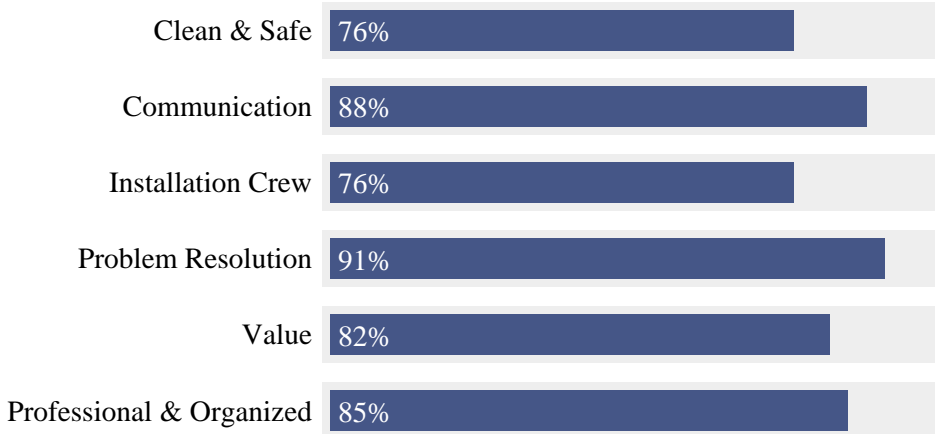


Repairs Unlimited - Arvada

Customer Feedback Summary

Of 333 customers surveyed, 78 responded



5310 Ward Rd Ste G-07
Arvada , CO 80002
(720) 898-0272

GUILDMEMBER SINCE 2017

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We have surveyed customers on behalf of Repairs Unlimited - Arvada in Denver, CO; Aurora, CO; Arvada, CO; Lakewood, CO; Littleton, CO; Golden, CO; Centennial, CO; Thornton, CO; Longmont, CO; Englewood, CO; and 39 other cities in Colorado and Missouri.

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Recent Reviews & Published Comments

REVIEW

LT L.

Niwot, CO

Oct 31, 2019



Repairs Unlimited was outstanding beyond terrific. There absolutely was no room for improvement.

COMMENT

Additional Comment

Sep 06, 2019

Nothing!

COMMENT

Additional Comment

Sep 06, 2019

I loved the way the way the problem area was screened off -- a plastic-sheeting door with a zipper. As we had water damage, large fans were brought in, and no question about sending our old, inexpensive basement rug off to the cleaners. The rug looked great before, but now it's clean!

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REVIEW

Elizabeth C.
Englewood, CO
Sep 06, 2019



Everyone was very professional, neat, clean, and on time. They didn't skimp on anything, cut corners, or not do anything that wasn't of the highest quality. We were very pleased and would recommend them for anything within their scope of business. Follow-up to make sure we were satisfied was very reassuring.

COMMENT

Additional Comment
Jul 10, 2019

None

COMMENT

Additional Comment
Jun 21, 2019

They did not fall short in any area. They did a great job.

COMMENT

Additional Comment
Jun 21, 2019

I am most satisfied with the craftsmanship.

COMMENT

Additional Comment
Dec 07, 2018

Overall, we were very satisfied.

COMMENT

Additional Comment
Dec 07, 2018

Tony Gonzales was very good about communicating with me.

COMMENT

Additional Comment
Nov 28, 2018

The quickness of taking care of and getting started on the repairs.

COMMENT

Additional Comment
Nov 28, 2018

If we can get the leak problem addressed, I'd be happy to recommend them.

COMMENT

Additional Comment
Nov 28, 2018

I still have a minor leak, evidently around a vent pipe, that is causing some water damage on our kitchen ceiling.

COMMENT

Additional Comment
Nov 15, 2018

Everyone that was a part of the team that serviced my residents.

Repairs Unlimited - Arvada



COMMENT

Additional Comment
Nov 15, 2018

All around exceptional job. When crisis hit you there's just a whole lot things your willing take and you all made it so very easy from start to finish. Now my nest egg is looking damm good. Thanks

COMMENT

Additional Comment
Nov 15, 2018

I am very satisfied with the work.

COMMENT

Additional Comment
May 21, 2018

I would recommend this service to anyone, and I believe they would do an excellent job in any area they step into. They are very professional, and their people came ready to work from the very beginning. In other words, they didn't just come here to survey and give an estimate, they were ready to come do the job that day. I very much appreciated that because it was a flooded basement, and it did cause a lot of problems. I am very satisfied with their work, the service and the program.

REVIEW

Ken F.
Aurora, CO
May 21, 2018



I was very satisfied with what they did, and with the speed at which they did it. It was surprising actually, and I was very pleased.

COMMENT

Additional Comment
May 21, 2018

I am very satisfied with what happened, and with the speed at which it was done.

COMMENT

Additional Comment
May 21, 2018

I can't think of one area where anyone fell short. It was all great.

COMMENT

Additional Comment
May 21, 2018

I was most satisfied in terms of the finished product. When they got done, it was better than it was before.

COMMENT

Additional Comment
Apr 02, 2018

Ernie was great to work with. He was always quick to responded when contacted about concerns.

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Repairs Unlimited - Arvada



COMMENT
Additional Comment
Apr 02, 2018

Brad Lofland: He is accomplished and represent you folks in the best light one could hope for.

COMMENT
Additional Comment
Apr 02, 2018

Repairs Unlimited provided a very thoughtful, and certainly motivated contact man for me and a well qualified roofer foreman for follow up issues. Both in overload, they worked hard for a good results. The follow up sheet metal crew was well qualified. Stain and window work went well.

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REVIEW
Ronald S.
Lakewood, CO
Apr 02, 2018
★★★★★

There was a huge amount of hail damage in the area at the time of repair. Material and workmanship issues were certainly taken care of as practicable. The cost of labor has become unreal and material shortages and quality of some material sub-par. I would give Repairs Unlimited an opportunity to bid on any of my future repair or other home needs.

Comment from Repairs Unlimited - Arvada
Thank you for your positive review and very thoughtful insights for improvement. We appreciate your wisdom and experience!

REVIEW
Jessica P.
Edgewater, CO
Feb 26, 2018
★★★★★

I was generally unhappy with the experience. The work got done, but the Estimator was mildly sexist and the contractors that they used were not terribly professional. I'll never use them again nor would I recommend them to anyone.

COMMENT
Additional Comment
Feb 14, 2018

Tony Gonzales, the Project Manager, was very responsive, professional, and helpful.

COMMENT
Additional Comment
Feb 11, 2018

Brad Lofland is an excellent representative of Repairs Unlimited. He has ensured I will be a loyal customer of Repairs Unlimited for years to come.

CUSTOMER FEEDBACK REPORT *for*

Repairs Unlimited - Arvada



REVIEW

Daniel P.
Arvada, CO
Feb 11, 2018



Brad Lofland is the Operations Manager for Repairs Unlimited and is an excellent representative of the company. Brad ensured my repairs were taken care of to my sanctification and made a very stressful experience as stress free as possible. I highly recommend Repairs Unlimited!.

Comment from Repairs Unlimited - Arvada

Thank you for your positive review! We appreciate our customers!

COMMENT

Additional Comment
Feb 10, 2018

Speed and neatnes of the project.

COMMENT

Additional Comment
Feb 06, 2018

I so appreciate the work that was done for me! Thank you so much!...

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