

# Columbine Roofing LLC

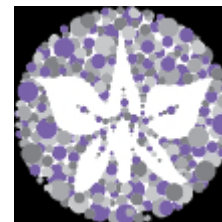
## Customer Feedback Summary

Of 492 customers surveyed, 224 responded

Trust **100%**

Likely to Recommend **97%**

Schedule **98%**



871 Thornton Parkway  
Suite 112  
Denver , CO 80229  
(720) 219-1116

### **GUILDMEMBER SINCE 2017**

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We have surveyed customers on behalf of Columbine Roofing LLC in Longmont, CO; Thornton, CO; Erie, CO; Louisville, CO; Colorado Springs, CO; Denver, CO; Brighton, CO; Mead, CO; Fountain, CO; Lafayette, CO; and 33 other cities in Colorado and California.

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## Recent Reviews & Published Comments

### REVIEW

Jamie S.  
Frederick, CO  
Jul 08, 2019



The guys work hard and do a good job. They go above and beyond to be sure you are understanding the process and are happy with the outcome. Thank you Josh and crew!

### REVIEW

Elizabeth F.  
Lafayette, CO  
Jul 02, 2019



The staff were incredibly helpful when I had questions and went above and beyond to make sure I was happy with their work. I highly recommend Columbine and will absolutely use them again.

### REVIEW

Terry M.  
Brighton, CO  
Jul 01, 2019



Columbine was a very good company to work with. They were upfront, honest and a real joy to work with.

### COMMENT

Additional Comment  
Jun 25, 2019

I would like to recognize Michael, Jesse, and Jesse's crew. The crew was amazing.

### COMMENT

Additional Comment  
Jun 25, 2019

The only thing that fell short was when the work was done I didn't see final paper work but when I asked for it he sent it right away.

### COMMENT

Additional Comment  
Jun 25, 2019

I was satisfied with everything. They were very helpful from the beginning to the end and I recommend them 100%.

# Columbine Roofing LLC

REVIEW

Bobbie T.  
Firestone, CO  
Jun 25, 2019



Everyone was absolutely fantastic from my first meeting to the crew and the clean up afterwards. Columbine Roofing was fabulous.

COMMENT

Additional Comment  
Jun 24, 2019

I was most satisfied with the people I dealt with, they were all knowledgeable and good.

COMMENT

Additional Comment  
Jun 19, 2019

Josh did a great job explaining the whole process and what it would entail. And of course the roofing crew. They worked very hard on a hot day to insure my roof was done in one day, much appreciated as we have pets.

COMMENT

Additional Comment  
Jun 19, 2019

Nice crew members, courteous, professional and polite. Cleaned up the yard completely afterwards ( as we have pets, so I didn't have to worry about nails in the yard).

REVIEW

Annette R.  
Longmont, CO  
Jun 19, 2019



Overall my experience was great with this company. Nice people, very professional. Cleaned everything up afterwards and it was done in one day. First rate products, and the roof looks great!

COMMENT

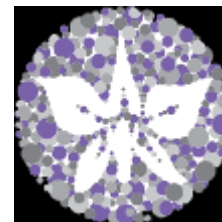
Additional Comment  
Jun 15, 2019

I am now a real estate agent. I would like to add Columbine Roofing LLC to my buyer/seller referral packets. Can you provide the appropriate information or a business card for this purpose? Thank you!

COMMENT

Additional Comment  
Jun 15, 2019

All of the people I worked with were exceptional. Josh made made many trips to my home and took many phone calls. Jess demonstrated a strong work ethic and high attention to detail during installation and follow up. He personally repaired some flagstone on a walkway that was damaged during the demolition of the old roof.



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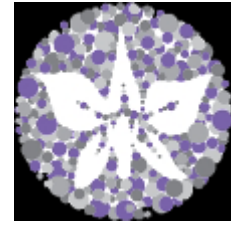
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# Columbine Roofing LLC



COMMENT

Additional Comment  
Jun 15, 2019

Patience. I asked a lot of questions because I am interested in understanding and ensuring that things are done right. I've been an elementary school teacher by trade and know very little about roofing so I frequently asked for information and explanation. They were always patient with me.

REVIEW

Pamela M.  
Thornton, CO  
Jun 15, 2019



Joshua Streib, Stevan Adjemian and Jess Cooper delivered exceptional communication and service throughout the process. I will definitely refer to anyone needing roofing repairs. Thank you!

COMMENT

Additional Comment  
Jun 13, 2019

I was most satisfied with how the project was handled from beginning to end with very little involvement from me.

COMMENT

Additional Comment  
Jun 13, 2019

Andy went above and beyond checking the roof of my other house, and roof and related issues at my elderly mother's house. As with many in her generation, she's less than trusting of contractors, but felt immediately at ease with Andy.

COMMENT

Additional Comment  
Jun 13, 2019

Easiest process I've had dealing with insurance ever! They've been very understanding on bank issues in getting them paid.

