

CUSTOMER FEEDBACK REPORT *for*
Northwest Siding Contractors of Eugene, Inc.

Customer Feedback Summary

Of 491 customers surveyed, 308 responded



Recent Reviews & Published Comments

REVIEW

John B.
Eugene, OR
May 03, 2019



They're excellent.

REVIEW

Guy D.
Creswell, OR
Jan 30, 2019



Outstanding company Highly Recomendad !!



1006 Hillside Dr.
Cottage Grove , OR 97424
(541) 688-2997
www.northwestsiding.com

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Northwest Siding Contractors of Eugene, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Northwest Siding Contractors of Eugene, Inc. in Eugene, OR; Springfield, OR; Junction City, OR; Creswell, OR; Cottage Grove, OR; Pleasant Hill, OR; Veneta, OR; Lowell, OR; Elmira, OR; Marcola, OR; and 8 other cities in Oregon.

In this report, Northwest Siding Contractors of Eugene, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2010. In that time, 308 out of 491 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Northwest Siding Contractors of Eugene, Inc.

REVIEW

Mike D.
Eugene, OR
Dec 26, 2018



Very professional & thorough. Wouldn't hesitate to recommend.

REVIEW

Richard T.
Eugene, OR
Sep 15, 2018



NW Siding turned my old T-111 house into a HardiePlank masterpiece. It is a one stop shop for siding, painting, and gutters. The crews were friendly, efficient, skilled, and expert workers. Crucially, they communicated with each other. As the siders finished the painters were ready to go; as the painters...

REVIEW

Dan N.
Eugene, OR
Aug 09, 2018



I had multiple companies provide estimates for siding my house. I also wished to have the siding painted and new gutters installed. NW Siding was very competitive on cost and was able to complete all of the improvements I needed, making everything much simpler. The siding crew was great to work with,...

COMMENT

Additional Comment
Jul 31, 2018

From the first meeting in obtaining a bid and throughout the entire project I was kept informed at every point. The crews were knowledgeable and real craftsman at their trade. They were careful, accurate and there were no shortcuts by them at any time. The property was left very clean at the end of...

COMMENT

Additional Comment
Jul 15, 2018

Travis did a great job communicating and keeping me up to date with the project. Jesus(?) and his crew worked very hard and did high quality work!

COMMENT

Additional Comment
Jun 26, 2018

Overall finished look. Communication was good. They delivered what they said they would do.



1006 Hillside Dr.
Cottage Grove , OR 97424
(541) 688-2997
www.northwestsiding.com

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Northwest Siding Contractors of Eugene, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Northwest Siding Contractors of Eugene, Inc. in Eugene, OR; Springfield, OR; Junction City, OR; Creswell, OR; Cottage Grove, OR; Pleasant Hill, OR; Veneta, OR; Lowell, OR; Elmira, OR; Marcola, OR; and 8 other cities in Oregon.

In this report, Northwest Siding Contractors of Eugene, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2010. In that time, 308 out of 491 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Northwest Siding Contractors of Eugene, Inc.

REVIEW

Mike S.
Eugene, OR
Jun 22, 2018
★★★★★

estimates and crews were timely and easy to work with. the work was well done, the jobsite kept neat and left clean. All very much appreciated from the point of view of general contractor with multiple trades on site at the same time.

REVIEW

Sharon R.
Eugene, OR
Jun 21, 2018
★★★★★

From the day I received my estimate to the final walk-around, my experience with everyone at Northwest Siding was extraordinary. The men who installed the siding could not have been more skilled or more helpful to me in putting things back together after the siding was up. I could not be more pleased...

COMMENT

Additional Comment
May 11, 2018

Thanks for the excellent workmanship!

REVIEW

Eric F.
Eugene, OR
Apr 11, 2018
★★★★★

NW Siding has a great reputation in Eugene for a reason. They are a top flight team. My house was an unusual job, it had curved sections and some odd features. NW did a flawless job with it. The price was competitive but the workmanship was top notch. I highly recommend them.

COMMENT

Additional Comment
Nov 15, 2017

I am so happy with my new siding and paint. It looks like a brand new house. Makes me happy when I drive up to it everyday.

REVIEW

Deborah R.
Eugene, OR
Oct 26, 2017
★★★★★

Having used Northwest Siding twice for two large projects we are happy with the work done. The first project crew was better organized and knew what needed to be done to work as a team.

REVIEW

Kevin M.
Eugene, OR
Oct 23, 2017
★★★★★

I am totally pleased with the great job Northwest Siding Contractors of Eugene, Inc. did for us. The were great with their follow up of our project.



