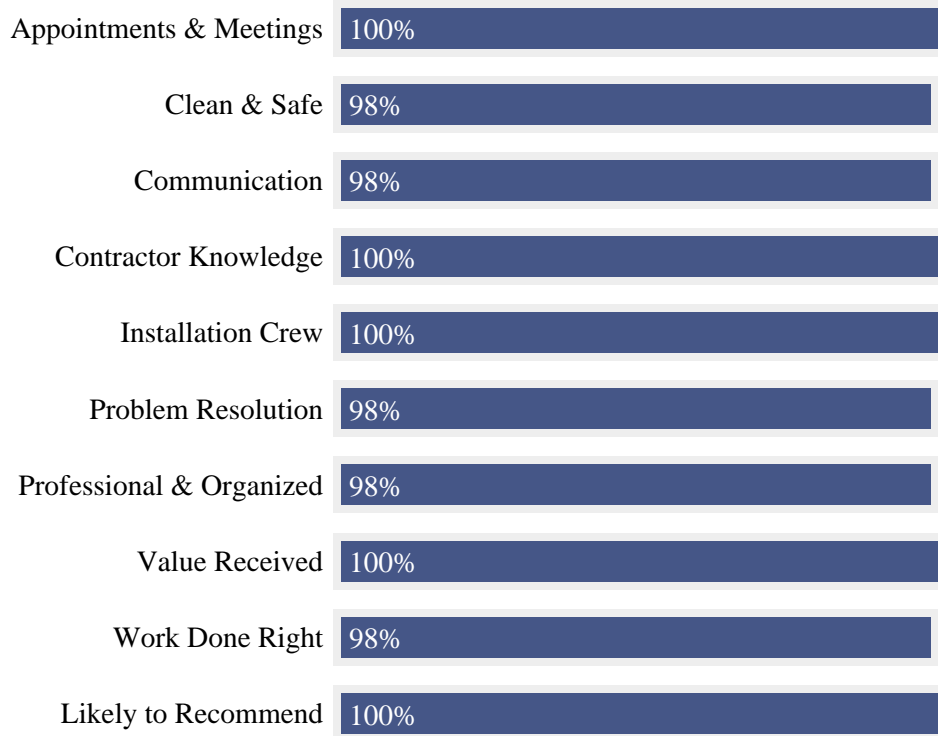


Neely Roofing

Customer Feedback Summary

Of 65 customers surveyed, 59 responded



240 Hilltop Drive
Burnet, TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

Recent Reviews & Published Comments

REVIEW

Mrs R.
Burnet, TX
Oct 05, 2019



Very professional work!

REVIEW

Mary H.
Kingsland, TX
Oct 03, 2019



I was impressed with the overall attention I received by all staff members. I would definitely recommend Neely Roofing in the future.

Neely Roofing



REVIEW

FA T.
Copperas Cove, TX
Oct 02, 2019



very professional.

REVIEW

Andy V.
Kingsland, TX
Jun 18, 2019



Neely Roofing has completed a few different jobs for us and we've always had a great experience with them. One of those jobs was just after the historic flooding in Kingsland, we had a major roof leak at our office that needed repair. Neely's crew showed up the same day we called them and got us out of that pickle. Because of our great experience with them, we recommend Neely to all our our real estate clients and we've had positive feedback from those referrals. Neely shows up when they say they are going to and complete jobs in a timely manner. Highly recommend!

REVIEW

Cassy H.
Burnet, TX
Jun 14, 2019



Neely Roofing was prompt and knowledgeable, the guys that came out fully put me at ease with my decision. I would highly recommend them! My roof looks great!!

REVIEW

Mike B.
Burnet, TX
Mar 19, 2019



I would highly recommend them to my friends.

REVIEW

Joy S.
Burnet, TX
Mar 17, 2019



Very professional, great to work with, did a great repair to my roof.

240 Hilltop Drive
Burnet , TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

CUSTOMER FEEDBACK REPORT *for*

Neely Roofing



REVIEW

Cecil S.
Burnet, TX
Mar 14, 2019



Neely Roofing was very professional and knew exactly what they are doing.

REVIEW

Landon V.
Fredricksburg, TX
Mar 14, 2019



Neely Roofing is exceptional.

REVIEW

Julia P.
Burnet, TX
Jan 11, 2019



As a local Realtor it is very important to have trades that are efficient, professional and at the right price. Rick and his company all of of that and more. I have know him many years and NEVER had any issue with his work and never a complaint from any client. He does the job right, the first time. Wish he could do plumbing, landscaping, heat and air and everything else I need to have done. Great guy.

