

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

## Customer Feedback Summary

Of 1,144 customers surveyed, 729 responded



## Recent Reviews & Published Comments

REVIEW

Rad W.  
Renton, WA  
May 18, 2019



It was a job well done by Patriot Roofing LLC

REVIEW

Dana B.  
Tacoma, WA  
May 06, 2019



They did great work. The roof was beautiful, and they explained everything thoroughly. I really appreciate them being so willing to answer my questions, and make suggestions in order for me to make a sound decision. They made sure that I got the maximum value for my roof.

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

REVIEW

Jeffrey S.  
Fox Island, WA  
May 06, 2019



Patriot Roofing provided outstanding service and craftsmanship. They were on time and they were great to work with. I will use them again for sure.

REVIEW

Ron W.  
Fox Island, WA  
May 04, 2019



no checks and balances

REVIEW

Aaron P.  
Gig Harbor, WA  
Apr 17, 2019



They were very professional, the work was done on time. We had a great experience.

REVIEW

Chris F.  
Union, WA  
Apr 08, 2019



I highly recommend Patriot Roofing. They were very professional and I would use them again.

REVIEW

Helen R.  
Gig Harbor, WA  
Apr 05, 2019



Patriot has come to our rescue several times in the past when we have had problems or leaks. We appreciate their prompt, professional attention to our roofing needs.

REVIEW

Bob L.  
Orting, WA  
Mar 12, 2019



Patriot Roofing provided a detailed notebook with photos of house, areas of possible concerns, and material used. Very professional company.

REVIEW

John G.  
Tacoma, WA  
Mar 05, 2019



From start to finish, from the office administration to the estimators to the roofing crew, the gutter crew, the foremen and the crews themselves, everybody was amazing! I was very impressed with everybody's professionalism and hard work at Patriot Roofing LLC.

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

REVIEW

Roxanne E.  
Bremerton, WA  
Feb 18, 2019



Patriot Roofing, LLC was very good! I was really nervous about having Scott coming in the home so he worked outside until I got comfortable and then they came in and were very respectful. I really appreciated that!

REVIEW

Olysses L.  
Gig Harbor, WA  
Feb 11, 2019



Patriot Roofing did an outstanding job on our roof and siding. Their crew was great to work with, very professional and respectable. Kept us informed daily on the progress of the job and provided details. Great Job Done !!!

REVIEW

Eammonn C.  
Gig Harbor, WA  
Feb 10, 2019



I had a low-slope torch down roof installed by a different company a couple of years ago, but there was a small leak that they were unable to fix. Last winter there was some exceptionally heavy rain and the small leak turned into a torrent. I came to the conclusion that I would need a new roof, so...

REVIEW

Shawn & Ellen G.  
Renton, WA  
Jan 22, 2019



During the course of the project, we had about 5 contractors in the house including Patriot Roofing. They stood ahead of the rest due to their professionalism, commitment, and knowledge.

REVIEW

Deborah G.  
Port Orchard, WA  
Jan 09, 2019



Patriot roofing installed a roof on my other home. I was so pleased with those results that of course I scheduled the work on this home with Patriot roofing! Heavy rain, strong winds don't concern me any more as I am safe underneath my expertly installed roof for the next 50 years!

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

REVIEW

Kathy L.  
Silverdale, WA  
Jan 08, 2019



Patriot Roofing LLC is a great company! They went out of their way to help me, make me happy and satisfy me. I can't say enough good stuff about them. I've already referred them to two other people. If you want quality and the work done right, call Patriot! You hear all of these horror stories about...

REVIEW

Lori C.  
Bremerton, WA  
Jan 07, 2019



My husband and I are both very pleased. They did quality work in the fastest time I could even imagine. It was a total tear down and rebuilt in three days.

REVIEW

Derrill F.  
Auburn, WA  
Jan 07, 2019



I would use them again.

REVIEW

Corinne M.  
Gig Harbor, WA  
Jan 06, 2019



I am very happy with the professionalism & workmanship shown. When I was told they would come at a certain time that was exactly what it was. I was treated with complete courtesy at all times. The people I came in contact with, including the people on the phone, were very helpful. I would highly...

COMMENT

Additional Comment  
Jan 05, 2019

really all the guys!

COMMENT

Additional Comment  
Jan 05, 2019

they cleaned up everyday. they explained everything to us. they worked hard and long hours. the finished product looks great!

REVIEW

Betty B.  
Tacoma, WA  
Jan 05, 2019



Patriot Roofing was wonderful! everyone who came to our house was nice, courteous and very easy to work with. they explained everything and did what they said they would. thank you for our beautiful new roof!

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.

COMMENT  
Additional Comment  
Dec 13, 2018  
willingness to discuss project, available for appts within 48 hours

REVIEW  
Cindy D.  
Steilacoom, WA  
Dec 13, 2018  
★★★★★  
excellent experience

COMMENT  
Additional Comment  
Dec 10, 2018  
I think everybody did a really good job. I'm really happy with Patrick and Charlie. Also, the inspector who came after the job was done gave me a business card, was going over the quality inspection, and I really appreciate that they did that.

COMMENT  
Additional Comment  
Dec 10, 2018  
I was satisfied with Patrick; when he first came to assess my house and took a bunch of pictures, I was able to have a computer read out of the specifics for my house in order to solve an underlying mold problem. Then I felt like, out of the people who worked on the house, Charlie was the main lead...

REVIEW  
Alexandrea C.  
Puyallup, WA  
Dec 10, 2018  
★★★★★  
I just felt that they were very professional, and they did the job right. I'm satisfied with the work they did.

COMMENT  
Additional Comment  
Dec 07, 2018  
Patriot Roofing was terrific. They were absolutely great! I told the owner of the company I would be a spokesperson for them if they wanted me too.

COMMENT  
Additional Comment  
Dec 06, 2018  
I would like to recognize Levi Care and Miguel the foreman of the crew, and Edwardo the inspector, for their exceptional service.

CUSTOMER FEEDBACK REPORT *for*  
**Patriot Roofing LLC**



COMMENT  
Additional Comment  
Dec 06, 2018

I was most satisfied with the professional and the workers. Levi was fabulous and very thorough. He was very patient and answered our questions. That was one of the best parts.

COMMENT  
Additional Comment  
Dec 06, 2018

They were very organized and professional. They had to come back a couple of times to redo a few things but they got it right. Everything is good.

1623 Stone Dr NW  
Gig Harbor , WA 98335  
(253) 257-1973  
patriotroofing.biz

**GUILDMEMBER SINCE 2014**

As a GuildQuality Guildmember, Patriot Roofing LLC relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Patriot Roofing LLC in Gig Harbor, WA; Tacoma, WA; Bremerton, WA; Port Orchard, WA; Silverdale, WA; Puyallup, WA; Poulsbo, WA; Kent, WA; Federal Way, WA; Auburn, WA; and 53 other cities in Washington.

In this report, Patriot Roofing LLC has published a summary of the customer feedback they've received since they joined GuildQuality in March 2014. In that time, 729 out of 1,144 customers (64%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2019.