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COMMENT

Additional Comment  
Jun 13, 2019

Michael was spectacular with answering my questions anytime they popped up. He was prompt, courteous, and incredibly educational in his replies. Jesse, when he provided roofing inspection, was also really educational and really great to work with. He walked us through the entire process and made it so that we could understand it without making us feel that we were being talked down to. Even though Andy wasn't personally involved in our project, since he worked on some of our neighbor's houses, he came by to make sure everything was going well with our process. He let us know that if we had any questions, we could reach out to him as well. Those three guys are spectacular.

COMMENT

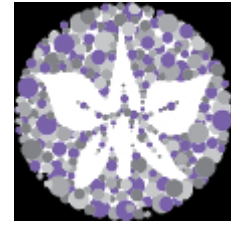
Additional Comment  
Jun 13, 2019

I was satisfied from start to finish with the entire project. From the moment that Jesse knocked on our door to ask if he could provide an inspection to the moment that Michael came by to follow up and ensure that everything was taken care of, everything was done with professionalism, great courtesy, and respect to myself and my family. They were incredibly helpful walking us through the insurance claim process. Everyone that I dealt with including Michael, Andy, Jesse, and Cole have all been spectacular, and we were incredibly pleased. The crew that was assigned to do our job was friendly, courteous, and incredibly clean. They did such a good job and just took care of everything. They actually left the job site cleaner than when they found it.

COMMENT

Additional Comment  
Jun 12, 2019

The were conscioues of their work and responsive to any issues that were brought to their attention.



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CUSTOMER FEEDBACK REPORT *for*

# Columbine Roofing LLC

REVIEW

Samuel V.  
Longmont, CO  
Jun 11, 2019

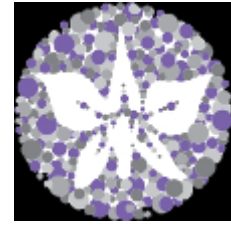


COMMENT

Additional Comment  
Jun 11, 2019

My tenants have no complaints. I am satisfied with the project.

Andy and Mike were utterly professional and accommodating, as were the installation crew. I deeply appreciate the completeness and detail in their communications, and especially the aspect of their being advisers regarding material choices and in helping me understand my homeowner policy, the insurance adjuster process, and other matters.



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# Columbine Roofing LLC

REVIEW

Mark C.  
Thornton, CO  
Jun 11, 2019



I recommend Columbine Roofing, without reservation. Columbine Roofing (as represented by Andy T, Mike C, and Steve) were utterly professional, respectful, and accommodating, as were the installation crew. I deeply appreciate the completeness and detail in their communications throughout the process (from pre-sales information about how they perform the work, to post-installation follow-up), and especially the aspect of their being advisers regarding material choices and in helping me understand my homeowner policy, the insurance adjuster process, and other matters. Either Andy or Mike were onsite when evaluating the roof damage, when the insurance adjuster came by, during the installation, and after the installation. Mike C even left a ladder up for the City Inspector to use. They instilled complete confidence and trust, and I'm glad Andy came to my door to ask about the roof.No "hard sales" technique at all, just sincere an straight-up discussion.Mark C

Comment from Columbine Roofing LLC

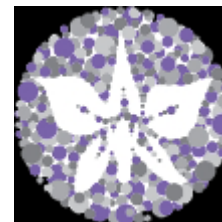
Thanks Mark, this kind of feedback is why we are all so passionate about what we do. All of the guys said you were an absolute pleasure to work with as well!

REVIEW

Pablo V.  
Longmont, CO  
Jun 04, 2019



Columbine Roofing is very professional, very honest, and a high quality company.



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REVIEW

Marilyn E.  
Colorado Springs, CO  
Jun 03, 2019



We know there was a lot of damage in the Colorado spring area when the storm came through a few months ago. It was hard to find a roofer to respond, but Columbine came through quickly, and we did not wait long for the work to be done. In less than three weeks from order to completion, the work was done.

REVIEW

Mike S.  
Longmont, CO  
May 30, 2019



Columbine Roofing is very professional. They did a great job.

REVIEW

Dennis E.  
Longmont, CO  
May 27, 2019



I was impressed with the original project manager who did the roof inspection. Very knowledgeable. Same with the estimator who worked up the quote and worked with our insurance adjuster. The crew did a good job even though it took a little longer than we expected. We are pleased with the result and happy with the new roof.

REVIEW

Robert B.  
Longmont, CO  
May 22, 2019

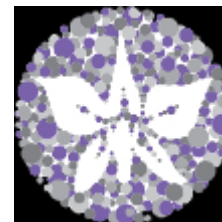


They were good.

COMMENT

Additional Comment  
May 15, 2019

I would like to recognize Jess Russell, the area project manager. He came out and talked to us and gave us the quote. I don't see how this could have gone as well as it did without him. I would also like to recognize Josh. Josh was the guy that really took care of us.



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