

180 Contracting

Customer Feedback Summary

Of 38 customers surveyed, 27 responded



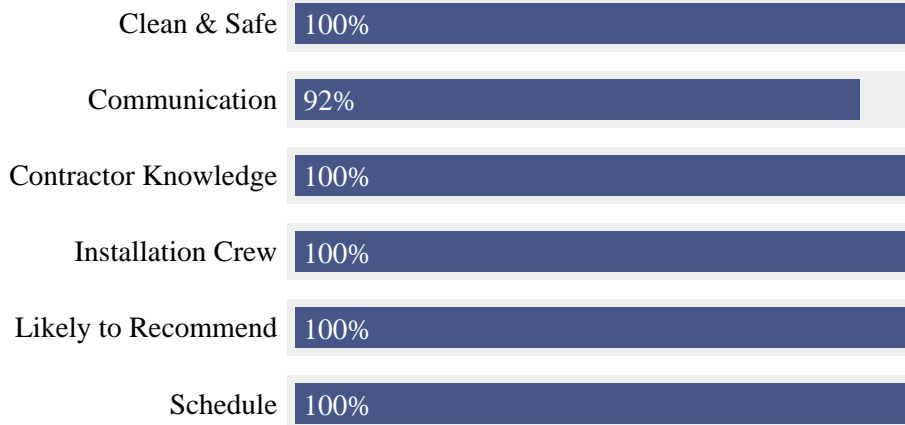
1935 s milford rd
Milford , MI 48381
(248) 714-9158
180Contractors.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, 180 Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of 180 Contracting in White Lake, MI; Howell, MI; Brighton, MI; Fenton, MI; Commerce Charter Township, MI; West Bloomfield, MI; Rochester Hills, MI; Clarkston, MI; Lake Orion, MI; Milford, MI; and 15 other cities in Michigan.

In this report, 180 Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in January 2019. In that time, 27 out of 38 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.



Recent Reviews & Published Comments

COMMENT

Additional Comment
May 15, 2019

They went above and beyond by helping me out to replace a fan vent in the siding with a better model to deter birds. They also fixed a preexisting hole that was allowing birds to get in my attic...THX

REVIEW

Vaughn S.
Highland, MI
May 04, 2019



They are professional, patient, and it was a personable experience. I would highly recommend without reservation.

REVIEW

Mark S.
Milford, MI
Apr 22, 2019



PERFECT ! -- I would Recommend 180 Contracting to Anyone - and once again I say , PERFECT !

REVIEW

Torrie M.
Lake Orion, MI
Mar 13, 2019



Great company! Easy to work with, fair prices, fast service and super friendly people - highly recommend!

CUSTOMER FEEDBACK REPORT *for*

180 Contracting



1935 s milford rd
Milford , MI 48381
(248) 714-9158
180Contractors.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, 180 Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of 180 Contracting in White Lake, MI; Howell, MI; Brighton, MI; Fenton, MI; Commerce Charter Township, MI; West Bloomfield, MI; Rochester Hills, MI; Clarkston, MI; Lake Orion, MI; Milford, MI; and 15 other cities in Michigan.

In this report, 180 Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in January 2019. In that time, 27 out of 38 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

COMMENT
Additional Comment
Feb 20, 2019

I would recognize the owner and his son for their exceptional service.

COMMENT
Additional Comment
Feb 20, 2019

I was most satisfied with the communication.

REVIEW
Helen R.
Holly, MI
Feb 13, 2019
★★★★★

I highly recommend them! They did more than expected! When they found other issues while doing the job, they fixed them free of charge! They have an awesome team!

REVIEW
Frank D.
Grand Blanc, MI
Feb 04, 2019
★★★★★

I would totally recommend 180 Contracting to my friends plus anyone else who might need their services.

REVIEW
Boris F.
Commerce Charter
Township, MI
Feb 04, 2019
★★★★★

The sales team and management were very professional. There were some issues with the roof afterward. I gave a 3 on quality because I noticed something on the roof. There is snow on it now and can't really do anything. The roof is fixed and there are no more leaks. I gave price a 3 because after the...

COMMENT
Additional Comment
Feb 04, 2019

I would like to recognize Ken for his exceptional service. They are very nice people and easy to get along with.

COMMENT
Additional Comment
Feb 01, 2019

Very professional Have had lots of rain and snow since new roof installed ... so far so good

COMMENT
Additional Comment
Feb 01, 2019

I was most satisfied that they are very personal and went out of their way.

REVIEW
Scott M.
Redford Charter
Township, MI
Feb 01, 2019
★★★★★

They went above and beyond what they had it do and did a few things for me that were not related to the job.

CUSTOMER FEEDBACK REPORT *for*

180 Contracting

COMMENT

Additional Comment
Jan 21, 2019

Schedule discussed before work started was not possible because of the weather. 180 Contracting maintained contact with me and was very flexible so the job could be completed as quickly as possible.

COMMENT

Additional Comment
Jan 21, 2019

Communication was excellent which allowed the job to be done in a reasonable time with terrible weather conditions

COMMENT

Additional Comment
Jan 21, 2019

Cleanup was done well

COMMENT

Additional Comment
Jan 21, 2019

They communicated with me and kept me informed of progress and plans

COMMENT

Additional Comment
Jan 21, 2019

They were impressive

REVIEW

Paul S.
Brighton, MI
Jan 21, 2019



180 Contracting did a great job repairing and installing a new roof after damage from a tree that fell during a storm. Ken and Kenny were polite and professional and able to get the job done in a timely manner despite unavoidable delays due to weather. The crew was efficient and impressive and maintained...



1935 s milford rd
Milford , MI 48381
(248) 714-9158
180Contractors.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, 180 Contracting relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of 180 Contracting in White Lake, MI; Howell, MI; Brighton, MI; Fenton, MI; Commerce Charter Township, MI; West Bloomfield, MI; Rochester Hills, MI; Clarkston, MI; Lake Orion, MI; Milford, MI; and 15 other cities in Michigan.

In this report, 180 Contracting has published a summary of the customer feedback they've received since they joined GuildQuality in January 2019. In that time, 27 out of 38 customers (71%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.