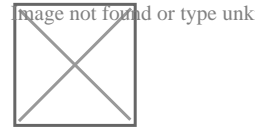
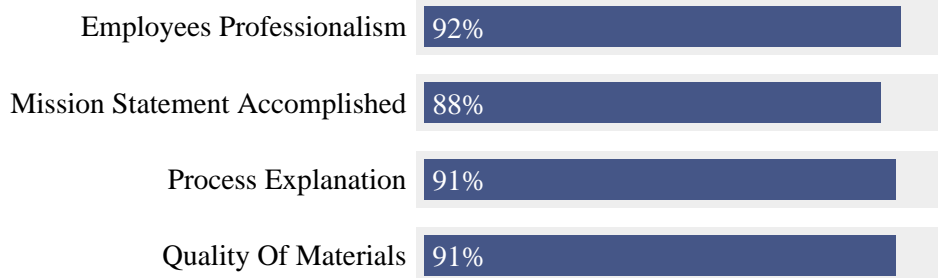


# CUSTOMER FEEDBACK REPORT *for* Jenkins Restorations - Atlanta



## Customer Feedback Summary

Of 2,436 customers surveyed, 927 responded



6325 Regency Parkway,  
Suite 850  
Norcross , GA 30071  
(770) 538-1335

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## Recent Reviews & Published Comments

### REVIEW

Jack G.  
Lawrenceville, GA  
May 11, 2021



Jenkins was thoroughly professional and transparent during the entire process. Highly recommend

### REVIEW

Natalia H.  
Woodstock, GA  
Apr 22, 2021



They were responsive and very easy to work with.

### REVIEW

Phillip N.  
Atlanta, GA  
Apr 21, 2021



If you need restoration work done, you can't go wrong with Jenkins. Jacob kept me informed each step of the way!!

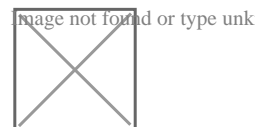
### REVIEW

Amanda K.  
Alpharetta, GA  
Apr 06, 2021



I though they did a great job! Hopefully, I won't have to use them again but I would if I needed to!

## CUSTOMER FEEDBACK REPORT *for* Jenkins Restorations - Atlanta



### REVIEW

Clyde M.  
Roswell, GA  
Feb 19, 2021



After a large tree fell on our house, Jenkins was called in by my insurance company to clear heavy debris like rafters, insulation and roofing from interior rooms so that other teams could begin to clear the contents. Jenkins' crew was courteous and conscientious. They looked after details like preventing dust and insulation fibers from getting into other rooms during clean up. Construction debris was cleared carefully so as to minimize further damage to interior contents, or endanger remaining structural framing. They even went through the trouble of sifting through the insulation fluff for a particular crystal ornament I was hunting for - and did so respectfully without any impatience or resentment. I trust Jenkins to conduct their work with care and with an awareness that this is a person's home, not just a job.

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### REVIEW

Katy D.  
Snellville, GA  
Feb 04, 2021



They were all so kind and compassionate.

### REVIEW

Verlene B.  
Atlanta, GA  
Feb 03, 2021



I think Brent was exceptional. Even during tough times, he was very personal, professional, and very concerned. I really enjoyed working with him.

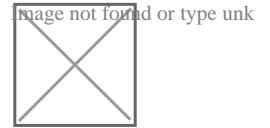
### REVIEW

Lillian C.  
Canton, GA  
Feb 02, 2021



The Jenkins Restorations' supervisor was very cooperative, helpful, worked around my schedule, and maintained professionalism.

CUSTOMER FEEDBACK REPORT *for*  
**Jenkins Restorations - Atlanta**



REVIEW

Kimberly M.  
Marietta, GA  
Jan 27, 2021



Jenkins Restorations is fantastic. Just be aware of who the third party is that is doing the work.

REVIEW

A.C.G.  
Douglasville, GA  
Jan 27, 2021



I would advise anyone to not trust Jenkins Restorations for any of their work. I would make sure you check anything they do. I wouldn't refer them to anyone.

REVIEW

Melissa A.  
Atlanta, GA  
Jan 26, 2021



Quality work and professional team.

REVIEW

Lucille E.  
Lawrenceville, GA  
Jan 26, 2021



Jenkins Restoration was very professional and respectful.

REVIEW

L.C.R.  
Atlanta, GA  
Jan 06, 2021



Great follow up and professional communication, but extremely poor execution. Shoddy work cost me two extra months of time and thousands of dollars to fix a simple roof leak. They improperly tarped my roof and thus caused water damage to my hardwoods, carpets, and furniture.

