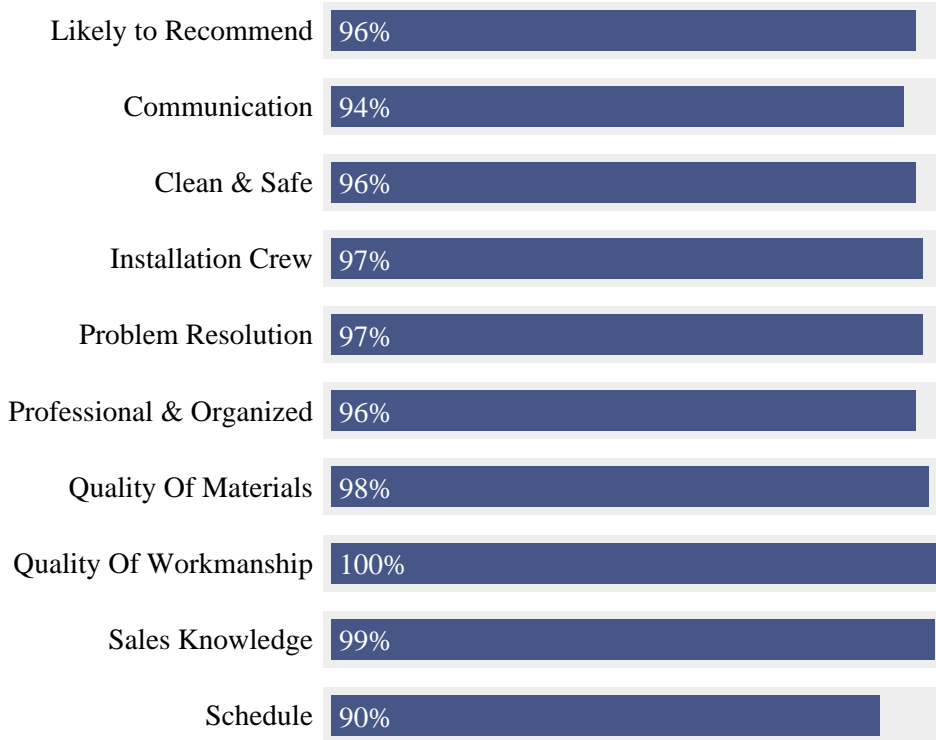


Northern Lights Exteriors

Customer Feedback Summary

Of 520 customers surveyed, 299 responded



Recent Reviews & Published Comments

REVIEW

Ken H.
Greeley, CO
Nov 15, 2019



Great to work with. Crew was fast and did a great job. Mack was very good at communicating and offering options. Would highly recommend!

REVIEW

Jim G.
Longmont, CO
Nov 14, 2019



They worked with me to solve any problems we encountered; I'm very pleased with that.



NORTHERN LIGHTS
{exteriors}

11375 Weld County Road
23
Fort Lupton , CO 80621
(303) 776-5263

GUILDMEMBER SINCE 2014

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CUSTOMER FEEDBACK REPORT *for*

Northern Lights Exteriors



NORTHERN LIGHTS
{exteriors}

REVIEW

Gene W.
Fort Collins, CO
Nov 11, 2019



Matt was so great to work with. He was meticulous in making sure he carried out our project in a timely manner.

REVIEW

Sarah R.
Fort Collins, CO
Nov 11, 2019



I was impressed with how they handled the subcontractors and the insurance companies. They were my single point, form of contact from beginning to the end.

REVIEW

Vic D.
Brighton, CO
Oct 17, 2019



They are a great company and have great workmanship. I would highly recommend.

REVIEW

Tricia G.
Louisville, CO
Oct 08, 2019



We got both a new roof and siding from Northern Lights and were happy with the whole process and product. Good communication and attention to detail, and the workers seemed really skilled.

REVIEW

Brent F.
Frederick, CO
Sep 30, 2019



They were fast and they were awesome!

REVIEW

Tyler H.
Greeley, CO
Sep 11, 2019



I am very pleased with the work provided by Northern Lights Exteriors, they did an amazing job.

Comment from Northern Lights Exteriors

Thank you so much for the kind words. We appreciated the opportunity to do business with you!

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REVIEW

Thomas M.
Boulder, CO
Aug 31, 2019



Northern Lights provides excellent customer service and high quality craftsmanship. They have a degree of professionalism that puts the customer at ease, knowing that the job will be done right.

REVIEW

Chris P.
Thornton, CO
Aug 30, 2019



I highly recommend Northern Lights and Exteriors

REVIEW

Clyde R.
Thornton, CO
Aug 08, 2019



excellent workmanship and product, the follow up was great and issues were quickly resolved. Jeff was easy to deal with, did what he said and made sure there was no unresolved problems. He is a great project manager. I would highly recommend Northern Lights to anyone.

REVIEW

Michael B.
Longmont, CO
Jul 31, 2019



Jeff at Northern Lights really made this an easy process and took care of us every step of the way. We are happy with our new roof and we will use Northern Lights again in the future.

