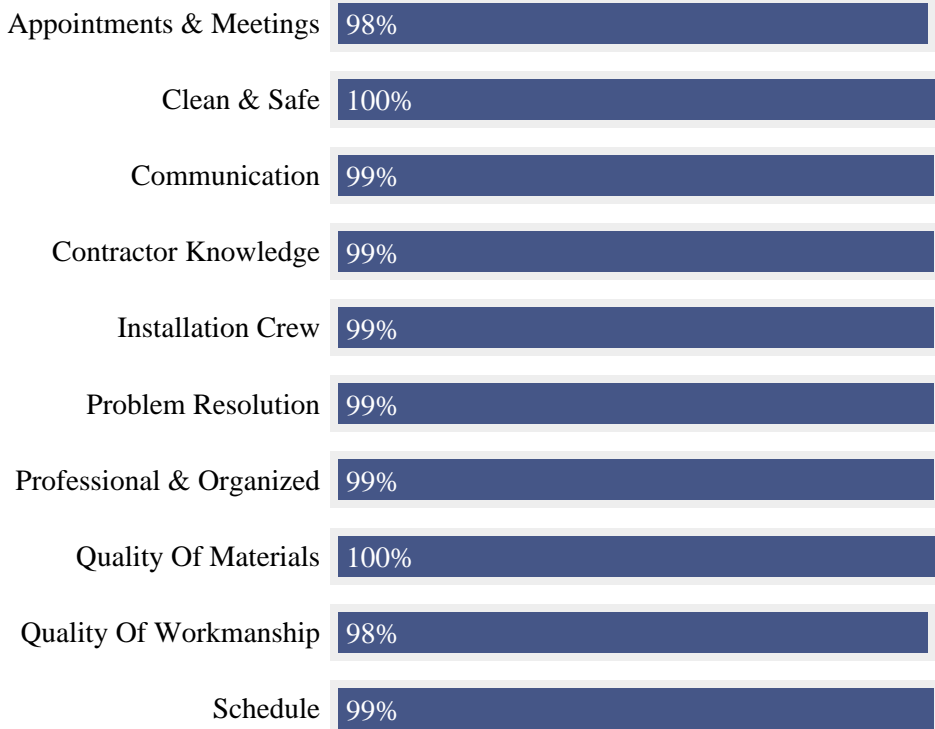


ContractingPRO

Customer Feedback Summary

Of 284 customers surveyed, 169 responded



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(901) 290-7686
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Recent Reviews & Published Comments

REVIEW

Jim N.
Memphis, TN
Jun 27, 2019



Out of all the contractors I have ever worked with, I have never worked with one who took care of me and did a better job. Jeremy Atkinson is incredible.

REVIEW

Tonya T.
Memphis, TN
Jun 25, 2019



Lowell was great and he looked out for us on everything that we need

ContractingPRO

REVIEW

Jason D.
Collierville, TN
Jun 21, 2019



The staff at ContractingPRO kept me informed in all aspects of the replacement of my roof. They worked with the insurance company to have all paperwork completed and have anything that could be covered by insurance covered. The crew did quality work and after leaving, cleaned the job site to where I couldn't tell they had been there. I would highly recommend ContractingPRO to anyone needing work done at their house.

REVIEW

Sarah N.
Memphis, TN
May 12, 2019



Contracting Pro went above and beyond, offering service that was timely, professional and friendly. They kept us well informed throughout the entire process. They even came by and installed a tarp to ensure my roof was covered when they could not come in the rain to instal the roof. They completed the roof in one day and it looks fabulous and I feel sure that I have received the best roof I could have possibly gotten. I would recommend CP to anyone looking for quality and excellence.

REVIEW

Sue T.
Collierville, TN
Apr 23, 2019



We were pleased with Contracting Pro - their communication was excellent and they did what they said they would do when they said they would do it. I have already recommended them to others.



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REVIEW

Daniel D.
Cordova, TN
Apr 11, 2019



The project manager was courteous, professional, and prompt. He answered all my questions with direct and concise answers and provided helpful feedback while evaluating the job. The work was completed on schedule with no interruption to our daily activities and everyone we encountered was helpful, friendly and professional. We were extremely pleased with the quality of the work and believe we received great value for the price paid.

REVIEW

Betsy M.
Memphis, TN
Mar 07, 2019



Lowell Hinte and Stephen Lytle were wonderful to work with on my roofing project! They answered my countless questions and had great follow through! They have a beautiful selection of roofing shingles! I highly recommend ContractingPro!

Comment from ContractingPRO

Thank you Betsy, I am so glad you are happy with your new ROOF! I will pass the kind words on to Lowell and Stephen. Please stay in touch and if you need anything in the future, please give us a call. Have a blessed day. Candice

REVIEW

Noel W.
Memphis, TN
Feb 06, 2019



ContractingPRO showed up on time. They did the job quickly, and they cleaned up exceptionally well.

REVIEW

Ann R.
Memphis, TN
Oct 31, 2018



ContractingPRO did a fabulous job! They were quick and efficient! The finished product looks terrific!



