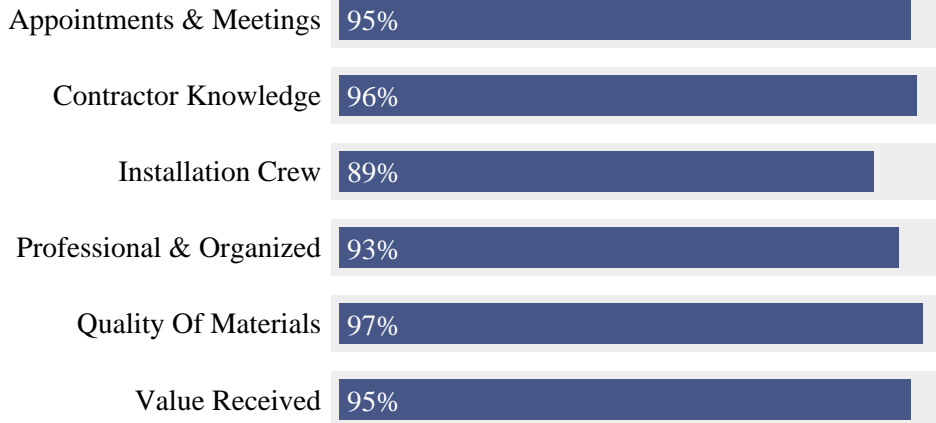


# Apple Roofing

## Customer Feedback Summary

Of 2,232 customers surveyed, 1,262 responded



## Recent Reviews & Published Comments

REVIEW

Al M.  
Papillion, NE  
May 13, 2019



The cleanup of the old roofing nails could have been better. We were picking up roofing nails for months afterwards.

REVIEW

Judy P.  
Hastings, NE  
Jan 24, 2019



The person that handled my claim did an excellent job.

REVIEW

Lolita S.  
Omaha, NE  
Nov 20, 2018



Excellent job! Professional team and the roofing crew demonstrated real craftsmanship; well done. My neighbor was so impressed he asked your team for a roofing bid. Thanks for a terrific experience.

REVIEW

Dave P.  
Council Bluffs, IA  
Nov 19, 2018



Very pleased with the work done. Follow up of problems was handled promptly.



4833 N 32nd St  
Lincoln , NE 68504  
(402) 475-0098  
[www.appleroofingllc.com](http://www.appleroofingllc.com)

### GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Apple Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apple Roofing in Lincoln, NE; Omaha, NE; Kearney, NE; Papillion, NE; Broken Bow, NE; Columbus, NE; Hastings, NE; Waverly, NE; Red Cloud, NE; Grand Island, NE; and 157 other cities in Nebraska, Kansas, Iowa, South Dakota, Colorado, and 1 other state.

In this report, Apple Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 1,262 out of 2,232 customers (57%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

# Apple Roofing

REVIEW

Howard D.  
Arapahoe, NE  
Nov 14, 2018  
★★★★★

There were just minor things that I have and I have been in contact with the representative about. One is settling up on the reinstallation of my satellite. I believe that will be resolved. Otherwise, I am satisfied with the job. I am assuming they will contact me about that.

REVIEW

Jerry D.  
Columbus, NE  
Nov 12, 2018  
★★★★★

They were great to work with. Timely and cleaned up well. Very friendly.

REVIEW

Dillon G.  
Lincoln, NE  
Nov 10, 2018  
★★★★★

Everything was great!

REVIEW

Dennis K.  
Nixa, MO  
Nov 09, 2018  
★★★★★

I was SO happy when I found out that Apple Roofing could/would do my job. After I found that out, I didn't want anyone else to do the job. My neighbors were so impressed that I think two of them are planning to have Apple Roofing do their roofs, too.

REVIEW

John S.  
Lincoln, NE  
Nov 09, 2018  
★★★★★

They were very professional and did an outstanding job.

REVIEW

Gene H.  
Broken Bow, NE  
Nov 07, 2018  
★★★★★

Dan was good to deal with but the sub-contractors were terrible. After four times in my roof and twice on the gutters I'm not happy. The quality of workmanship doesn't even deserve the one star rating. I will not recommend to anyone.



4833 N 32nd St  
Lincoln , NE 68504  
(402) 475-0098  
[www.appleroofingllc.com](http://www.appleroofingllc.com)

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Apple Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apple Roofing in Lincoln, NE; Omaha, NE; Kearney, NE; Papillion, NE; Broken Bow, NE; Columbus, NE; Hastings, NE; Waverly, NE; Red Cloud, NE; Grand Island, NE; and 157 other cities in Nebraska, Kansas, Iowa, South Dakota, Colorado, and 1 other state.

In this report, Apple Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 1,262 out of 2,232 customers (57%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

# Apple Roofing



4833 N 32nd St  
Lincoln , NE 68504  
(402) 475-0098  
[www.appleroofingllc.com](http://www.appleroofingllc.com)

## **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Apple Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apple Roofing in Lincoln, NE; Omaha, NE; Kearney, NE; Papillion, NE; Broken Bow, NE; Columbus, NE; Hastings, NE; Waverly, NE; Red Cloud, NE; Grand Island, NE; and 157 other cities in Nebraska, Kansas, Iowa, South Dakota, Colorado, and 1 other state.