REVIEW

Lee H.
Lampasas, TX
Dec 18, 2018



Neely roofing always go above and beyond on every job they do for me. I would highly recommend them for any roofing needs you have.

REVIEW

Lourell S.
Tyler, TX
Dec 15, 2018



Rick Neely was very professional, responded in a timely manner and was able to negotiate a favorable settlement with my insurance company for our lake property even though we lived 5 hours away and had only one face to face meeting. I highly recommend Rick and his company for any roofing needs.

REVIEW

Mark W.
Georgetown, TX
Dec 14, 2018



Neely Roofing has installed new roofs on two of my homes. Both jobs met my highest expectations.

240 Hilltop Drive
Burnet , TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

CUSTOMER FEEDBACK REPORT *for*

Neely Roofing



240 Hilltop Drive
Burnet, TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

REVIEW

Jamie W.
Burnet, TX
Dec 14, 2018



They showed up as soon as the roads were opened from the high water and had my leak covered to prevent further damage before any of the other companies had even called me back. They gave me my options, ordered the materials and started immediately. They were quick and professional and communicated with me at every step. I was extremely happy with the work done and the customer service provided

REVIEW

David B.
Lampasas, TX
Dec 14, 2018



very well pleased with entire experience. Came out day after I called and gave me an estimate. We agreed on price and material was delivered next day and installation was done next day.

REVIEW

Cathy B.
Bertram, TX
Dec 14, 2018



Neely Roofing did an amazing job on our new roof! From color selection to final inspection, they made the whole process easy, and gave us confidence in our choice. I highly recommend Neely Roofing for any job you might have.

REVIEW

Jeanne D.
Burnet, TX
Dec 14, 2018



Rick's crew made sure the leak in my roof was taken care of and I had no more worries, when it rained.

COMMENT

Additional Comment
Dec 14, 2018

Rick was great and he got it right!

COMMENT

Additional Comment
Dec 14, 2018

Rick Neely and Paul Neely

COMMENT

Additional Comment
Dec 14, 2018

Communication and quality....2 big benefits when you are constructing new homes....or repairing older homes.

CUSTOMER FEEDBACK REPORT *for*

Neely Roofing



REVIEW

Noel L.
Burnet, TX
Dec 14, 2018



Neely Roofing has been very professional and helpful to me on several occasions. The one thing that stands out in all cases is the open communication between Neely Roofing and myself....which is a huge benefit. The workmanship and quality is always excellent.

COMMENT

Additional Comment
Dec 13, 2018

On time and very professional. Had one issue and it was corrected without question.

COMMENT

Additional Comment
Dec 13, 2018

They gave me a quote and then did the job which was more difficult than expected but true to their quote did not try to ask for an adjustment. Very honest people with integrity.

REVIEW

Tony H.
Tow, TX
Dec 13, 2018



I can truthfully say these are top notch people and completely reliable.

COMMENT

Additional Comment
Dec 13, 2018

Happy Holidays to everyone at Neely Roofing and thank you for your help.

COMMENT

Additional Comment
Dec 13, 2018

Rick is a first-class guy.

REVIEW

Herman M.
Tucson, AZ
Dec 13, 2018



Rick and the crew replaced the roof on our house in Delaware Springs (Burnet), Texas. The job was very professionally done and looks great. I would strongly recommend anyone in the market for a new roof, or roof repair, to contact Neely Roofing.

REVIEW

Joey P.
Marble Falls, TX
Dec 13, 2018



Neely Roofing did exactly what they said they were going to and then some. A+ company to work with.

240 Hilltop Drive
Burnet, TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.

CUSTOMER FEEDBACK REPORT *for*

Neely Roofing



COMMENT

Additional Comment
Dec 13, 2018

Equal satisfaction in all areas

COMMENT

Additional Comment
Dec 13, 2018

As a single woman, it was good to be able to deal with an honest and ethical professional whose primary concern was to take care of the customer and provide a high-quality finished product!!!

240 Hilltop Drive
Burnet, TX 78611
(512) 756-7663
www.neelyroofing.com

GUILDMEMBER SINCE 2019

As a GuildQuality Guildmember, Neely Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Neely Roofing in Burnet, TX; Bertram, TX; Kingsland, TX; Lampasas, TX; Marble Falls, TX; Tow, TX; Round Rock, TX; College Station, TX; Lometa, TX; Cottonwood, TX; and 12 other cities in Texas and Arizona.

In this report, Neely Roofing has published a summary of the customer feedback they've received since they joined GuildQuality in February 2019. In that time, 59 out of 65 customers (91%) responded to a GuildQuality satisfaction survey, with the most recent response in October 2019.