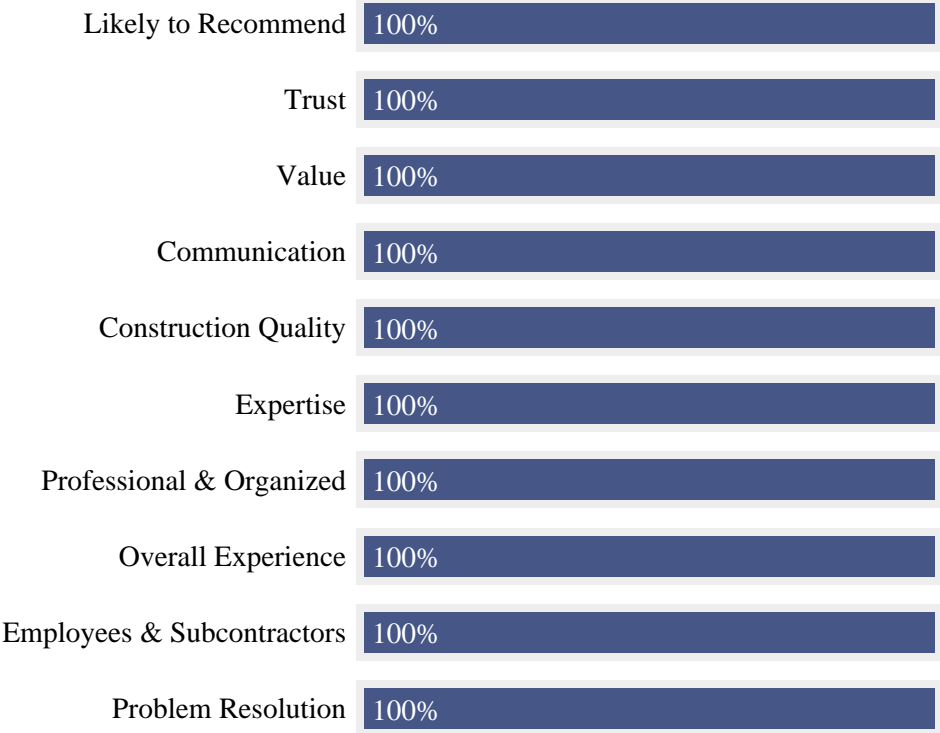


Structures Building Company

Customer Feedback Summary

Of 143 customers surveyed, 135 responded



Recent Reviews & Published Comments

REVIEW

Joel F.
Isle of Palms, SC
Mar 05, 2020



Professional, trustworthy, builder. Excellent team that will make your dreams come true!



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REVIEW

T.E.I.
Charleston, SC
Jan 18, 2019



You won't find a more trustworthy and professional construction team. The communication and follow-up are exceptional - always available and quick to respond. The process (budget, design, build, post-build) is logical and honored at every step. Trust them to guide you. The final product is solid: meets and beats expectations. We are in the construction trades ourselves and we would build with Structures again and again.

REVIEW

Rick O.
Mount Pleasant, SC
Dec 27, 2018



The Structures team was an exceptional group of qualified talented professionals and continues to be. We were a long distance client which presented challenges but everything went great. All our questions and concerns were addressed in a timely matter. Our new home is beautiful, truly exceeding our expectations.

REVIEW

Tom D.
Mt. Pleasant, SC
Oct 06, 2017



Everyone I've ever talked to about building a house has had horror stories to tell. On the other hand, our experience with Structures was incredible. Good communication, exceptional quality, finished on schedule and pretty close to on budget. Could not recommend them more highly.

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REVIEW

Bob B.
Mt. Pleasant, SC
Aug 17, 2017
★★★★★

If you are thinking of building a custom home in the Charleston area, Structures is the firm to go with. They have a terrific team that works with you every step of the way from initial planning thru moving in. Steve Kendrick has assembled a group of experienced professionals who know how to work with the buyer to create a unique home that meets or exceeds your expectations. And if issues arise(an they always do on a construction project), Steve and his team can be trusted to do the right thing. You feel like you are working with a trusted partner.

