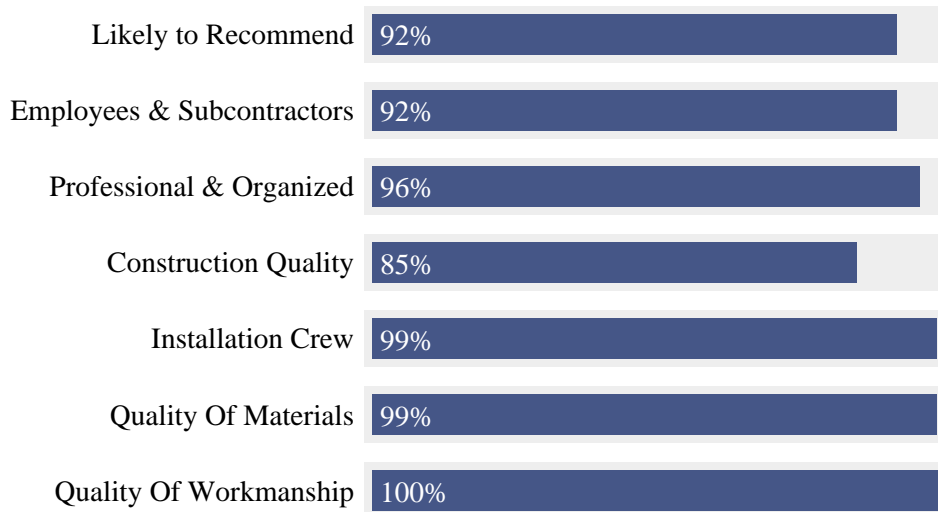


CUSTOMER FEEDBACK REPORT *for*
CareFree Home Pros



Customer Feedback Summary

Of 358 customers surveyed, 215 responded



45 East Main Street
Avon , CT 06001
(877) 886-9997
www.carefreehomepros.com

GUILDMEMBER SINCE 2018

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Recent Reviews & Published Comments

REVIEW

April M.
Chicopee, MA
Dec 11, 2019



We absolutely love our walk-in shower! Dan did an excellent job with the installation! Excellent craftsmanship. Very professional and very hardworking. Installation Department was very helpful on the phone as well.

REVIEW

Peter R.
Glastonbury, CT
Oct 21, 2019



Excellent installation, excellent product, most professional craftsmen in my experience. CareFreeHomePros is THE company to do your bath! We were impressed with the work and the results. Love the beautiful results!

COMMENT

Additional Comment
Sep 18, 2019

did a great job, clean and neat, looks great

CareFree Home Pros



REVIEW

Debra C.
Chicopee, MA
Sep 10, 2019



We are very happy with the work performed by CareFree. They went above and beyond our expectations, helping with a few little things that always seem to pop up when there is a major project. All calls were answered in a reasonable amount of time and the work was completed on time. Kudos to Dan for a job well done!

REVIEW

Albert M.
Danbury, CT
Jul 23, 2019



Very professional from first impressions to completion of project. Installation went perfectly. We love our new shower.

REVIEW

Mary E.
Norwich, CT
Jul 16, 2019



Shower replacement was more expensive than I was expecting, but the quality product, expert workmanship, pleasant workers and staff, timely installation and prompt attention to any of my concerns was appreciated. The shower is beautiful, functional, very nice. I would recommend this company and their staff and their product.

REVIEW

Pamela K.
Stonington, CT
Jul 11, 2019



The price was a bit higher than expected yet the quality appears excellent and the installer was fantastic. The work was done on time, the finished product looked better than expected, and the installer was fastidious and precise. I would definitely use them again!

REVIEW

Gary D.
Shelton, CT
Jul 11, 2019



project was done on time and at the agreed upon cost. Some minor fit and finish details could have been addressed in a better fashion.

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REVIEW

M.S.R.
New Hartford, CT
Jul 11, 2019



Love-Love-Love my new walk-in shower designed and installed by CareFree Home Pros. Very professional and accommodating. Alfred was very helpful and polite when he came to our home and kept in touch with us every step of the way. The installer, Dylan, was very neat, professional, and accommodating as well. Would definitely recommend this company without reservation.

REVIEW

Debra T.
Middletown, CT
Jul 06, 2019



They went up and beyond the call of duty. They even sent me flowers. They were compassionate for the reason why the bathroom was being renovated.

REVIEW

Nancy J.
Gales Ferry, CT
Jun 26, 2019



They were very professional and answered all my questions. They were prompt and if there were any issues or questions I had, they resolved and took care of these in a timely manner.

REVIEW

Helen L.
Southbury, CT
Jun 12, 2019



I found that the base of the tub was too slippery for me, which I didn't expect but I managed to buy a rubber maid pad so I don't slip. Other than that, everything is perfect!

REVIEW

J.R.D.
Canaan, CT
May 28, 2019



The speed and efficiency of this instillation was remarkable and surprising. I do not regret one penny of this investment because the quality of both material and workmanship was right on top.

REVIEW

Ronald F.
Chicopee, MA
May 26, 2019



they did not each other and I want the plumber at this time.

CUSTOMER FEEDBACK REPORT *for*
CareFree Home Pros



REVIEW

Fran L.
Manchester, CT
May 25, 2019
★★★★★

They were excellent and provided a great product.

REVIEW

Eunice H.
Southington, CT
May 24, 2019
★★★★★

I am very satisfied with the job.

REVIEW

Constance S.
West Hartford, CT
May 23, 2019
★★★★★

Excellent job From Daniel (Installer and also Eric on Salesman)Great Job !!I would recommend to anyone! Thank you all!Connie SmithWest Hartford!

Comment from CareFree Home Pros

Thank you Connie for your terrific review. We are happy to hear that we provided you with 5 Star Service!

COMMENT

Additional Comment
May 22, 2019

Neat as a pin

COMMENT

Additional Comment
May 22, 2019

Cleaner than the start of the job.

COMMENT

Additional Comment
May 22, 2019

Very knowledgeable

COMMENT

Additional Comment
May 22, 2019

I have already passed on the great work to my neighbor and people at work.

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REVIEW

Jay P.
Southington, CT
May 22, 2019



We couldn't be happier with our new shower. Looks lovely and completed in a day as they advertised. Thank you CareFree Home Pros!

Comment from CareFree Home Pros

Thank you for your terrific review. We are so happy to hear that we were able to provide you with 5 STAR service and that you're enjoying your new bathroom.

COMMENT

Additional Comment
May 22, 2019

Looks wonderful and so happy that all was completed in a day!!!!

COMMENT

Additional Comment
May 22, 2019

The workmanship is perfect.

REVIEW

Melanie L.
Coventry, CT
May 22, 2019



I certainly have already given their name to several connections who are currently looking for similar work done in their own homes. Since I so very much enjoyed entrusting and working with this team of professionals I will continue to recommend them highly.

REVIEW

L.B.P.
Windham, CT
May 22, 2019



they were fast, and done completely to our satisfaction

COMMENT

Additional Comment
Mar 01, 2019

It was done very quickly and it was well done.

COMMENT

Additional Comment
Feb 26, 2019

I was most satisfied. It went smooth. The crew that came in got two bathrooms done in one day. That was a huge undertaking. They provided enough personnel to take care of that.

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REVIEW

Eric S.
Avon, CT
Feb 26, 2019



They are professional, courteous, and very knowledgeable on construction in older homes.

REVIEW

Victor L.
Torrington, CT
Feb 21, 2019



They were very quick and professional.

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