

# CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Jacksonville)

REVIEW

Patricia K.  
Jacksonville, FL  
Feb 11, 2021



Prompt, knowledgeable, fair price

REVIEW

Michelle T.  
Jacksonville, FL  
Jan 04, 2021



Excellent service and communication. Great quality and will definitely recommend to neighbors!

REVIEW

Jesse P.  
Jacksonville, FL  
Dec 23, 2020



My gutters came out perfect. They look great , for great , and they work!

REVIEW

Yevgeniy D.  
St. John's, FL  
Dec 09, 2020



I am very satisfied with their service. Very knowledgeable and they know how to respect the customer. The price was reasonable and whats important is that I didn't feel pressured like with the other companies that offer you a discount only if you sign the contract the same day. Thank you.

REVIEW

Patty B.  
Ponte Vedra Beach,  
FL  
Dec 08, 2020



Very smart and took care of my problem

REVIEW

Robert H.  
Saint Johns, FL  
Dec 03, 2020



Great professional job, fair price. Highly recommend.

REVIEW

Christopher K.  
Ponte Vedra Beach,  
FL  
Nov 10, 2020



From start to finish a great experience. They cost a little bit more but are well worth it.

1685 Fenton Avenue  
St Johns , FL 32259  
(904) 299-6010  
[www.brothersgutters.com](http://www.brothersgutters.com)

**GUILDMEMBER SINCE 2018**

As a GuildQuality Guildmember, The Brothers that just do Gutters (Jacksonville) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of The Brothers that just do Gutters (Jacksonville) in Jacksonville, FL; St. Augustine, FL; Ponte Vedra Beach, FL; Saint Johns, FL; Ponte Vedra, FL; Saint Augustine, FL; Fruit Cove, FL; Jacksonville Beach, FL; Neptune Beach, FL; Orange Park, FL; and 13 other cities in Florida.

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REVIEW

Helen D.  
Elkton, FL  
Nov 08, 2020  
★★★★★

My experience with the brothers was great! I would highly recommend them:)

REVIEW

Erik S.  
Saint Augustine, FL  
Oct 28, 2020  
★★★★★

Professional, courteous, and knowledgable. They stand behind their product. Highly recommend!

REVIEW

Robert W.  
Saint Johns, FL  
Oct 22, 2020  
★★★★★

I called to ask for a repair estimate on one of my gutters. All the gutter companies are booked-up at this time, but they gave me an inspection date about 9 days out. Brad arrived exactly as scheduled. He got his ladder for the inspection, took one look and then got his tools. He repaired the gutter on the spot! I was amazed. Great service, courteous and professional! I will use Brothers Gutters for any gutter job I have in the future. Great work and THANKS!

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REVIEW

Shane H.  
St. Augustine, FL  
Oct 20, 2020  
★★★★★

Rich is an idiot and not a man of his word. Typical Florida business owner. Large shards of shredded scrap metal were left all around our home, even after TWO clean ups, which my puppy found and tried to eat, and it could have killed him. After being misled by Adam that the payment plan does not impact your credit, which it DOES, we complained and had a long discussion with Rich who said verbatim "I don't know how it works". The resolution was that he would send us a check for \$100, the discount we would have been offered if we had paid upfront. Months later, no check ever came and they have not responded to any of our follow up emails. Rich is not a man of his word. Don't trust. Don't work with them. Period.

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REVIEW

George V.  
Jacksonville, FL  
Oct 14, 2020  
★★★★★

These guys were good and they did a fabulous install! Job well done and fairly priced. Thank you.

REVIEW

Andrew A.  
Jacksonville, FL  
Oct 13, 2020  
★★★★★

Brothers that Just Do Gutter is the only company anyone should use for their guttering needs.

REVIEW

Kelley E.  
Green Cove Springs,  
FL  
Sep 14, 2020  
★★★★★

Our experience exceeded our expectations! The scheduling staff was very professional and we were contacted shortly after our inquiry to have an estimate. We received our quote shortly after the estimate and everything was priced very reasonably. Our installation went very smoothly and we are happy with our new gutter!



# CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Jacksonville)

REVIEW

Catherine J.  
St. Augustine, FL  
Aug 26, 2020



The Brothers that Just Do Gutters are a great group of professionals that deliver. Service was timely, workmanship was high quality, nothing but high praise for these guys. Very pleased with everything the Brothers did to install good quality, attractive, functioning gutters on our new home. Impressed, and have already recommended to others.

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REVIEW

Michael G.  
Jacksonville, FL  
Aug 17, 2020



Wicked awesome experience all around

REVIEW

Ron Y.  
Fruit Cove, FL  
Aug 04, 2020



Quality workmanship in a professional and friendly manner

REVIEW

Mike F.  
Jacksonville, FL  
Jul 26, 2020



Very happy with our new gutters. There were 2 areas that leaked/weren't catching the water and they came and immediately addressed.

REVIEW

Jackie B.  
Ponte Vedra, FL  
Jul 14, 2020



Quality work in a timely fashion and a Great price!

REVIEW

Jean C.  
Ponte Vedra, FL  
Jul 14, 2020



I was very impressed with the professionalism of the company. They were friendly, polite, and did an excellent job.I would recommend them to anyone needing guttersJean Covert



# CUSTOMER FEEDBACK REPORT *for* The Brothers that just do Gutters (Jacksonville)

REVIEW

Barbara S.  
Jacksonville, FL  
May 12, 2020



Happy customers from estimate to installation. We would highly recommend 'The Brothers'. Everyone on their crew was friendly and efficient and on time.

REVIEW

Michael S.  
Jacksonville, FL  
Apr 21, 2020



I had an excellent experience with The Brothers that just do Gutters. I had the opportunity to deal with Adam, who provided the detailed estimate, the phone staff, accounting, and the work crew. Everyone I spoke with was prompt, courteous, and motivated to provide the highest level of service. From the estimate process through to the actual work, I was impressed by their efficiency and quality. When the walk through estimate was done, I had an electronic copy of the estimate with detailed specifications, itemized materials, as well as the price and warranty terms and conditions before Adam even left. I had e-mail notifications to confirm the scheduled date and arrival, a phone call to say they were coming, and a crew that tore down the old gutters and put up the new in under a day. The clean up was thorough and I didn't find orphan materials around the outside of the house as I have with other projects at times for other services. I would highly recommend this firm.

REVIEW

Andrew H.  
St. Augustine, FL  
Mar 24, 2020



Wonderful experience from beginning to end. Stand up guys, respectful workers, timeliness and quality work!

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REVIEW

Lynne B.  
Jacksonville, FL  
Mar 10, 2020



I appreciate a company that does what they promise.  
Would highly recommend The Brothers Gutters.

REVIEW

Troy L.  
Green Cove Springs,  
FL  
Feb 03, 2020



They did a great job on gutters, and took down my  
Christmas while they were working on gutters.  
Fantastic crew, staff, and sales.

REVIEW

Paula W.  
Jacksonville Beach,  
FL  
Jan 13, 2020



Brothers that just do Gutters are incredibly reliable,  
professional and excellent in what they do.  
Communication was stellar; workmanship flawless. I  
recommend without hesitation.

REVIEW

Kaveh N.  
St. Augustine, FL  
Nov 26, 2019



Every part of the process of my fascia and gutter  
replacement could not have been smoother. Every  
person I interacted with on the whole team was very  
professional and courteous and did a great job. The  
team was receptive to my time and accommodated a  
few scheduling changes I needed to make do to other  
things without questioning anything. We could not be  
happier with the final outcome of this project or the  
team. A++

REVIEW

Robert E.  
Jacksonville Beach,  
FL  
May 17, 2019



Brothers that just do Gutters did a great job. I wanted  
the work done fairly quickly and they exceeded my  
expectations and the gutters look very nice.

REVIEW

Ted M.  
Ponte Vedra Beach,  
FL  
Apr 09, 2019



The Brothers that just do Gutters did a fine job on the  
work and had a very good price for the services  
provided. They kept me informed on the project and  
got everything completed on schedule.

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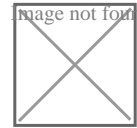
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**The Brothers that just do Gutters (Jacksonville)**

REVIEW

Anthony M.  
Jacksonville, FL  
Apr 09, 2019



The only problem that I had was getting the job scheduled. Other than that they were fantastic.

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