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REVIEW

Zen P.
Bartlett, TN
Oct 24, 2018



They do nice work. They are very responsible and do good quality work.

REVIEW

Jack H.
Southaven, MS
Oct 23, 2018



Joe Pipkin is a very professional individual, He is very personable and he is very easy to get in touch with as far as contacting. The worker Bruce that came out to my house, he was very good. Everything was great!

REVIEW

Sandra W.
Oakland, TN
Sep 21, 2018



They did a great job and we are pleased.

REVIEW

Lee M.
Memphis, TN
Sep 20, 2018



This was my first experience with roof damage. Ray, the consultant, made me aware of every step needed in the process or replacing my roof . He took the time to explain everything in common language and I never felt rushed to make a decision.

REVIEW

Fairy W.
Germantown, TN
Sep 17, 2018



We have had a very good experience with Contracting Pro. Our representative, Joe Pipkin was very patient and flexible with our decision making process.



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REVIEW

Nathaniel C.
Memphis, TN
Sep 16, 2018



This is by far one of the most professional and efficient companies we have ever hired. The craftsmanship of their work is top notch. Lowell Hinte was amazing! Such a great guy! Not once did we ever feel pressured to make a decision. He presented us with what they could do (using a 3-D model btw lol) and left us with the options and choice. After we made our decision we felt absolutely confident that we had entrusted our project to the right company. The communication of the team is exceptional. The work ethic of the crew is relentless. Neighbors were coming by and amazed at how fast the project was moving along! Lol we could not be more happy with how the siding project turned out. Our house is now one of the most noticeable houses on the block! This is one company and contractor that we will be keeping in our arsenal for future home projects for years to come. Thanks ContractingPro for helping us make our dreams come true!

REVIEW

Chip S.
Cordova, TN
Sep 03, 2018



Great company. Did an excellent job at a very competitive price.



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REVIEW

Kevin Q.
Bartlett, TN
Aug 30, 2018



Contracting Pro really stands apart in the local roof and siding business. I found Nash, Johnny and Joe to be very knowledgeable and helpful. Our project went much smoother than anticipated. They worked with our schedule and came back several times to adjust the roofing/siding after the other contractors did their installations (vent pipes, electrical, etc). I would highly recommend them for anything small or large. I've been recommending them to people for years without receiving any negative comments.

REVIEW

John A.
Bartlett, TN
Aug 30, 2018



Excellent Company! Jacob was excellent!

REVIEW

Gayle W.
Collierville, TN
Aug 07, 2018



Very pleased with workmanship and reliability. I would recommend Contracting PRO.



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ContractingPRO

REVIEW

William F.
Germantown, TN
Jul 25, 2018



I contacted several companies for this job. Other estimates were lower. I chose your estimate because I was impressed with your material and presentation. The time estimate for my complicated roof was better than my neighbors simple roof style that took much longer. I paid more expecting them to start on time, the quality material, workmanship and an outstanding clean-up. There were delays to start and then the metal surrounding the windows. These were minor & solved with very little issues. My main concern for this job was the cleanup issue. The first time I mowed resulted in an old shingle nail from an old shingle that was removed from the old roof getting stuck in my shoe and foot. This resulted in my spending days in the hospital and weeks with an IV in my arm to solve an infection in my foot.

REVIEW

Brad F.
Memphis, TN
Jul 18, 2018



Excellent work and great communication as the project moved along. Very happy and plan on using them in the future.

REVIEW

Sam C.
Germantown, TN
Jul 14, 2018



Quality windows and workmanship. Very pleased with final product. Only issue was windows were darker than expected due to UV PROTECTION properties.

REVIEW

Paul B.
Millington, TN
Jun 27, 2018



Dean did a fantastic job.



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REVIEW

Alice C.
Memphis, TN
Jun 08, 2018



I was very satisfied.

REVIEW

Eric W.
Cordova, TN
May 30, 2018



Had a very pleasant experience! They took care off and explained the insurance process. They gave me recommendations as far as who I should speak to regarding my previous experience with them so I could legitimize that process. They were very professional!

REVIEW

Amy B.
Cordova, TN
May 17, 2018



Material quality was excellent. Sales and business office staff were super!

REVIEW

Ray D.
Cordova, TN
Apr 17, 2018



Work was done in a timely and quality manner.

REVIEW

Matt N.
Memphis, TN
Apr 17, 2018



The materials and workmanship were great. They managed to tear off the entire old roof which was 2 layers of old shingles on part of the house and install the new roofing system, ridge vents, and paint/seal all roof vents and chimneys in 1 day. They worked well into the evening to get it knocked out on the schedule they set. I highly recommend them!

REVIEW

Aaron P.
Memphis, TN
Apr 10, 2018



After an unethical contractor vandalized my roof, it was an amazing experience to work with Jeremy and Tripp. Contracting Pro replaced my entire roof in a day and the job site was left better than when they arrived. I would highly recommend and would use them again.



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CUSTOMER FEEDBACK REPORT *for*
ContractingPRO

REVIEW

Dawn L.
Memphis, TN
Apr 02, 2018



I am completely satisfied, it was excellent work.



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