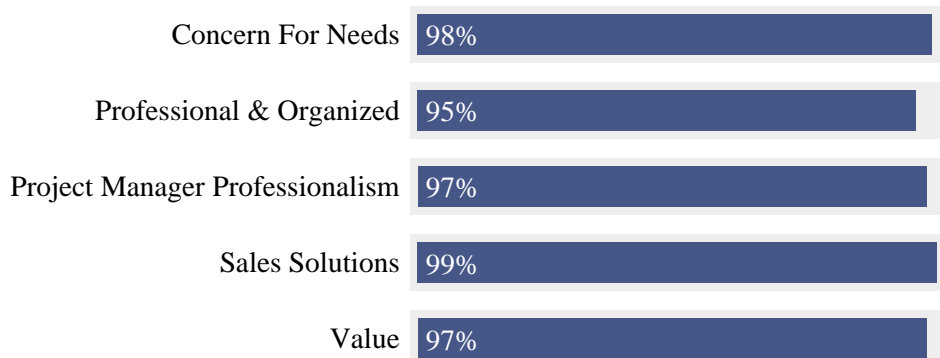


CUSTOMER FEEDBACK REPORT *for*  
**Koalaty Siding Repair**

## Customer Feedback Summary

Of 154 customers surveyed, 98 responded



10660 E. Bethany, Ste 14  
Aurora , CO 80014  
(720) 392-2002  
[www.WeRepairSiding.com](http://www.WeRepairSiding.com)

### **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Koalaty Siding Repair relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Koalaty Siding Repair in Denver, CO; Centennial, CO; Aurora, CO; Arvada, CO; Parker, CO; Littleton, CO; Westminster, CO; Boulder, CO; Longmont, CO; Highlands Ranch, CO; and 26 other cities in Colorado.

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## Recent Reviews & Published Comments

### REVIEW

Michael K.  
Denver, CO  
Nov 28, 2018



Absolutely top drawer all around: identifying the underlying problem; giving me options for dealing with it; very professional workmanship on installation and paint; consistent communication and follow-up. My project needed more-than-usual carpentry and woodworking skills, and Milton was just superb in...

### REVIEW

Matt T.  
Westminster, CO  
Aug 20, 2018



The guys did a great job from start to finish. I had a lot of demands and a tight timeline which they accommodated. The sales team invested a lot of time and provided information. They were all easy to work with and the crew did a great job. They did my roof and siding. I would highly recommend them for both. Thanks guys

### REVIEW

Jennifer .  
Denver, CO  
Jul 17, 2018



I felt safe with this company in all aspects of the word. Tom (my sales person) was very transparent and gave me the best value an bang for my buck. Jeanine (the project manager) communicated well and as often as needed. The construction crew was very professional as well as the materials used and...

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REVIEW

M.A.J.  
Windsor, CO  
Jul 13, 2018  
★★★★★

Koalaty was professional and prompt in addressing my siding repairs. I didn't wait long for the work to be started and it was completed quickly and without delays. The salesperson, office and telephone staff and Alejandro, who did the actual repairs, were all empathetic to my needs and budget. They...

REVIEW

Janice G.  
Denver , CO  
Jul 06, 2018  
★★★★★

Koalaty siding did a fantastic job in a short time period and I highly recommend them!

REVIEW

John .  
Centennial , CO  
Jul 03, 2018  
★★★★★

Very pleased with Koalaty Siding. Heard about them through another company that didn't want to handle my small repair job. Glad I followed up and called Koalaty. They were responsive, knowledgeable and professional. I believe I was given a fair price for replacing a section of siding. If you have side...

REVIEW

Tracy D.  
Morrison , CO  
Jun 07, 2018  
★★★★★

They kept the job site super clean and they took their time.

REVIEW

Steve S.  
Boulder , CO  
Jan 22, 2018  
★★★★★

It is good, quality work at a fair price.

REVIEW

Emily .  
Englewood, CO  
Jan 15, 2018  
★★★★★

Everyone was very polite and a pleasure to work with. The work was really well done and I was very pleased.