REVIEW

Josh G.
Golden, CO
Jul 30, 2019



Excellent and accurate communication and management were provided with regard for both budget and schedule! We highly recommend Northern Lights Exteriors for any large upcoming James Hardi siding installation.

REVIEW

Judy B.
Fort Collins, CO
Jul 30, 2019



Jeff, our Project Manager was fantastic to work with. His communication skills are excellent, and he did an awesome job.

REVIEW

Dan W.
Thornton, CO
Jul 06, 2019



The foreman, Mac, was fantastic and easy to work with.

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REVIEW

Kathleen F.
Littleton, CO
Jun 29, 2019



Northern Lights Exteriors really wowed us with their great communication, professionalism and excellent workmanship. All at a very reasonable cost. Melvin and crew transformed our home in three 10-hour days. The skilled crew quickly solved problems as they arose. They cared about doing an excellent job. Mack Vaughn made everything straightforward and easy. He walked us through the process, reassuring us that they would resolve all problems created by the previous contractor. He also took extra care with one resident's sensitivity to formaldehyde. Mack suggested replacing OSB with no-formaldehyde-added plywood, sandwiched between house wrap. Mack had plywood delivered two weeks before the job so that any fumes could dissipate. There has been no problem with chemical smells or sensitivities since the installation. Cesar Ramirez, the project manager, went to extra lengths on his day off to empty then deliver the company trailer when the dumpster failed to arrive. We truly enjoyed NLE's kind, attentive staff. The house's siding looks better than we could have hoped, and we are looking forward to working with NLE on the new roof. Kathleen F.

REVIEW

Jennifer H.
Longmont, CO
Jun 06, 2019



If you want your roofing project done quickly, efficiently and correctly use Northern Lights Exteriors!

REVIEW

Allen R.
Greeley, CO
Jun 05, 2019



Josh and the crew did a great job replacing the siding at a great price.

Northern Lights Exteriors



NORTHERN LIGHTS
{exteriors}

REVIEW

Margaret J.
Lochbuie, CO
May 30, 2019



Make sure you get everything in writing. Follow up with insurance after job is complete to verify the paperwork is done and final payment is sent.

REVIEW

Patrick M.
Frederick, CO
May 29, 2019



Excellent workmanship and focused effort. They kept the project going and were able to complete the project more quickly than I anticipated.

REVIEW

Magdeline O.
Greeley, CO
May 28, 2019



I was really happy with Jeff and his communication. He always responded in a timely manner. I would recommend him.

COMMENT

Additional Comment
May 16, 2019

David is literally the best when it comes to windows. The first time I talked to him I knew I could trust him to give me the best value for my dollars and that I didn't have to lose any sleep worrying about the project. He took care of everything from beginning to end and I was satisfied with his work completely.

REVIEW

Dawn D.
Denver, CO
May 16, 2019



Matt, David, JJ, and his installation crew were all an absolute charm to work with. I had my windows replaced first and based on that experience will use Northern Lights for my next project which will be siding replacement. Their professionalism gave me the peace of mind to feel comfortable with relinquishing control over the project to them and just sit back and enjoy they final completion. I am beyond satisfied.

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REVIEW

Chris M.
Conifer, CO
Apr 26, 2019
★★★★★

Mack was great answering all of my questions to help me select a contractor. The crew was quick and thorough and took the time to correctly flash all skylights and chimneys. They left the job site clean when completed.

REVIEW

Barbara B.
Fort Lupton, CO
Apr 16, 2019
★★★★★

Extremely happy and I have recommend them to a couple of people. They even helped us with the insurance portion of it, that I would not even known existed.

REVIEW

Carolyn F.
Aurora, CO
Mar 31, 2019
★★★★★

The service provided by all employees was superior; always friendly, answered all questions, explained each step of process, kept me informed of when workers would arrive and complete their work, and took care of all paperwork with insurance company.

REVIEW

Lois I.
Broomfield, CO
Mar 27, 2019
★★★★★

Amazing work. I didn't even know that they had been there other than my holes in my siding were all gone. Fast email response. Highly recommend.

REVIEW

Debra D.
Greeley, CO
Mar 22, 2019
★★★★★

This experience was the smoothest process! They are organized, do exactly what they say they are going to do and if there is anything unexpected they are awesome at communication and followup!

REVIEW

Steve B.
Mead, CO
Mar 20, 2019
★★★★★

From the start of the installation of the vinyl siding to the final day. Everything went smooth. Even when there was problems came up the issues were handle very fast with no delays in the install. Very happy with the siding. The installer was very experienced at installing vinyl siding and was able to answer all my questions

CUSTOMER FEEDBACK REPORT *for*

Northern Lights Exteriors

REVIEW

Roberto R.
Longmont, CO
Feb 28, 2019



My house looks brand new from top to bottom now.
Thank you Matt at Northern Lights Exteriors!



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