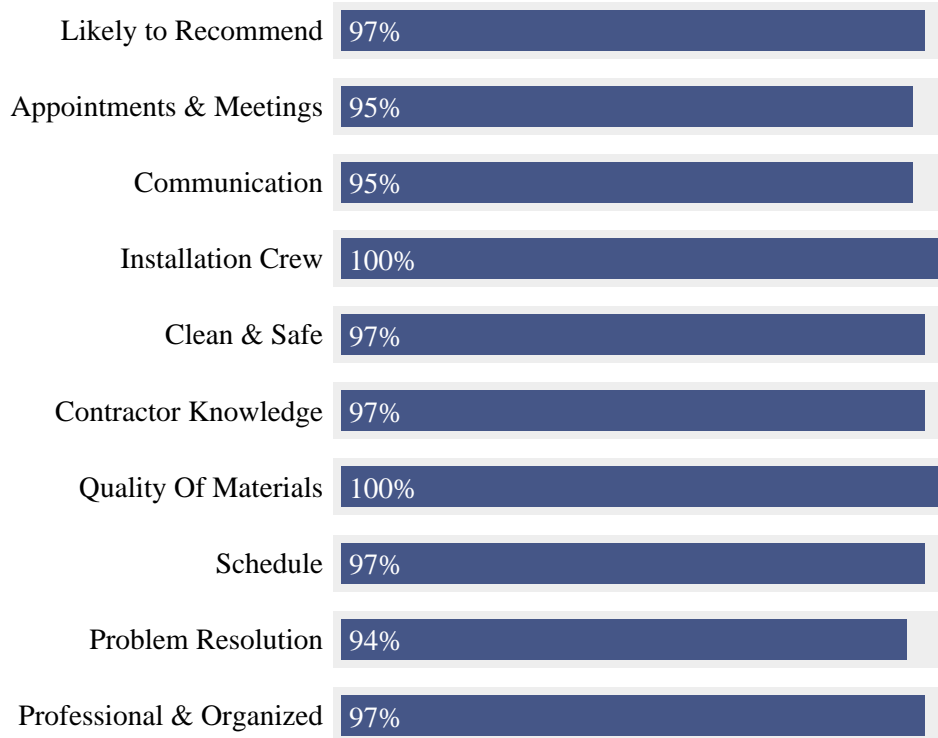


CUSTOMER FEEDBACK REPORT *for*
Joe Ochoa Roofing

Customer Feedback Summary

Of 81 customers surveyed, 40 responded



Recent Reviews & Published Comments

REVIEW

Jackson I.
Missouri City, TX
Sep 07, 2018



They did an excellent job and I really like the way that they got the yard clean after they did the work. It was extremely clean. You would not even know that they did roofing here.

REVIEW

Marc L.
Missouri City, TX
Jun 20, 2018



I expected professionalism and I received it. They take care of any issues immediately.



12939 Folkcrest Way
Stafford, TX 77477
(281) 933-5032
ochoarooftexas.com

GUILDMEMBER SINCE 2016

As a GuildQuality Guildmember, Joe Ochoa Roofing relies on our customer surveying to help them deliver an exceptional customer experience.

We have surveyed customers on behalf of Joe Ochoa Roofing in Missouri City, TX; Houston, TX; Sugarland, TX; Sugar Land, TX; Jamaica Beach, TX; Stafford, TX; Spring, TX; Galveston, TX; Humble, TX; Meadows Place, TX; and 2 other cities in Texas.

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Joe Ochoa Roofing

REVIEW

Jennifer W.
SugarLand, TX
May 23, 2018



Shane was great to work with.

REVIEW

Linda B.
Houston, TX
May 23, 2018



I felt they were very professional in every step of the process.

REVIEW

Courtney H.
SugarLand, TX
May 15, 2018



I highly recommend them.

REVIEW

Edward I.
Missouri City, TX
May 11, 2018



On time, efficient and personable.

REVIEW

Deborah G.
Missouri City, TX
May 11, 2018



I was very pleased with them. They gave me a very professional bid and they did great work.

REVIEW

Michael B.
Sugarland, TX
May 11, 2018



The salesman showed up at the point of time that he said and went through the reviews and the pros/cons of different types of services. Overall they are very professional. We really were impressed with the clean up crew and the job that they performed!

REVIEW

Christina R.
SugarLand, TX
May 11, 2018



I have used them 4 times and I have been satisfied with them every time.



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Joe Ochoa Roofing

REVIEW

Robert W.
Sugar Land, TX
Oct 07, 2016



They did a fairly good job.

REVIEW

Bobby M.
Missouri City, TX
Sep 27, 2016



Joe is a life long roofer who gives you great quality and service.

REVIEW

Terry S.
Sugar Land, TX
Aug 31, 2016



I was very pleased with them and this is my third time using them!

REVIEW

Jerry K.
Missouri City, TX
Jun 14, 2016



I've used Joe Ochoa before and they are always great to work with. They stick to the expected timeline, and they are very professional, neat, and orderly.

COMMENT

Additional Comment
Apr 25, 2016

There were no problems.

COMMENT

Additional Comment
Apr 25, 2016

I'd like to recognize Jose Ortiz.

COMMENT

Additional Comment
Apr 25, 2016

I was most satisfied with workmanship.

COMMENT

Additional Comment
Mar 15, 2016

I would like to recognize Joe Ochoa, Jr., for exceptional service.

COMMENT

Additional Comment
Mar 15, 2016

It would be hard to nail down one area because I was satisfied everything.



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Joe Ochoa Roofing

REVIEW

Cara T.
Sugar Land, TX
Mar 15, 2016



I would highly recommend Joe Ochoa Roofing.
Everything exceeded my expectations.

COMMENT

Additional Comment
Mar 15, 2016

Yovonnie

COMMENT

Additional Comment
Mar 15, 2016

Their salesperson was really good and the workers were really good and professional. They came out and got it done and did great job.

COMMENT

Additional Comment
Mar 15, 2016

Victor Benz.

COMMENT

Additional Comment
Mar 15, 2016

The quality of work and punctuality.

COMMENT

Additional Comment
Mar 08, 2016

I had an excellent experience!

COMMENT

Additional Comment
Feb 12, 2016

I didn't have any problems.

COMMENT

Additional Comment
Feb 12, 2016

The only person that I saw was the salesman, and when I got home the work was done.

COMMENT

Additional Comment
Feb 12, 2016

I was most satisfied in terms of the time it took to complete the work.

COMMENT

Additional Comment
Feb 08, 2016

I am most satisfied with the roof.

COMMENT

Additional Comment
Feb 01, 2016

Yovanni Moreno and the crew he sent out. There were about 7 of them. Maybe more. Excellent job and very pleased. Truly experienced roofers.



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CUSTOMER FEEDBACK REPORT *for*
Joe Ochoa Roofing

COMMENT

Additional Comment
Feb 01, 2016

I like the in-depth detail of what was to be expected and the overall consultation.



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