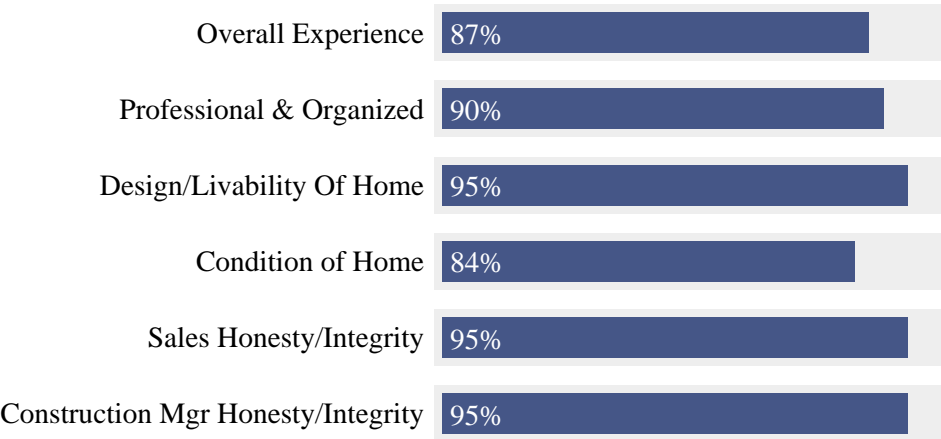




CUSTOMER FEEDBACK REPORT *for*  
**Ashton Woods Homes**  
**(Phoenix)**

**Customer Feedback Summary**

*Of 7,401 customers surveyed, 4,544 responded*



6991 E Camelback Rd,  
Suite A-200  
Scottsdale , AZ 85251  
(480) 515-9955  
www.ashtonwoods.com

**GUILDMEMBER SINCE 2011**

As a GuildQuality Guildmember, Ashton Woods Homes (Phoenix) relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Ashton Woods Homes (Phoenix) in Gilbert, AZ; Mesa, AZ; Chandler, AZ; Surprise, AZ; Phoenix, AZ; Peoria, AZ; Buckeye, AZ; Queen Creek, AZ; Goodyear, AZ; San Tan Valley, AZ; and 2 other cities in Arizona.

In this report, Ashton Woods Homes (Phoenix) has published a summary of the customer feedback they've received since they joined GuildQuality in December 2011. In that time, 4,544 out of 7,401 customers (61%) responded to a GuildQuality satisfaction survey, with the most recent response in May 2021.

**Recent Reviews & Published Comments**

COMMENT  
Additional Comment  
Feb 16, 2013

Elizabeth at the point of sale was awesome and we feel lucky to have met here when we bought, we got the home and the lot we love! Andy was great along the entire build process and even afterwards if I had questions or concens, he was always there for me.

COMMENT  
Additional Comment  
Feb 16, 2013

My wife and I really love both the community and the home itself. The floorplan is great and really serves our needs well and we were able to put in the options and touches that really made it unique to us and our lifestyle. Very happy here.

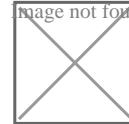
COMMENT  
Additional Comment  
Feb 13, 2013

The quality of the workmanship, the house is built very well. I never really had any warranty issues, just some wear and tear. The warranty process was very quick.

COMMENT  
Additional Comment  
Feb 13, 2013

The ability to change the kitchen and use the appliances that we wanted, and to be able to add power, remove walls and create a better design.

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CUSTOMER FEEDBACK REPORT *for*  
**Ashton Woods Homes**  
**(Phoenix)**

COMMENT

Additional Comment  
Feb 12, 2013

The customer service and warranty program were very satisfying.

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