REVIEW

Christopher B.
Daniel Island, SC
May 16, 2017
★★★★★

From our first meeting with Steve and the Structures team to the present, they have always been incredibly professional, reliable, trustworthy and honest. Not to mention we feel like good friends with every member of our team. Communication is always timely, pricing is transparent. no question goes unaddressed. They want you to be happy and they work diligently to make that happen.

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REVIEW

D.A.W.
Mt. Pleasant, SC
Oct 01, 2016
★★★★★

Structures Building Company was the best decision I made when looking for a company who would lead me through the design/build process! A friend of mine introduced me to Structures years before I was planning on building. I was immediately impressed by everything I heard and saw concerning their work and reputation! Their quality, craftsmanship, professionalism, integrity and reputation was impeccable. From my first meeting with Steve Kendrick and his team, I could tell there was a difference that I wanted to experience. I absolutely love the home they built for me! The home they built for me fits me like a glove. Because of their expertise and guidance, they helped me make the right decisions. I wouldn't do anything differently and would highly recommend them to anyone looking to build!

REVIEW

Mike M.
Mt. Pleasant, SC
Aug 31, 2015
★★★★★

Even though I can't imagine moving again today after having just recently moved into my new Structures home, I can say that I would definitely trust Structures to build a future home.

REVIEW

Jim B.
Daniel Island, SC
Jul 09, 2015
★★★★★

Our house met and exceeded our expectations. Structures process and professional staff were a delight to work with. The team kept our project moving along to finish 4 weeks ahead of schedule.

REVIEW

B.A.J.
Daniel Island, SC
Dec 11, 2014
★★★★★

AN OUTSTANDING COMPANY IN EVERY ASPECT. WE ARE COMPLETELY SATISFIED

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REVIEW

M.B.A.
Mt. Pleasant, SC
Nov 10, 2014



We have built several homes, and Structures is definitely superior to any builder we have used in the past. Their team is completely professional and extremely well organized. We used a large amount of unconventional, reclaimed materials in this house that required creativity and great technique to execute. Structures execution of our design exceeded our expectations and they came in on time! In addition, their construction manager and designer came up with creative solutions to architectural problems.

REVIEW

T.A.P.
Daniel Island, SC
Nov 04, 2014



Structures was very well organized from start to finish. Their level of quality was unmatched. I felt that the entire project was in excellent hands and did not worry about anything. Because I travel a lot, my wife had the larger part of communications with Structures. She was extremely satisfied with how it went and how she was treated. The bottom line is that we ended up with a beautiful house and excellent construction. The key point to emphasize is value - I felt that we received exceptional value for the price paid and would highly recommend Structures.

REVIEW

S.A.J.
Mt. Pleasant, SC
Jul 15, 2014



Choosing a builder to build our home was a new decision for us since this was the first house we've built. We have never regretted selecting Structures and Steve Kendrick to help us design and build our home. In fact, we thank our lucky stars that Steve and his team of professionals have been in our lives to make this experience so much fun. We love our new home and the Structures family of builders.

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REVIEW

J.A.T.
Daniel Island, SC
Jul 14, 2014



We could not be happier with the team that Steve Kendrick has put together. They went above and beyond to make sure all of our questions and concerns were answered and resolved. The follow-up is second to none. We have built several houses and the Structures Team is second to none. If we were to ever build another house, Structures will be our builder of choice.

REVIEW

J.A.E.
Daniel Island, SC
Jul 08, 2014



Steve Kendrick and the Structures team care about quality. Quality in their workmanship - Quality in their subcontractors - Quality in their relationship with the homeowners. In the end, you get a quality home built by people who care. If we could build another one, we'd build again with Structures.

REVIEW

D.A.N.
Mt. Pleasant, SC
Dec 21, 2013



This was the first house we had ever built. We were not disappointed in the process at all and found the employees to be very professional. We especially enjoyed working with the project manager Chris Hulsey. He was very patient with us throughout the process. We were also very satisfied with the timing of the build process. Structures finished the house on time, and went beyond our expectations to keep us happy! They are still easy to contact for support. Structures built a high quality home, and is an upstanding trustworthy company.

COMMENT

Additional Comment
Dec 02, 2013

absolutely none.

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COMMENT

Additional Comment
Dec 02, 2013

Attention to detail and quick responses to questions and issues. They carefully planned, estimated and designed the job with a focus on quality. Construction was done safely and with craftsmanship that reflected the approach to assuring that we got a product that we expected. The very few mistakes were corrected without question.

