

CUSTOMER FEEDBACK REPORT *for*
Jenkins Restorations - Charlotte

1304 Industrial Drive
Matthews , NC 28105
(704) 847-7475

REVIEW

W.J.G.
CORNELIUS, NC
Jul 20, 2021



We could not have been more pleased with Jenkins! They handled every aspect of our restoration project professionally, and finished the work ahead of schedule. Thanks especially to Andrew our project manager and Vinny who supervised our flooring installation. The pack in/pack out crew were a joy to work with and always in good spirits. Same with the installation contractors, painters and cleaners. Jenkins has put together a team of really good people and it made everything much more enjoyable.

GUILDMEMBER SINCE 2015

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REVIEW

Karen H.
PINEVILLE, NC
Jul 17, 2021



Jenkins restoration did a fabulous with our repairs to flooring and painting. New staircase added. They went above and beyond our expectations! Highly recommend

REVIEW

Edwin M.
Charlotte, NC
Jul 01, 2021



We've worked with Jenkins two times. We've had a good experience, and we've had a less than good experience in our two times.

REVIEW

Susan H.
Rockingham, NC
Jul 01, 2021



They treated us very well, they did very fast work, and they cleaned up. Andrew was very thoughtful and kept in touch with me. We had a very good experience all the way around.

REVIEW

Alexander B.
HUNTERSVILLE, NC
Jun 30, 2021



Jenkins was fantastic! They treated customers with first class. It was an outstanding experience. They treated me and my family to the best of their ability during a very stressful time in our life. They were very comforting, caring, and kind. They made sure we were taken care of physically in our home, and emotionally. They worked well with our insurance. It was a 5 star process.

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John I.
FORT MILL, SC
Jun 22, 2021
★★★★★

Super quick, super friendly, wonderful job.

REVIEW

Jeanne S.
Mooresville, NC
Jun 11, 2021
★★★★★

They were absolutely wonderful people. They went above and beyond, and we absolutely loved them.

REVIEW

Maegan H.
SHELBY, NC
Jun 08, 2021
★★★★★

Jenkins replaced our roof a couple years ago and did an amazing job. Now we can say they did an amazing job with our flooded kitchen too.

REVIEW

Scott D.
Charlotte, NC
Jun 06, 2021
★★★★★

Jenkins Restorations was fantastic to work with... made a difficult situation almost seem easy! Highly recommend and would be our first call should we ever find ourselves in a similar situation.

REVIEW

Jillian K.
SHELBY, NC
May 26, 2021
★★★★★

The contractor was personable and always kept his word... however, the work crew was always late, made a mess, and did not finish the project anywhere near the proposed completion date.

REVIEW

Sherrod N.
Matthews, NC
May 18, 2021
★★★★★

Jenkins and my project manager, Daniel Edwards, did a beautiful job restoring my roof and screen porch. Daniel was wonderful to work with. I highly recommend this company.

REVIEW

Ebony F.
Mooresville, NC
Apr 28, 2021
★★★★★

Due to the finishing touches not being properly done, and the lack of followup on communication is why I would not recommend Jenkins Restorations. The finishing touches is what makes the kitchen.

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REVIEW

C.E.J.
LINCOLNTON, NC
Apr 26, 2021



All around great experience. The whole process was smooth from start to finish. Highly recommend this company.

REVIEW

Teresa C.
ROCK HILL, SC
Apr 21, 2021



It would of been nicer if my flooring would of been installed in the correct direction. The men that installed my flooring could only speak Spanish.

REVIEW

Jimmy O.
Charlotte, NC
Apr 06, 2021



Jonathan Walton was exceptional in meeting with me several times prior to the move as well as supplying materials to assist in packing. Maggie Able was in charge of coordinating the workers. She was exceptional, and on top of everything, extremely organized. Jordan Blyther was absolutely amazing with some of the large antique furniture I have that's delicate large old pieces, as well as Eric Hanson. I would just like to give them a 10-star rating for exceptional work. I have moved 8 different times because I grew up a corporate brat with Xerox and never experienced such an ease at moving as I did here!

REVIEW

Scott D.
Charlotte, NC
Apr 06, 2021



Jenkins Restoration, and project manager, Mike Donihee, helped to make a difficult situation much better than we could have ever expected. The Jenkins team was helpful, knowledgeable, professional and courteous from start to finish. Highly recommend!!

REVIEW

Everett L.
ROCK HILL, SC
Mar 25, 2021



They showed up on Christmas day when I really needed them.

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REVIEW

S.F.K.
ROCK HILL, SC
Mar 24, 2021



Everyone I spoke with from Jenkins Restoration was professional and did everything they said they would. I would definitely recommend them to anyone!

REVIEW

Beth H.
Indian Land, SC
Mar 12, 2021



Jenkins Restorations was a wonderful company to work with. They were respectful, on time, and I was happy until the end.

REVIEW

Brigitte P.
YORK, SC
Mar 12, 2021



Jenkins Restoration was very accommodating to our moving schedule. They worked well with the homeowners. Andrew was great to work with.

REVIEW

Cindy D.
Albemarle, NC
Mar 10, 2021



They were very timely and worked hard to get my project taken care of. They were very accomodating when we were making payments to them.

REVIEW

M.J.R.
GASTONIA, NC
Mar 02, 2021



It is not every day that a vehicle crashes into the side of a house. Every one went above and beyond to repair my house to better than original.

REVIEW

John C.
CHARLOTTE, NC
Feb 18, 2021



They did a great job from working with Jonathan Walton to everyone. They all did a great job! Through this bad experience, it ended with a good experience. They took very good care of us.

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Dustin C.
Gaffney, SC
Feb 10, 2021



They only took out a very small portion of the wet damage. Then they hooked up big blowers and something to grab the moisture and let it run for 3 days without checking it once. They then rushed in and grabbed their gear without checking to see if everything was dry. My insurance adjuster found so much stuff that was still soaked in water and by the time the builders came in to fix the damage, mold had started to grow. I have no idea how they are still in business! Do not use Jenkins Restoration!

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REVIEW

A.C.D.
STATESVILLE, NC
Feb 08, 2021



The people that were here were professional and very enjoyable to work with. Some of the problem was that they underestimated the job then they tried to cut corners at the very end which made for some of the work not being done professionally. I had to personally redo some of the work afterwards. I am 80 years and shouldn't have had to do that, but I did. I was unhappy with the end of the project work that was done.

REVIEW

Cynthia R.
Statesville, NC
Feb 06, 2021



Terrible company that needs to be removed from nationwide insurance go to for restoration services. They charged for things they didnt even do. They didnt remove the wet insulation, they just moved it to the side cause they didnt want to do the work. Even going to the manager didnt help after our discussion, he never returned my call.steer clear if you want a good job done.

REVIEW

Ray B.
CHARLOTTE, NC
Feb 03, 2021



They are a good company. They are very professional.

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Monique D.
Indian Trail, NC
Jan 20, 2021



When my roof was leaking water from the outside into my home I called Jenkins Restoration as soon as they were open and they immediately had someone contact me. Within less than 1 hour someone was out to my home setting up dyers to air out the leaking water and stopped the leaking from the inside before my insurance company got involved. I was overwhelmed with gratitude and thanksgiving! I DEFINITELY recommend Jenkins Restoration!!!

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REVIEW

Thomas N.
Statesville, NC
Jan 15, 2021



Great communications, timely, responsive and courteous service. Cody was terrific.

REVIEW

Leslie W.
Charlotte, NC
Jan 14, 2021



Jenkins provide top quality work in an efficient and economical manner. The entire team was very responsive and helpful.