

CUSTOMER FEEDBACK REPORT *for*
Priority Construction Services

Customer Feedback Summary

Of 82 customers surveyed, 46 responded



306 Elton Hills Dr NW
Rochester , MN 55906
(507) 289-3275

GUILDMEMBER SINCE 2018

As a GuildQuality Guildmember, Priority Construction Services relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Priority Construction Services in Rochester, MN; Blue Earth, MN; Kasson, MN; Plainview, MN; Eyota, MN; Manly, IA; Winona, MN; Goldfield, IA; Zumbro Falls, MN; Stewartville, MN; and 16 other cities in Minnesota and Iowa.

In this report, Priority Construction Services has published a summary of the customer feedback they've received since they joined GuildQuality in December 2018. In that time, 46 out of 82 customers (56%) responded to a GuildQuality satisfaction survey, with the most recent response in January 2020.

Recent Reviews & Published Comments

REVIEW

Kevin B.
Kasson, MN
Dec 10, 2019



Ryan was excellent to work with, whenever I had questions he got back to me right away.

REVIEW

John L.
Plainview, MN
Sep 18, 2019



Was very professional and finished the job ahead of schedule with a fantastic outcome.

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REVIEW

Mike N.
Hayfield, MN
Jan 04, 2019
★★★★★

Priority has their stuff together. Excellent service, organization ,staff is very knowledgeable and very timely. I would highly recommend them for their services. Awesome Job!!!!!!!

REVIEW

Ron T.
Rochester, MN
Dec 11, 2018
★★★★★

They did an excellent job, and I would highly recommend them!

REVIEW

Todd A.
Rochester, MN
Dec 11, 2018
★★★★★

Great product!

REVIEW

Kathy G.
Blue Earth, MN
Dec 11, 2018
★★★★★

They are very knowledgeable, very good, very proficient, and did the work. Everything they've done so far has been very good!

REVIEW

Rich M.
Manly, IA
Dec 11, 2018
★★★★★

They are probably one of the most courteous and knowledgeable people I have worked with. They kept their job site meticulously clean and they were really good people.

REVIEW

Charlotte O.
Elgin, MN
Dec 07, 2018
★★★★★

Everything was accomplished and we are happy with what they did.

REVIEW

Zelda G.
Manly, IA
Dec 07, 2018
★★★★★

I find the company very valuable to the customer.



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REVIEW

Jody B.
Webster City, IA
Dec 07, 2018



We are very satisfied with Priority Claims Service.
They did a wonderful job.

REVIEW

Roger H.
Chatfield, MN
Dec 06, 2017



Did a great job and it looks great! Josh helped with the whole process and went out of his way to make sure it was done right.n/a

REVIEW

Mark B.
Rochester, MN
Nov 14, 2017



They did what they said they were going to do. I was very satisfied.

REVIEW

Rick P.
Owatonna, MN
Jul 26, 2017



Fantastic Service and Quality work to boot. Josh handled all of our insurance adjuster/claim stuff quickly and professionally and got the work done before our daughters grad party!!

REVIEW

Paul L.
Rochester, MN
Oct 25, 2016



Excellent, high quality and fast work!

COMMENT

Additional Comment
Oct 08, 2016

There was a guy I would like to recognize but he left the company.

COMMENT

Additional Comment
Oct 08, 2016

They didn't fall short of my expectations.

COMMENT

Additional Comment
Oct 08, 2016

Overall, I was satisfied with the fact that they took care of everything. I didn't have to do any paperwork and they did the job.

COMMENT

Additional Comment
Oct 08, 2016

I've already mentioned them to a couple people, but I don't know if they'll follow through or not.



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- COMMENT
Additional Comment
Jul 28, 2016
I would like to recognize Riley.
- COMMENT
Additional Comment
Jul 28, 2016
They did not fall short.
- COMMENT
Additional Comment
Jul 28, 2016
I was satisfied with their ability to work on warranty and get it authorized.
- COMMENT
Additional Comment
Jun 29, 2016
They actually finished early.
- COMMENT
Additional Comment
Jun 29, 2016
I would like to recognize Josh. He did a phenomenal job.
- COMMENT
Additional Comment
Jun 29, 2016
I do not feel they fell short of my expectations at all.
- COMMENT
Additional Comment
Jun 29, 2016
I was most satisfied with how quickly they finished the job as well as the quality of the work.
- COMMENT
Additional Comment
May 24, 2016
They did a great job and I am very satisfied.
- COMMENT
Additional Comment
May 24, 2016
We didn't have any problems.
- COMMENT
Additional Comment
May 24, 2016
I would like to recognize Josh for the exceptional service.
- COMMENT
Additional Comment
May 24, 2016
I was satisfied that they were on time and did it when they said they were going to.
- COMMENT
Additional Comment
Apr 26, 2016
I would like to recognize Riley he did a great job.