REVIEW

Jason G.  
Smyrna, GA  
Dec 18, 2020



Homeowners need to be aware before hiring them. I had a negative and unpleasant experience. They were misleading on the materials and the refund I would receive. I was never given the refund I was promised, instead they rewrote the contract to make it look like I used higher quality wood flooring when tile was installed. I did choose my materials, but did not know they were of low quality.

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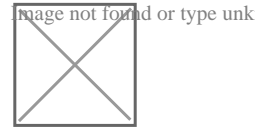
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**Jenkins Restorations - Atlanta**



REVIEW

Sg S.  
Ellenwood, GA  
Dec 11, 2020  
★★★★★

Jenkins Restorations was a breath of fresh air. They're very quality people who recognize themselves--they presented ID and were COVID friendly, being safe and sanitized. They told me everything they were doing along the way. They made me feel safe and comfortable. I'd highly recommend them to anybody that needs restoration and quality work done.

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REVIEW

Glenda H.  
Covington, GA  
Nov 21, 2020  
★★★★★

I was extremely satisfied with what Brent and his crew did for my family. They cleaned up afterwards and did an excellent job.

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REVIEW

Silvia K.  
Atlanta, GA  
Nov 04, 2020  
★★★★★

Jenkins Restoration did a good job. They were very professional and I am satisfied with the results.

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REVIEW

Aishah M.  
Loganville, GA  
Oct 27, 2020  
★★★★★

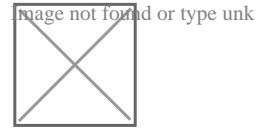
This was the most unprofessional And horrible experience I have ever had with a business. I will advise anyone NOT to do business with Jenkins Restorations. The company took nearly 6 months to complete work in m kitchen that should have been completed in a more timely manner. I am still not satisfied with their work. I am glad our interaction has finally ended.

REVIEW

Bessie S.  
Norcross, GA  
Oct 26, 2020  
★★★★★

I would recommend Jenkins Restoration for water cessation work, as they did a fantastic job tearing out/discarding damaged sheetrock and flooring and drying out my home.

CUSTOMER FEEDBACK REPORT *for*  
**Jenkins Restorations - Atlanta**



REVIEW

Lt H.  
Conyers, GA  
Oct 26, 2020



We've used Jenkins Restoration a couple of times, and each time they performed extremely professionally and competently.

REVIEW

Eugene H.  
Hoschton, GA  
Oct 21, 2020



The Company responded quickly after being contacted by the insurer. They kept their equipment operating as long as needed. After the dry-out complete, they cleaned up and were gone.

REVIEW

BARRY L.  
Atlanta, GA  
Oct 19, 2020



All the Jenkins staff were courteous professional and **ALWAYS CAME WHEN PROMISED!** We would highly recommend Jenkins.

REVIEW

Sra G.  
CONYERS, GA  
Oct 17, 2020



This is the 2nd time Jenkins has had come out to Take care of my home after water damage. They were very thorough with the cleanup & drying process. COVID was an added issue but we all worked through it.

REVIEW

Michele G.  
MARIETTA, GA  
Oct 15, 2020



There were several delays, miscommunications, and errors that were sometimes stressful. I rated everything high because, in the end, they fixed all of my concerns, but during the process, there were times I was frustrated. Some delays were on my part, but there were many delays on Jenkins Restorations as well.

REVIEW

Ssg P.  
McDonough, GA  
Oct 02, 2020



outstanding job

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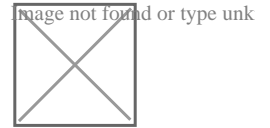
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**Jenkins Restorations - Atlanta**



REVIEW

Ssgt M.  
TYRONE, GA  
Sep 30, 2020



Their staff was very professional and we were satisfied with the work!

REVIEW

Doris B.  
Decatur, GA  
Sep 30, 2020



They were on time and did what they said I could expect, so the communication was good!

REVIEW

Po W.  
Sep 25, 2020



Great job and satisfied with results. Started and finished in a timely matter. Workers wore mask and covers over there shoes.

REVIEW

An L.  
Loganville, GA  
Sep 15, 2020



They did a very good job all around!

REVIEW

Stephen W.  
Lawrenceville, GA  
Sep 15, 2020



Jenkins Restorations did fantastic work! They were on time, professional and I am very happy with the results.

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