In this report, Apple Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 1,262 out of 2,232 customers (57%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

### REVIEW

Jason S.  
Norwalk, IA  
Nov 07, 2018



Dave and the crew were awesome! They were very professional and polite. I would highly recommend them to anyone.

### REVIEW

Tina H.  
Henrietta, MO  
Nov 07, 2018



Very professional and kind people. Would recommend them to everyone!

### REVIEW

David L.  
Rockaway Beach, MO  
Nov 05, 2018



Overall, great experience with this company. Jarod, the contact person for Apple, was very friendly and professional. He answered All of our questions and made the whole process very easy. I hope Apple Roofing pays him well, he deserves it !!

### REVIEW

R B.  
Omaha, NE  
Oct 08, 2018



I feel Derek Holt is a super person to work with.

### REVIEW

Dennis M.  
North Platte, NE  
Oct 08, 2018



Everything was handled professionally! They kept the ground clean & did a final cleanup! They do an excellent job!

### REVIEW

Rebecca L.  
Columbus, NE  
Oct 05, 2018



They were great.

### REVIEW

Aaron W.  
Waco, NE  
Oct 05, 2018



I am very, very pleased with the price, professionalism and workmanship.

# Apple Roofing



REVIEW

Terry K.  
Grand Island, NE  
Oct 05, 2018



Dan Slacker was very accommodating and just a well liked guy!

REVIEW

Marlene K.  
Columbus, NE  
Oct 05, 2018



I would like to commend Joe Tickle. He was so helpful. He explained everything and we felt very comfortable with him handling it.

REVIEW

Delmer V.  
Hastings, NE  
Oct 04, 2018



I was very disappointed with the cleanup job.

REVIEW

Kenny G.  
Creighton, NE  
Oct 04, 2018



Kirk was wonderful. His staff was wonderful. The respect was wonderful. It was a great, great, great experience.

REVIEW

Hewan A.  
Lincoln, NE  
Oct 04, 2018



They are overall a good company to work with.

REVIEW

Mitchell G.  
Lincoln, NE  
Oct 03, 2018



I wanted the best for my money , Apple delivered on every level, Do Tickle was great to work with, just coldnt be happier, simply a beautiful job.

REVIEW

Todd B.  
Lincoln, NE  
Oct 03, 2018



I had Apple Roofing replace my roof, gutters, downspouts and everything else associated with hail damage. They were prompt and efficient. I am very happy and enjoyed working with them. I highly recommend Apple Roofing.

4833 N 32nd St  
Lincoln , NE 68504  
(402) 475-0098  
[www.appleroofingllc.com](http://www.appleroofingllc.com)

**GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Apple Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apple Roofing in Lincoln, NE; Omaha, NE; Kearney, NE; Papillion, NE; Broken Bow, NE; Columbus, NE; Hastings, NE; Waverly, NE; Red Cloud, NE; Grand Island, NE; and 157 other cities in Nebraska, Kansas, Iowa, South Dakota, Colorado, and 1 other state.

In this report, Apple Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 1,262 out of 2,232 customers (57%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

# Apple Roofing



4833 N 32nd St  
Lincoln , NE 68504  
(402) 475-0098  
[www.appleroofingllc.com](http://www.appleroofingllc.com)

## **GUILDMEMBER SINCE 2016**

As a GuildQuality Guildmember, Apple Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Apple Roofing in Lincoln, NE; Omaha, NE; Kearney, NE; Papillion, NE; Broken Bow, NE; Columbus, NE; Hastings, NE; Waverly, NE; Red Cloud, NE; Grand Island, NE; and 157 other cities in Nebraska, Kansas, Iowa, South Dakota, Colorado, and 1 other state.

In this report, Apple Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2016. In that time, 1,262 out of 2,232 customers (57%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

### REVIEW

Mary T.  
Lincoln, NE  
Sep 24, 2018



Apple Roofing was very professional & helped me immensely with my roofing & gutter problems. I really appreciated all their help! Thank you!

### REVIEW

Delford M.  
Oakland, IA  
Sep 17, 2018



Well satisfied with all aspects of job

### REVIEW

Trisha S.  
Ankeny, IA  
Sep 11, 2018



I highly recommend Dave and the Apple Roofing crews! They did a fantastic job on our home!!!

### REVIEW

Julie B.  
Paola, KS  
Sep 11, 2018



Apple Roofing provided great service, attention to detail; used a quality product at a good price! Highly recommend - would hire them again.

### REVIEW

Stanton S.  
Omaha, NE  
Sep 10, 2018



Pleased with Apple Roofing's professionalism, communication and responsiveness and follow up action to my concerns. Feel that the actual roofing crew should have followed better work sequencing and needed better quality control and oversight.