REVIEW

F.A.M.
Daniel Island, SC
Dec 02, 2013



We have owned 7 new homes in 5 different states, 3 or which were built from the ground up, and have never worked with such a professional builder. Structures has been a pleasure to work with every step of the way. Their attention to detail and timely responses made the whole process run smoothly. The friendly and knowledgeable staff is exceptional. The Structures team listened to our needs and desires and we now have the quality dream home we always envisioned for our retirement home.

REVIEW

R.A.K.
Mt. Pleasant, SC
Dec 01, 2013



Our experience with Structures was top-notch. We initially had concerns given that we live 800 miles from Mt. Pleasant, but the entire Structures team made certain to keep us well-informed throughout the entire building process, providing us with their expert guidance every step of the way. Our concerns proved unfounded as Structures were excellent in every way. We have recommended Structures highly to everyone who has asked about our experience.

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REVIEW

C.A.J.
Mt. Pleasant, SC
Nov 20, 2013



We were really pleased with Structures and our custom home building experience. Structures is a talented, knowledgeable and dedicated group working to exceed expectations. The most satisfying aspect overall, was the comfort in knowing the quality and craftsmanship will last the test of time. Structures did an incredible job! It was a fun and enjoyable process and hope to do it again.

REVIEW

D.A.G.
Daniel Island, SC
Oct 21, 2013



We chose Structures to build our second home in Charleston, South Carolina while living in Chicago. From the design phase to the finished product, the Structures team was there every step of the way making sure the process went smoothly and the home of our dreams became a reality. It was clear throughout that Structures priorities are exceptional quality and complete customer satisfaction. Steve and his team are personable and honest - truly taking pride at every stage. We love our home and would highly recommend Structures to anyone considering a custom built home - a Structures home stands out among the rest.

REVIEW

R.A.E.
Daniel Island, SC
May 23, 2013



Structures provided a seamless and quality building experience from start to finish. The design service in particular allowed us to make our cabinetry, plumbing, hardware and other selections in an efficient and effective manner, despite that fact that we live in another state. In addition, the communications process among Structures, our architect and our interior designer was excellent.

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COMMENT

Additional Comment
May 03, 2013

Structures has integrity , experience and excellent communication skills which makes the building process a pleasure. There is no better piece of mind then moving in a home built by Structures & knowing the quality and beauty of your investment for years to come!

COMMENT

Additional Comment
Apr 30, 2013

Big time plus for the Structures team. Not only are they very professional and courteous, you can tell they really enjoy what they do. They have a real sense of pride in bringing projects to completion.

REVIEW

B.A.K.
Mt. Pleasant, SC
Apr 30, 2013



For someone who had never constructed a custom home before, we were certainly concerned about selecting the right builder. Every builder will tell you what you want to hear during the vetting process but as everyone knows, talk is cheap. Every phase of the process followed closely to what Structures said they were going to do. The pricing was accurate, the allowances were accurate, the timetable was accurate. In short, no surprises. Couple that with a project team well versed in building high end homes and who really enjoy what they do, my wife and I could not have more pleased. Any prospective Structures clients can rest easy if they hire Steve and the Structures team.

REVIEW

J.K.A.
Daniel Island, SC
Jul 09, 2012



We couldn't be more pleased with the entire Structures team. Their professionalism and their dedication to delivering our custom home to our complete satisfaction exceeded our expectations and we highly recommend them.

COMMENT

Additional Comment
Jun 05, 2012

1. Quality of materials used
2. Integrity of team
3. Communication is consistent and timely
4. Organization allowed for a timely build process

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CUSTOMER FEEDBACK REPORT *for*

Structures Building Company



REVIEW

J.A.A.
Daniel Island, SC
Jun 05, 2012
★★★★★

I would, without hesitation, recommend Structures to build your home. The Structures team is dependable, honest and most definitely builds to the highest of expectations. The quality of the materials used and the quality of craftsmanship is beyond measure. Just an all-around pleasure to work with.

COMMENT

Additional Comment
Jan 18, 2012

They bent over backwards to fulfill what we wanted. The whole thing works so well and fluidly. We did most of this over email, and they were so good about communicating with us. They double checked to make sure the original choice was what we wanted.

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