CUSTOMER FEEDBACK REPORT *for*

# Koalaty Siding Repair

REVIEW

Tyler T.  
Castle Rock , CO  
Jan 15, 2018



The work was efficient and quality. All the employees were great, from the owner to the laborers. They spent several months trying to get the insurance company to pay what they should, and they got all of it. Excellent company, A+ all the way

REVIEW

Shea .  
Parker , CO  
Dec 08, 2017



Our house was a victim of vicious woodpeckers to the point that we needed to either do extensive repairs or replace the siding on a side of our house. Given the housing market here, no one was willing to do only one side, and many others didn't even call me back. But Koalaty was quick to respond and...

REVIEW

Brent .  
Englewood , CO  
Nov 27, 2017



Great company to hire for siding and gutters. Very thorough and focused on customer satisfaction. They go above and beyond to make sure things go according to plan.

REVIEW

Renee .  
Longmont , CO  
Oct 27, 2017



The folks at Koalaty Siding provided excellent service from the initial contact with the sales rep all the way through to the completion of my project. They did a great job on my siding, were timely and courteous at every juncture, and left my home completely clean all the way down to picking up stray...

REVIEW

Elbert .  
Aurora , CO  
Oct 25, 2017



very good work and quality very satisfied would recommend to anyone

COMMENT

Additional Comment  
Aug 24, 2017

Paul, our project manager, was responsive even when out of town visiting family.



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COMMENT  
Additional Comment  
Aug 24, 2017

Tom, the salesperson, was responsive to suggestions concerning economies of scale and efficiencies of undertaking two projects in sequence.

COMMENT  
Additional Comment  
Aug 24, 2017

Tom was great to work with and worked with us on timing and coordination of two major projects, siding replacement and subsequent full exterior painting.

COMMENT  
Additional Comment  
Aug 24, 2017

Tom, Paul, and office staff were very accommodating, quickly addressed any short term concerns, and made sure we were completely satisfied before requesting final payment. Koalaty met or exceeded all expectations. We were happily surprised by the pride of workmanship of the craftsmen.

COMMENT  
Additional Comment  
Aug 24, 2017

There wasn't really a place to comment on the crew performance. The siding job was performed by Emmanuel who exhibited strong pride of workmanship and uncompromising standards. Similarly, the paint crew was led by Gabriel and he demonstrated the highest standard of workmanship, worked very long hours...

COMMENT  
Additional Comment  
Aug 24, 2017

Paul absolutely wanted to make sure ALL of our needs were met during the two projects and prior to requesting final payment.

REVIEW  
Dave .  
Broomfield , CO  
Aug 24, 2017  
★★★★★

We contracted for two sequential projects with Koalaty Siding Repair, replacement of fiber cement siding and full exterior painting. The entire process was transparent, there were no surprises, pricing was fair, and pride of workmanship was refreshing.

COMMENT  
Additional Comment  
Aug 23, 2017

They were all really good, from the salesman to the guys that came to put the siding on, and the phone calls that I got from the office. Everybody did a really good job, so I would like to recognize everybody

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COMMENT  
Additional Comment  
Aug 23, 2017

I was most satisfied because overall it was all good. The day that they came to put the siding on, they did it within a day. It was really quick

REVIEW  
Rona .  
Denver , CO  
Aug 23, 2017  
★★★★★

I thought that they were really good. They were quick and very professional

COMMENT  
Additional Comment  
Aug 09, 2017

quality of work

COMMENT  
Additional Comment  
Aug 08, 2017

All were friendly.

COMMENT  
Additional Comment  
Aug 08, 2017

Terrific quality. Looks great.

COMMENT  
Additional Comment  
Aug 08, 2017

Starr Kelly and Carlos Cruz

COMMENT  
Additional Comment  
Aug 08, 2017

Everything, from the estimate through to completion.

COMMENT  
Additional Comment  
Aug 01, 2017

None!