up was timely, and they knew what was supposed to happen here--just, amazing.

REVIEW

Richard W.
Auburn, CA
Dec 05, 2018



Great company -good communications and prompt service.

REVIEW

Juan Y.
Ukiah, CA
Nov 19, 2018



Having interviewed a few contractor companies, we decided to hire RPS Remodeling to reside our home with Hardie sidings. That was the best decision we'd even made. Rick was professional to work with, starting from initial contact to completion and inspection. He was very understanding, and helped to...

REVIEW

Nick E.
Santa Rosa, CA
Oct 23, 2018



My experience with RPS could not have gone better. I never heard the word No. The crew was extremely efficient, very courteous and very knowledgeable. The project started and ended on the exact days they told me it would. It would have come in exactly on budget, too, if I had not asked RPS to do a bunch...

REVIEW

Mike M.
Oakley, CA
Oct 18, 2018



RPS remodeling re-sided our house and installed some new windows and doors. They did a great job finishing ahead of schedule and kept the worksite organized and clean. Thank you.

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REVIEW

Duncan W.
Vallejo, CA
Sep 20, 2018



well worth the money looks awesome

REVIEW

Les S.
Santa Rosa, CA
Sep 17, 2018



They did an excellent job, but if you've got six people here, it's bound to be hectic. I have no real complaints except minor things.

REVIEW

Janese R.
Sep 17, 2018



RPS, I'd say yes, yes!! Rick did the initial intake and explained the product used, to me and my son's satisfaction. The crew, Jose and Steven were organized, on time and cleaned up after each day. Furthermore, any questions I had were kindly answered without any hesitation from RPS workers. I will...

REVIEW

Lynn Z.
Newcastle, CA
Sep 05, 2018



I love my house!

REVIEW

Michael W.
San Jose, CA
Aug 16, 2018



RPS Remodeling did an exceptional job with installing Hardie siding on our entire 2 story home. We had interviewed a few other companies first for the job but they didn't have quite the same level of knowledge and I didn't get a confident feeling that they'd know how to install Hardie properly & within...

REVIEW

Brad V.
Milpitas, CA
Jul 26, 2018



They did a great job from top to bottom.

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REVIEW

Paul Z.
Dixon, CA
Jun 12, 2018
★★★★★

RPS remodeling is the only certified Hardiplank installer in the area. They are both professional and thorough in solving many problems on this project. They helped with advice on who to get for extras like a new patio cover and other things. It passed inspection by the city clearly and easily with no...

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REVIEW

Janine E.
Sacramento, CA
May 26, 2018
★★★★★

I usually don't take the time to write reviews but I had such an awesome experience that I thought I would share. We met with Rick and we were impressed with his knowledge. We had our vinyl siding replaced with James Hardie siding. We knew we had some dry rot under the vinyl but there was A LOT more...

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REVIEW

Rosemary L.
San Jose, CA
May 12, 2018
★★★★★

Our experience was positive from the first contact with Rick James. He is extremely knowledgeable about the different James Hardie materials, the process of application and the warranty information. Mr. James introduced us to design options that complimented our home! He measured the exterior and,...

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REVIEW

Matt P.
Pinole, CA
Apr 10, 2018
★★★★★

Very satisfied with the work. Rick and his crew were very professional and did a great job.

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COMMENT

Additional Comment
Apr 02, 2018

They are responsive. The salesperson was extremely responsive and knowledgeable as well! This is the first time that I can say I was not ripped off and the work was done well.

COMMENT

Additional Comment
Apr 02, 2018

I would like to recognize Dmitri. He was incredible. He was the one who really communicated with the customer.

RPS Remodeling



COMMENT

Additional Comment
Apr 02, 2018

I was most satisfied with the fact that they were very respectful of animals and our stuff. They did not throw anything away without asking. They didn't break anything. If there was a problem, they resolved everything. They made the house look like a brand new house. I was most impressed that they were...

COMMENT

Additional Comment
Apr 02, 2018

We hired them for my mother-in-law's home. I don't have anyone in mind right now. Several people saw my house and a neighbor across the street might be interested.

REVIEW

Kim V.
Lafayette, CA
Apr 02, 2018



The crew of guys I had were so good that I am hoping I had more projects for them to do! I work with contractors/construction crews and have never never seen anybody work the way they work. You cannot compare their work ethic to anybody else. Their communication, work ethic, and timing was outstanding....

COMMENT

Additional Comment
Mar 31, 2018

Wasn't the cheapest but the service, punctuality and workmanship made up for it.

REVIEW

Tom F.
Sacramento, CA
Mar 31, 2018



Very good work at a reasonable price.

COMMENT

Additional Comment
Mar 31, 2018

The day before the final installation day, I went over the job looking for any issues and found a few. Arriving home from work the next day and planning to go over the issues with the installer, I found that they had all been taken care of. Very good work.

COMMENT

Additional Comment
Mar 01, 2018

I would like to recognize the owner. He is fantastic.

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RPS Remodeling



COMMENT

Additional Comment
Mar 01, 2018

I was most satisfied with the follow up from the owner of RPS and the resolution of a lot of the issues with the initial work. I had to do a major remodeling on the outside of my home, and it required coordination between RPS and Andersen Windows. The owner of RPS did a great job with coordinating his...

REVIEW

Melvin G.
Rocklin, CA
Mar 01, 2018



RPS is a great company. The owner is fantastic. I dealt with him on this remodeling job, and he is excellent. I can't complain at all.

COMMENT

Additional Comment
Jan 04, 2018

Our house looks great. We are glad we went with the Hardie Board product and had RPS install it. Several neighbors have commented how great it looks.

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