1006 Hillside Dr.
Cottage Grove , OR 97424
(541) 688-2997
www.northwestsiding.com

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Northwest Siding Contractors of Eugene, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Northwest Siding Contractors of Eugene, Inc. in Eugene, OR; Springfield, OR; Junction City, OR; Creswell, OR; Cottage Grove, OR; Pleasant Hill, OR; Veneta, OR; Lowell, OR; Elmira, OR; Marcola, OR; and 8 other cities in Oregon.

In this report, Northwest Siding Contractors of Eugene, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2010. In that time, 308 out of 491 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Northwest Siding Contractors of Eugene, Inc.

COMMENT
Additional Comment
Oct 13, 2017

Gary Walter is really knowledgeable and prompt to any issues that comes up. It was great to work with him.

COMMENT
Additional Comment
Oct 10, 2017

Good attention to detail on correctly installing the siding product.

REVIEW
Mike L.
Eugene, OR
Oct 05, 2017

The company was professional, punctual, and they do quality work. I have already recommended the company.



REVIEW
Diane D.
Springfield, OR
Oct 04, 2017

NW Siding used 3 teams for my project: siding, gutters, painting. Each team's work was professional and impeccable in all areas. I would recommend this company to everyone!!! Diane



REVIEW
Lane B.
Eugene, OR
Sep 07, 2017

Northwest Siding was a pleasure to work with as Listing agents for our Sellers home they were beyond competent, safe, and knowledgeable with the installation of the siding on our Sellers home. We would recommend them to anyone looking for new siding on their home.



REVIEW
Douglas M.
Junction City, OR
Aug 20, 2017

Great communication during the entire process. Great workmanship. Very easy to work with. Were very accommodating when scheduling.



REVIEW
Jeffrey V.
Eugene, OR
Aug 13, 2017

Gary and his team of professionals went way beyond to deliver a superior product to our building. We are a local restaurant and after NW Siding completed the project our sales have improved dramatically. I can't say enough great things about Gary and his team.



1006 Hillside Dr.
Cottage Grove , OR 97424
(541) 688-2997
www.northwestsiding.com

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Northwest Siding Contractors of Eugene, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Northwest Siding Contractors of Eugene, Inc. in Eugene, OR; Springfield, OR; Junction City, OR; Creswell, OR; Cottage Grove, OR; Pleasant Hill, OR; Veneta, OR; Lowell, OR; Elmira, OR; Marcola, OR; and 8 other cities in Oregon.

In this report, Northwest Siding Contractors of Eugene, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2010. In that time, 308 out of 491 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

CUSTOMER FEEDBACK REPORT *for*
Northwest Siding Contractors of Eugene, Inc.

COMMENT
Additional Comment
Aug 01, 2017

My home presented a big challenge in the way it was constructed which could have caused me a major extra expense. The solution they came up with took them extra time and care to make it right and yet they stood by the original estimate. The professionalism shown on this job was outstanding.

REVIEW
Jlm W.
Eugene, OR
Aug 01, 2017
★★★★★

Gary and his crew were very accommodating, communicated well and met the challenges of my siding my home with professional solutions. I recommend NW Siding Contractors without hesitation.

COMMENT
Additional Comment
Aug 01, 2017

I would recommend these guys to anyone. Hands down the best and most professional outfit in town!

REVIEW
John S.
Eugene, OR
Aug 01, 2017
★★★★★

Gary and the entire crew were awesome! The house looks amazing!

REVIEW
Sharon H.
Eugene, OR
Jul 31, 2017
★★★★★

I was very happy with the way they cleaned up nicely after they were finished with the job.

REVIEW
Mark Z.
Eugene, OR
Jul 15, 2017
★★★★★

We are very pleased with our new siding. Have had a lot of compliments since its finished. Are satisfied with the workmanship. The workers were conscientious and courteous. Was a pleasure working with Northwest Siding.

COMMENT
Additional Comment
Jul 14, 2017

We will be sure to recommend Northwest Siding to anyone seeking this type of service, as our confidence levels were very high in each facet of the job.

COMMENT
Additional Comment
Jun 27, 2017

Our neighborhood has used NW Siding on many homes.



1006 Hillside Dr.
Cottage Grove , OR 97424
(541) 688-2997
www.northwestsiding.com

GUILDMEMBER SINCE 2010

As a GuildQuality Guildmember, Northwest Siding Contractors of Eugene, Inc. relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Northwest Siding Contractors of Eugene, Inc. in Eugene, OR; Springfield, OR; Junction City, OR; Creswell, OR; Cottage Grove, OR; Pleasant Hill, OR; Veneta, OR; Lowell, OR; Elmira, OR; Marcola, OR; and 8 other cities in Oregon.

In this report, Northwest Siding Contractors of Eugene, Inc. has published a summary of the customer feedback they've received since they joined GuildQuality in August 2010. In that time, 308 out of 491 customers (63%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.